

CONSOLIDATED COMMISSION ON UTILITIES

Guam Power Authority | Guam Waterworks Authority P.O. Box 2977 Hagatna, Guam 96932 | (671)649-3002 | guamccu.org

GPA RESOLUTION NO. 2017–38

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RELATIVE TO THE CREATION AND ADDENDUM OF CERTIFIED, TECHNICAL, AND PROFESSIONAL (CTP) LIST OF POSITIONS AND ADOPTION OF MARKET UPDATE FOR GUAM POWER AUTHORITY

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WHEREAS, the Guam Power Authority (GPA) is a Public Corporation of the Government of Guam: and

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WHEREAS, Section 8104 (c), Chapter 8 of Title 12 of the Guam Code Annotated authorizes the Guam Power Authority to establish its internal organization and management and adopt regulations for the administration of its operations; and

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WHEREAS, Public Law 28-159 added Subsection 7.03 to the GPA Personnel Rules and Regulations, authorizing the General Manager to petition the Consolidated Commission on Utilities (CCU) to amend, to include, but not limited to deleting, adding, or modifying such positions, the approved list of GPA's CTP positions; and

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WHEREAS, Public Law 28-159 added Subsection 15.17 to GPA's Personnel Rules and Regulations. authorizes the CCU to approve, disapprove, or amend, the unified pay scale at any regularly scheduled meeting; and

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WHEREAS, a market review update of all positions and the CTP Strategic Pay scale was conducted and completed in August 2017 by Alan Searle and Associates. (See Exhibit A, Appendix A). This resulted in an adjustment of the pay scale to address obsolete pay grades that were in place since 2007 and a reset and refit of new grades to coincide with 2017 Market Data. The market review determined that GPA positions are approximately at the 15th market percentile based on 2017 Market Data. It was also determined that implementation of an updated pay scale is necessary to maintain the utilities position in the market place aimed at being externally competitive in attracting and retaining employees. (See Exhibit A, Appendix B). In maintaining this position, GPA recommends implementation of incremental structural pay adjustments to the 15th market percentile on January 6, 2018, and to the 20th market percentile on January 6, 2019, respectively; and

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WHEREAS, GPA desires to improve business processes, optimize its assets and maximize employees' performance. GPA prefers to consolidate its pay policy and all positions under the Strategic Pay plan and add remaining positions to the list of CTP positions, providing equity. (See Exhibit A, Appendix C). GPA recognizes that these positions involve processes that are uncommon and unique to the utilities. Thus, GPA petitions to create positions for incumbents to integrate and transition into the Strategic Pay classification methodology applicable to CTP positions (See Exhibit A, Appendix D); and

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WHEREAS, modern companies operate on information and GPA must leverage information in modernizing its infrastructure and technology, and must create an awareness of the importance of protecting these facets critical to the utility. GPA operations are critical to preserving its business processes and the quality of life island-wide. GPA is committed to promoting and strengthening the role and

responsibility of all employees in the protection of information, infrastructure and technology through physical security and cyber security training programs, of which, will help preserve assets, and, deter the impact of an attack to the utilities; and

NOW THEREFORE BE IT RESOLVED, the Consolidated Commission on Utilities approves and authorize as follows:

1. To accept the recommendations of the market review update conducted by Alan Searle and Associates, including implementation of a new and adjusted Strategic Pay Scale for all Certified, Technical, and Professional (CTP) positions. (See Exhibit A, Appendices A & B).

2. The General Manager at GPA to implement structural pay adjustments, incrementally, to the 15th market percentile on January 6, 2018 based on the 2017 Market Data. The General Manager may determine the breadth and application of sub-steps to determine the implementation range for positions based on affordability.

3. The creation of positions delineated in Exhibit A, Appendix D, and the addition of these positions into the GPA list of CTP positions delineated in Exhibit A, Appendix C. The incumbents of these positions must complete a Physical Security training course prior to a reclassification of position. Thereafter, the incumbents must complete a Cyber Security training course and other courses deemed necessary by the management to ensure preservation of utility assets and deterrence of the impact of an attack to the utilities.

