

Agat-Santa Rita Wastewater Treatment Plant nears completion

In early 2017 GWA will put online the largest CIP project in the history of GWA. In compliance with our USEPA Court Order (CO), our \$60M State-Of-The-Art wastewater treatment plant will be operational. A-SRWWTTP will treat 8MG of effluent daily and wet weather flows at full build-out. The A-SRWWTTP will service Agat, Santa Rita and wastewater from other parts of southern Guam. This is part of a \$100M investment in our Southern Wastewater System. We are excited as we are in the final stages of completing this major project that will improve wastewater service to our southern villages.



Watch the plant being built in real-time, check it out on our homepage.
www.guamwaterworks.org

MagPro Awards



Vince Pangelinan receiving award on behalf of Water Maintenance and Operations team. Pictured L-R: Lt. Gov Ray Tenorio, Vince Pangelinan, Senator Tony Ada and Pete Calvo.

This award presented to the Water Maintenance and Operations team was for the **Cost Savings/Innovative Idea of the Year**. The nomination highlighted the reduction of leaks, improved water production and decrease of Navy water purchases, and the implementation of Asset Management for our facilities.



Bottom L-R: Michael Techaira, Joseph Benavente, David Lujan, Karen Cheryl Grape, Pete Quitugua, Frankie Manglona
 Top L-R: Keith Orlino, Larry Brown, Ryan Mendiola, Joe Jardel, CJ Taitague, Ken Aquiningoc, Mark Duenas, Lito Hufalr, Michael Becks, Roy Chargualaf, Michael Quintanilla, Lance Sanchez, Melchor Blas

GWA By the Numbers 2016:

- **6 Billion Gallons** of water were sold.
- **39MG** is how much we pump every day from the aquifer for our customers.
- **91** is how many wells we have operating.
- **25** new trade helpers hired along with **10** new hires throughout the agency. Making our total number of employees **333**.
 - **3824** is how many leaks were reported to dispatch.
 - **2** tanks were broken ground on in Northern Guam.
 - **2** more tanks were put on line in Central Guam.
 - **1** new State-of-the-art wastewater plant for Southern Villages. *It's about time!*
- **250** pounds is how much our employees lost this year in the wellness program.
- **3000** school kids learned about where Guam's water comes from
 - **48590** is the number of calls into the customer call center
 - **1100** customers requested email information.
- **6884**,  making GWA the **#1** Facebook page for GovGuam agencies.
- **325** construction permits were issued by permit department
- **41** Number of meters that could *NOT* be read due to vicious dog.
 - **28,753** Number of voicemail messages received to our call center.
- Approximately **6,060** customers use the Pay Online service monthly.

[PayGWAonline](#)



Thousands of AMRs (Automated Meter Read) and other scrap metal occupying a warehouse area were salvaged and hauled away in September. After a long journey for GWA’s meter program, old meters were finally packed up and shipped off-island for recycling.

Get FIT Stay FIT

Fitness and Wellness

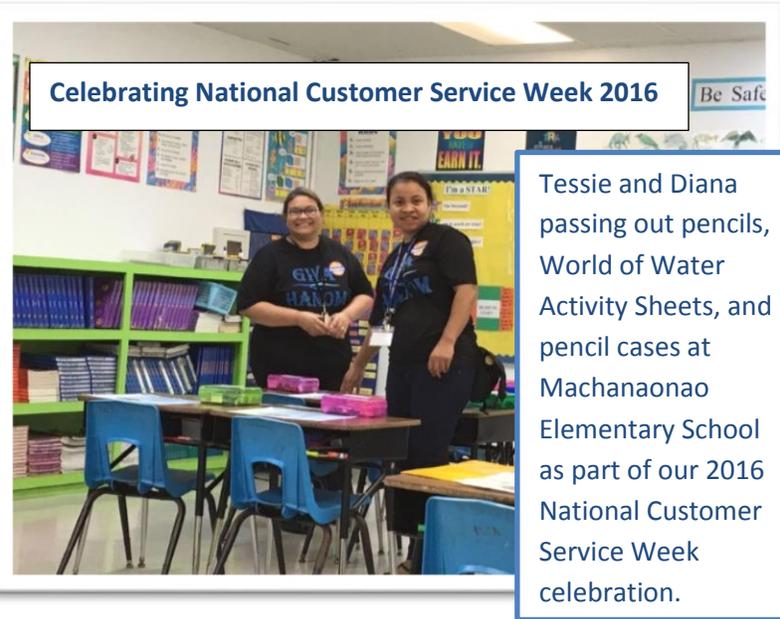
250!!! That’s how many pounds co-workers throughout the agency have lost. Employees participated in sports tournaments, the annual Wellness Fair and the Unclog the FOG 2K run/walk event. The [GWA Worksite Wellness Program Team](#) received a MagPro Award for the Physical Fitness and Wellness Program of the Year. Special thanks to our Fitness and Wellness Team Vincent Laguana, Chris Portin, Melissa Schaible, Lourdes Palomo, Joseph Benavente, Melchor Blas, David Lujan, Ryan Mendiola, Joe Jardel, Roy Chargualaf, Michael Becks, Keith Orlino, and Lance Sanchez for all your hard work.



Training for Unclog the FOG 2K Run/Walk



Annual Labor Day Picnic



2016 is rapidly coming to a close. December in Guam is always nuts, right? No one in America would believe how crazy our life becomes the day after Thanksgiving!

It's hard to have water outages and low water pressure in times of novenas, lumot gathering, belens, anniversaries, rosaries and funerals as well as other occasions that make up our crazy Guam

life especially during this time of Bunelos Dagu. Holidays can be a time of family togetherness and eating; but also, a time of sadness as we remember those close to us we have lost.

No one pays attention to the education of utilities during the holidays on Guam believe me! It's hard enough when we don't have the distractions of the Quinata/Muna/Arceo Agana Shopping Center Christmas mega display, the Guam Museum night time activities and the many utility parties we have in each section (except communications division). What are we going to plan for those party potlucks? Chocolate mint brownies and Australian meat pies!

I recently returned from a trip to Australia where I continue to be taken aback and frankly saddened by the 4th world deplorable conditions our brothers and sister utilities "live" in. Believe me if that was us, WE would never hear the end of it! GWA has much to be thankful for, for we are an abundant agency with a cash surplus and money in the bank for improvements. We have made many advances over the last 10 years and so many yet to come. The community believes in us and sees improvements. Let's embrace those beliefs. We often get lost in the deficit thinking and even deficit acting. We have more than enough; believe me when you hear the stories of our Che'lus in the Pacific. In closing I am grateful for our utility; although we have many challenges we have much to reflect on and be grateful for. Like that one big family we can make it together, I know we can. I believe that in 2017 GWA will continue to be great! Have a safe and blessed holiday season and remember HE is the reason for the season.

Any Questions or Comments?

GWA

Heidi M. Ballendorf

E: heidi@guamwaterworks.org
Communications Manager

www.guamwaterworks.org