 4. To maintain uniformity in the application of the promotion/demotion/transfer pay policy relative to CCU Resolution No. 2012-49, and in the spirit of equity for all positions covered under the Strategic Pay Scale for CTP positions, CCU Resolution No. 2012-49 delineated in Exhibit A, Appendix E, is applicable to GPA business processes.

RESOLVED, that the Chairman of the Commission certifies and the Secretary of the Commission attests to the adoption of this Resolution.

DULY AND REGULARLY ADOPTED AND APPROVED this 26th day of September, 2017.

Certified by:

JOSEPH T. DUENAS

Chairperson

Consolidated Commission on Utilities

Attested by

J. GEORGE BAMBA

Secretary

Consolidated Commission on Utilities

95	I, J. GEORGE I	3AMBA, Secreta	ary for the Consolidated Commission on Utilities do hereby certify that
96	the foregoing is a full,	, true, and corre	ect copy of a resolution duly adopted at a regular meeting by the
97	members of Guam Co	nsolidated Con	nmission on Utilities, duly and legally held at a place properly noticed
98	and advertised at whi	ich meeting a q	uorum was present and the members who were present voted as
99	follows:		· · · · · · · · · · · · · · · · · · ·
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101	At said meeti	ng said resoluti	on was adopted by the following vote:
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103	Ayes:	<u> </u>	
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105	Nays:		
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107	Absent:		
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109	Abstain:	<u> </u>	
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GUAM POWER AUTHORITY EXECUTIVE REPORT

MISSION STATEMENT: The Guam Power Authority SHALL provide

R eliable

E³ fficient, Effective, Environmentally Sound

A² ffordable, Accountable

L eading Energy Solutions

AUTHORITY:

12 GCA CHAPTER 8.

§8103. Continuation of Existence. Guam Power Authority is continued in existence as a public corporation.

§8107. Governance of Authority.

All powers vested in the Authority, except as provided herein, shall be exercised by the Consolidated Commission on Utilities, as established in Chapter 79 of Title 12 of the Guam Code Annotated.

4 GCA §6303 (d) - Creation of positions.

GPA Personnel Rules & Regulations, Section 7.00, Rule 7.03 (c) – Amendment of Certified, Technical, and Professional Positions (as amended by Public Law 28-159 Section 3 (c)):

SUMMARY:

The Guam Power Authority is the sole electric power utility on Guam, generating and distributing electricity to residential, commercial, local government, and military customers throughout the island. The Authority's physical attributes are unique and consist of:

- 420 MW Gross Generation Capacity;
- 189 Miles of Transmission Lines;
- 685 Miles of Primary Distribution Lines; and
- 29 Substations.

These physical attributes integrate into the island-wide power system (IWPS) providing electrical services to over 49,000 customers and is operated and maintained by approximately 470 employees.

The Authority is actively incorporating proven and emerging technologies into all aspects of its services. Until recently, GPA operated like a 1980's utility. GPA has taken significant strides to meet modern industry standards by adding renewable energy generation assets, smart grid implementation, integrating a customer information system (CIS), and energy storage initiatives. While these efforts support efficient and

reliable utility service, they cannot abate the growing cyber and physical security threats to the Authority. As GPA continues to build better business processes and optimize its assets, the roles of *all employees* have become increasingly critical to the defense of potential security breaches to the GPA infrastructure.

Security breaches and threats – both physical and cyber - impact people, information, functions and physical assets. These hazards can range from workplace violence, crime, including personal and property thefts, terrorism acts, and natural disasters to name a few.

All employees are responsible to conduct safe work practices in their working environment and to secure their work places to delay or deter threats to GPA facilities. Examples of this include, and are not limited to:

Cashier duties involving the ability to observe the actions and behavior of a potential adversary and alerting authorities, protecting the face-to-face cash handling process and securing customer information when conducting payment transactions using the proprietary customer service program that is interconnected to the GPA network.

Administrative and Clerical duties involve securing and updating employee and customer data on the utility's integrated network and protecting access to this information. This also includes observance and monitoring of internal and external customers access to office business and processes.

Maintenance Worker duties involve the maintenance of GPA facilities including power plants, substations and the administration office building. They must be cognizant to situations that increase physical vulnerabilities of these sites and apply corrective measures to minimize risks to integrity of these physical assets.

Procurement duties include the purchasing of materials and equipment, and the storing of equipment, materials and parts relevant to operations work such as power plant overhauls, overhead and underground line construction and repairs, and conducting inventory of large bulk items unique to the GPA operations. Measures are implemented to protect access to warehouses and storage areas from unauthorized persons. Additional duties include inputting and retrieving data on the utility's integrated network for accountability.

The security of GPA's assets is paramount. GPA is moving swiftly from a traditional utility to a more technological, modern utility. The whole organization is accountable for ensuring safety and preparedness of its employees when safety and security at any level is compromised.

GPA has embarked on a physical and cybersecurity training program for all employees. These training programs are the initial stages of enhancing employees' awareness and knowledge of the importance of securing GPA assets and its environment.

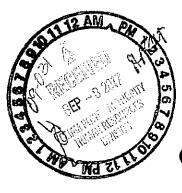
Recently, an updated market review of all positons was conducted and determined GPA's position in the market is relatively at the 15th market percentile of the 2017 Market Data (Appendix A). The review included an adjustment of the pay scale to address obsolete pay grades that were in place since 2007, and a refit and reset of new grades to coincide with the 2017 Market Data (Appendices B and C). The proposed creation of positions were also included in the market review update (Appendices D1-D59).

Based on the foregoing, management recognizes that all positions are critical to the safety and welfare of GPA operations. In meeting management's needs for the efficacy of operating the utility within modern industry standards, we recommend the following:

- a) To approve the proposed creation of positions (delineated in Appendices D1-D59); and
- To add these new and filled positions (delineated in Appendices D1-D59) to GPA's list of Certified, Technical and Professional positions (delineated in Appendix C).
- c) To accept the recommendations of the market review update for CTP positions, including a new pay scale, the refit and reset of new grades to coincide with the 2017 market data, and implementation of a structural adjustment subject to the availability of funds (Appendices A and B).
- d) To maintain uniformity in the application of the promotion/demotion/transfer pay policy relative to CCU Resolution No. 2012-49 for all CTP positions covered under the Strategic Pay Scale, apply CCU Resolution No. 2012-49 (delineated in Appendix E) to GPA and GWA business processes.

JOHNAN. BENAVENTE, P.E.

General Manager, GPA



GUAM POWER AUTHORITY COMPENSATION & BENEFITS STUDY

Market Review

Executive Summary
September 2017



ALAN SEARLE & ASSOCIATES

Management Consultants, Russell, New Zealand

A. Background

With the passing of public laws PL 28-113 and PL 28-159 GWA was given the mandate to implement a new market based compensation model that would aid the attraction and retention of "Certified Technical and Professional" or CTP personnel. The law was a result of concerns that the Authority was losing highly skilled personnel due to the fact that current salaries and compensation were not sufficient to attract and retain such personnel.

Through the RFP process, GPA in 2005 engaged the consulting services of Alan Searle & Associates to undertake the above compensation study. This was an extensive project involving three stages as follows:

The first stage of the study focused on job evaluation which involved applying a structured methodology of twelve (12) individual factors to assess all CTP positions. Each factor derived a point value with their sum representing the "total point" value of the position. The process was important as it re-established the internal equity of all positions based on job size. An exponential regression analysis was then undertaken to determine GPA's base salary pay line. This step was also important in that the resulting base salary pay line could eventually be compared to the market percentiles identified in Stage Two.

The second stage involved gathering external pay data on all CTP positions. The target market was the U.S. power industry and extensive data was gathered from a number of sources including the APPA (American Public Power Association), U.S. Bureau of Labor Statistics (BLS), U.S. Department of Labor (DOL), U.S. Federal Government / Civil Service, U.S. Military, Web Based Compensation Companies, U.S. Utility Recruitment Companies and U.S. Utility Company Websites. The resulting data was analyzed and presented as market percentiles (5th through to the 95th) with the 50th market percentile being the market average. A second exponential regression analysis was then undertaken to compare GPA's base salary pay line against the market percentiles as gathered in 2008.

The results validated GPA's market vulnerability as their base salary pay line (for a large number of CTP positions) was clearly below the 5th market percentile. This was an exceptionally low position and validated the ongoing difficulties GPA had been experiencing in being able to attract and retain CTP employees. The situation at the time was further exacerbated by Gov. Guam policy (Hay methodology) that stipulated that employees on Step 10 and above receive a 3.5% increment (based on satisfactory performance) once every two (2) years. On an annualized basis this was clearly below the CPI (Consumer Price Index).

With the passing of resolution 01-FY2008 the CCU approved a transition period (beginning in fiscal year 2008) to migrate all CTP positions to a more competitive position in the market. The CCU resolution approved a five-year phase-in using the 5th, 15th, 25th, 35th and 50th market percentiles as targets for 2008 and subsequent years.

The third stage of the review focused on implementation and the transition of all CTP employees into the new compensation model. The new salary schedule has twenty-six (26) alphabetical grades each with twenty (20) numeric steps. An additional feature was the introduction of four (4) sub-steps per step which amounts to eighty sub-steps in total. Each sub-step increases base salary by 1% and was introduced to allow a performance range for GPA to ultimately pay for performance.

The outcome of the above was the identification of a specific implementation range for each CTP position. With each implementation range encompassing sixteen (16) sub-steps the final phase was to migrate all CTP employees into the new compensation model. In completing this exercise the following three implementation criteria was applied: education, experience and performance. The end result was a score (for each employee) that could be transposed to their specific implementation range and a new grade, step and sub-step identified.

B. Current Review (2017)

The current review replicates the second stage above in order to provide updated market data as at 2017. Once again the target market was the U.S. power industry and extensive data was gathered from a number of sources including the APPA (American Public Power Association), U.S. Bureau of Labor Statistics (BLS), U.S. Department of Labor (DOL), U.S. Federal Government / Civil Service, U.S. Military, Web Based Compensation Companies, U.S. Utility Recruitment Companies and U.S. Utility Company Websites.

In summary, external pay data was gathered on 257 positions (both CTP and Non-CTP) with results once again being analyzed and presented as market percentiles (5th through to the 95th). Please note that as with the earlier study the 50th market percentile represents the market average (U.S. mainland). An exponential regression analysis was then undertaken (see Appendix A) to compare GPA's base salary pay line against the 2017 market percentiles as gathered.

C. Observations / Recommendations

In terms of recommendations the focus must be on ensuring that GPA's compensation model (cost permitting) is in the most competitive position it can be with regards the external market place. Whilst any increase in market position obviously comes at a cost this must be weighed against the Authority's ability to attract and retain competent employees.

With reference to Appendix A GPA's market position in 2008 was extremely vulnerable with a large number of employees well below the 5th market percentile. Whilst an adjustment to start correcting this situation was addressed by the CCU in 2008 the market has unfortunately continued to move over the period through to 2017. Given that early initiative taken by the CCU we would now place GPA (with

reference to Appendix A) at approximately the 15th market percentile based on the 2017 market data that has been obtained.

Having determined GPA's current market position (relative to the 2017 market data) we then completed a number of cost options aimed at migrating GPA to a more competitive market position. These included migrating to the 5th, 10th, 15th (essentially a status quo option), 20th and 25th market percentiles. The costing process also included both a 5 sub-step and 7 sub-step implementation range for employee "slotting" purposes. The results are shown in Appendix B.

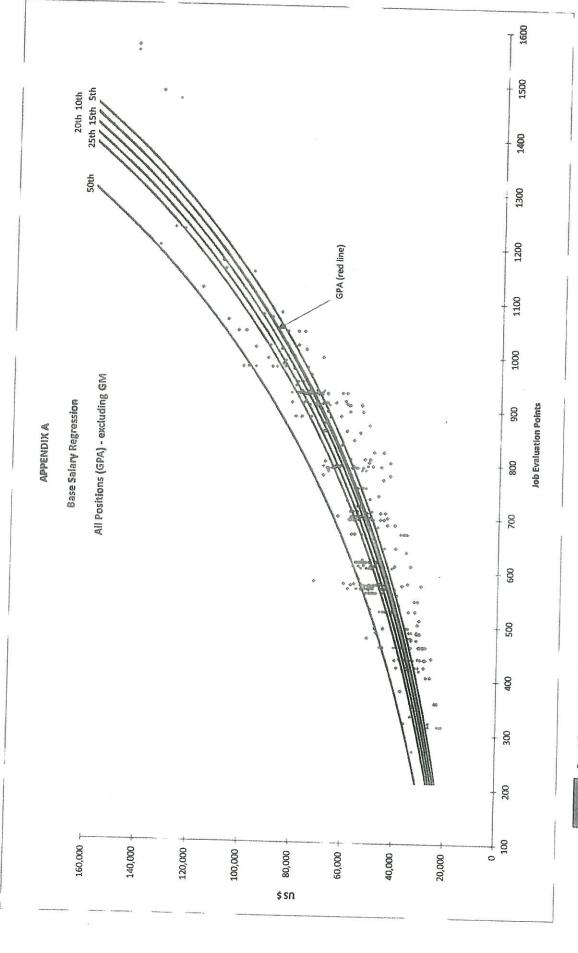
In undertaking the above cost analysis it also became apparent that an updated pay schedule was also required. With the current pay schedule now 10 years old, grades A, B & C have become redundant and are no longer being used. The need for an update is also reflected in the fact that some employees are approaching or have exceeded Step 20, Sub-step D.

In terms of a course of action our recommendations are as follows:

- Consolidate GPA's compensation model to include all employees i.e. both CTP and Non-CTP employees.
 - Note: the need to distinguish between CTP and Non-CTP positions has become largely irrelevant as all positions are now deemed critical in providing the Authority's services. This perspective is clearly evident with both PAG and GIAA (excluding ARFF and Airport Police) now incorporating all positions in their respective compensation models.
- 2. Make an initial structural adjustment (cost permitting) to the 15th market percentile based on the 2017 market data. If this can be done we would recommend using the 5 sub-step implementation range cost option as "employee slotting" is closer than using the 7 sub-step cost option. As outlined earlier, this is essentially a status quo adjustment as despite being at the 15th market percentile this adjustment targets (in particular) those employees who are below the 15th market percentile regression line.
- Agree on a transition plan (cost permitting) aimed at migrating GPA to a higher market percentile e.g. the 20th or 25th market percentile based on the 2017 market data. With the eventual target being the 50th market percentile (or market average within the U.S. mainland based on the prevailing market) this transition plan will continue the momentum to ensure GPA's compensation model remains externally competitive.
- 4. Given current controls in a) annually determining the implementation range on offer re: pay for performance, and b) determining the percentage of employees who can receive the "top scores" continue to allow (for employees below the 50th market percentile of market average within the U.S. mainland) the employees eventual pay for performance adjustment to be added

to their base salary. This makes computation of any future regression analysis a lot more accurate when comparing results against the prevailing market.

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Base Salary - all GPA positions (CTP + Non CTP) excluding GM

Base Salary - 2017 market percentiles - 5th, 10th, 15th, 20th, 25th and 50th (U.S. Electric Utilities)

APPENDIX B

ESTIMATED COST IN MIGRATING GPA TO VARIOUS MARKET PERCENTILES BASED ON 2017 MARKET DATA

GPA - Seven (7) Sub-Step Implementation Range

Market Percentile 2017	Base Salary	Total Compensation (Base Salary plus Benefits)	Percentage Increase
5th	762,146	1,172,532	2.95
10th	1,018,678	1,567,197	3.95
15th	1,344,417	2,068,334	5.21
20th	1,765,748	2,716,535	6.84
25th	2,246,436	3,456,055	8.70

GPA - Five (5) Sub-Step Implementation Range

Market Percentile 2017	Base Salary	Total Compensation (Base Salary plus Benefits)	Percentage Increase
5th	843,378	1,297,505	3.27
10th	1,125,975	1,732,269	4.36
15th	1,483,160	2,281,785	5.75
20th	1,921,254	2,955,775	7.44
25th	2,448,233	3,766,512	9.48

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18	1 4	-	+	+-	}-	37,362 31	39,577	41.176	43,647	6,266 45	25.A36	56,481 57	G.259 EB	76.543 77	08 355,61	154,783	113,562	23 27,03	148,333 249	166,133 167	161 SE 681		237,554 239	यहात्र्य अत्राक्ष	197 149	321,155	350.624 354.	\$57 NOV	275 443,768
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191	-	-	+-			35,635	S#1,9E	305,00	42,787	65,354 43	49,436	55,348 55	2,012	25,025	E7,791 23	102,715 103	118,913 112	25.354	145,470 146	151 058.531	TIL GRAZE	112 362,805	332,877 235	254.190 261	-	 	-	SE,385.	570 419,936
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1.0%	£ 23	«	72,136	30,713	┰	+-				41,469	6,701	53,53	56,720	69 2097	50,271 Et	93.917 94.	101,430	217,516		141.303 150			225 215,055	-			135 32G,4GB	782 362.330	E9 402.242
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Authority	POSITION	JE	GRADE
GPA	Accountant I	670	J
GPA	Accountant II	796	К
GPA	Accountant III	913	L
GPA	Accounting Technician I	431	F
GPA	Accounting Technician II	503	G
GPA	Accounting Technician III	606	1
GPA	Administrative Aide	353	D
GPA	Administrative Assistant	527	Н
GPA	Administrative Officer	611	1
GPA	AGM Administration	1468	R
GPA	AGM Engineering & Technical Services	1555	R
GPA	AGM Operations	1566	R
GPA	Assistant Chief Financial Officer	1122	0
GPA	Assistant Customer Services Manager	951	M
GPA	Assistant Generation Manager	1100	0
GPA	Assistant Plant Superintendent (Cabras 1&2)	1014	N
GPA	Assistant Plant Superintendent (Cabras 3&4)	1007	N
GPA	Assistant Plant Superintendent (CT / Diesel Systems)	965	N
GPA	Assistant Plant Superintendent (Diesel)	979	N
GPA	Assistant Plant Superintendent (Tanguisson)	1014	N
GPA	Assistant T&D Manager	1070	0
GPA	Auditor I	670	J
GPA	Auditor II	796	К
GPA	Auditor III	913	L
GPA	Board Secretary	582	1
GPA	Budget Analyst	779	К
GPA	Building Maintenance Supervisor	909	L
GPA	Buyer I	381	F
GPA	Buyer II	496	Н
GPA	Buyer Supervisor I	735	<u>;</u>
GPA	Buyer Supervisor II	834	K
GPA	Carpenter I	461	G
GPA	Carpenter II	543	

Authority	POSITION	JE	GRADE
GPA	Carpenter Leader	683	J
GPA	Carpenter Supervisor	774	К
GPA	Cashier I	315	С
GPA	Cashier II	358	Е
GPA	Chief Budget Officer	994	N
GPA	Chief Electric Power Systems Dispatcher	984	N
GPA	Chief Financial Officer (GPA)	1482	R
GPA	Chief Information Technology Officer	1173	Р
GPA	Clerk I	212	А
GPA	Clerk II	270	В
GPA	Clerk III	322	С
GPA	Clerk Typist I	270	В
GPA	Clerk Typist II	322	С
GPA	Clerk Typist III	346	D
GPA	Collection Agent	421	E
GPA	Collection Supervisor	795	К
GPA	Communication / Electronic Technician Leader	709	J
GPA	Communication / Electronic Technician I	479	G
GPA	Communication / Electronic Technician II	575	
GPA	Communication / Electronic Technician Supervisor	910	L
GPA	Computer Operations Supervisor	844	К
GPA	Computer Operator I	356	Е
GPA	Computer Operator II	506	G
GPA	Computer Operator III	637	ı
GPA	Computer Systems Analyst I	771	J
GPA	Computer Systems Analyst II	910	L
GPA	Computer Technician I	479	G
GPA	Computer Technician II	575	ı
GPA	Computer Technician Leader	709	J
GPA	Computer Technician Supervisor	897	L
GPA	Construction Inspector I	498	G
GPA	Construction Inspector II	622	1
GPA	Construction Inspector III	732	К

Authority	POSITION	JE	GRADE
GPA	Contracts Administrator	798	К
GPA	Control Operator	793	К
GPA	Controller	1079	0
GPA	Customer Service Electrician I	439	G
GPA	Customer Service Electrician II	527	1
GPA	Customer Service Electrician Leader	660	J
GPA	Customer Service Electrician Supervisor	851	К
GPA	Customer Service Representative	461	G
GPA	Customer Service Representative Supervisor	795	К
GPA	Database Administrator	822	J
GPA	Electric Meter Reader I	319	С
GPA	Electric Meter Reader II	406	E
GPA	Electric Meter Reader Leader	553	Н
GPA	Electric Meter Reader Supervisor	734	j
GPA	Electric Operation Trainee	364	С
GPA	Electric Power Laboratory Chief	952	М
GPA	Electric Power Systems Dispatcher 1	788	К
GPA	Electric Power Systems Dispatcher II	911	L
GPA	Electric Power Systems Dispatcher Technician	660	J
GPA	Electric Relay Technician I	486	G
GPA	Electric Relay Technician II	575	ı
GPA	Electric Relay Technician Leader	718	J
GPA	Electric Relay Technician Supervisor	911	L
GPA	Electrician Troubleshooter	697	J
GPA	Employee Development Specialist I	503	Н
GPA	Employee Development Specialist II	670	J
GPA	Employee Development Specialist III	796	к
GPA	Engineer I	687	-
GPA	Engineer II	809	K
GPA	Engineer (II	931	М
GPA	Engineer Supervisor	1044	0
GPA	Engineering Aide I	298	c
GPA	Engineering Aide II	339	D

Authority	POSITION	JE	GRADE
GPA	Engineering Aide III	441	F
GPA	Engineering Technician (482	G
GPA	Engineering Technician II	578	J
GPA	Environmental Manager	1158	0
GPA	Equipment Operator I	397	E
GPA	Equipment Operator II	445	F
GPA	Equipment Operator III	511	G
GPA	Equipment Operator IV	546	Н
GPA	Equipment Operator Leader I	644	ı
GPA	Equipment Operator Leader II	661	J
GPA	Equipment Operator Supervisor	795	К
GPA	Facilities Manager	997	М
GPA	Fleet Support Services Manager	1015	N
GPA	General Manager (GPA)	1831	S
GPA	GIS Analyst I	502	Н
GPA	GIS Analyst II	612	J
GPA	GIS Analyst III	756	K
GPA	Heavy Equipment Mechanic (477	G
GPA	Heavy Equipment Mechanic II	561	Ί.
GPA	Heavy Equipment Mechanic Leader	700	J
GPA	Heavy Equipment Mechanic Supervisor	909	L
GPA	Help Desk Support Supervisor	771	J
GPA	Help Desk Technician	575	!
GPA	HVCS / Electrician I	486	G
GPA	HVCS / Electrician II	570	1
GPA	HVCS / Electrician Leader	703	
GPA	HVCS / Electrician Supervisor	911	Ĺ
GPA	Information Security Administrator	822	j
GPA	Information Technology Manager	1064	0
GPA	Internal Auditor	1019	N
GPA	Inventory Management Officer	824	К
GPA	Land Agent I	362	E
GPA	Land Agent II	465	

Authority	POSITION	JE	GRADE
GPA	Land Agent III	531	í
GPA	Line Electrician I	486	G
GPA	Line Electrician il	568	ı
GPA	Line Electrician Leader	702	J
GPA	Line Electrician Supervisor	911	L
GPA	Line Inspector	623	J
GPA	Machinist I	482	G
GPA	Machinist II	570	
GPA	Machinist Leader	700	J
GPA	Maintenance Planner	796	К
GPA	Maintenance Worker	422	E
GPA	Management Analyst I	503	Н
GPA	Management Analyst II	670	j
GPA	Management Analyst III	796	К
GPA	Management Analyst IV	913	L
GPA	Manager of Engineering	1232	Q
GPA	Manager of Generation	1229	Q
GPA	Meter / Relay Superintendent	1018	N
GPA	Meter Electrician I	478	G
GPA	Meter Electrician II	569	I
GPA	Meter Electrician Leader	712	J
GPA	Meter Electrician Supervisor	911	L.
GPA	Network Systems Administrator	897	Ĺ
GPA	Payroll Clerk I	346	D
GPA	Payroll Clerk I!	438	G
GPA	Payroll Clerk III	493	Н
GPA	Payroll Supervisor	805	К
GPA	Personnel Assistant I	364	D
GPA	Personnel Assistant II	433	F
GPA	Personnel Services Administrator	1064	0
GPA	Personnel Specialist I	503	Н
GPA	Personnel Specialist II	670	J
GPA	Personnel Specialist III	796	К

			- I:
Authority	POSITION	JE	GRADE
GPA	Personnel Specialist IV	913	L
GPA	Planner Work Co-Ordinator (Transportation)	561	Н
GPA	Plant Electrician / Instrument Maintenance Supervisor	911	
GPA	Plant Electrician I	478	G
GPA	Plant Electrician II	569	1 1
GPA	Plant Electrician Leader	712	<u>, , , , , , , , , , , , , , , , , , , </u>
GPA	Plant Instrument Technician I	488	G
GPA	Plant Instrument Technician II	576	1
GPA	Plant Instrument Technician Leader	722	
GPA	Plant Maintenance Mechanic I	477	G
GPA	Plant Maintenance Mechanic II	561	
GPA	Plant Maintenance Mechanic Leader	700	<u> </u>
GPA	Plant Maintenance Supervisor	909	
GPA	Plant Maintenance Welder I	477	G
GPA	Plant Maintenance Welder II	557	
GPA	Plant Maintenance Welder III	696	<u>'</u>
GPA	Plant Operator / Main. Mechanic Leader	755	j
GPA	Plant Operator / Maintenance Supervisor	929	L
GPA	Plant Operator / Maintenance Worker	488	G
GPA	Plant Operator / Maintenance Worker I)	607	
GPA	Plant Operator I	438	F
GPA	Plant Operator II	488	
GPA	Plant Operator III	618	J
GPA	Plant Results Supervisor	908	L
GPA	Plant Shift Supervisor	935	L
GPA	Plant Utility Worker	348	D
GPA	Plant Water Technician I	469	G
GPA	Plant Water Technician II	576	
GPA	Plant Water Technician Leader	656	
GPA	Power Plant Maintenance Superintendent (CMWS)	998	
GPA	Power Systems Superintendent (Overhead)	999	N
GPA	Power Systems Superintendent (Substation)	1011	· N
GPA	Power Systems Superintendent (Underground)	1011	N N
		1011	(Y

Authority	POSITION	JE	CRAPE
Auth	T OSITION	JE	GRADE
GPA	Program Coordinator I	503	Н
GPA	Program Coordinator II	670	J
GPA	Program Coordinator III	796	К
GPA	Program Coordinator IV	913	L
GPA	Programmer / Analyst Supervisor	916	L
GPA	Programmer Analyst	683	Ţ
GPA	PSCC Manager	1153	Р
GPA	PSCC Superintendent	1047	N
GPA	Public Information Officer	926	M
GPA	Refrigeration Mechanic I	477	G
GPA	Refrigeration Mechanic II	561	i
GPA	Refrigeration Mechanic Leader	696	J
GPA	Revenue Protection Field Investigator	794	К
GPA	Revenue Protection Utility Analyst	913	L
GPA	Right of Way Supervisor	915	L
GPA	Risk Analyst	779	К
GPA	Safety Administrator	975	М
GPA	Safety Inspector I	418	F
GPA	Safety Inspector II	539	. Н
GPA	Safety Inspector III	741	J
GPA	Safety Supervisor	872	К
GPA	SCADA Technician I	589	I
GPA	SCADA Technician II	705	j
GPA	SCADA Technician Leader	809	К
GPA	SCADA Technician Supervisor	926	L
GPA	Secretary I	378	E
GPA	Secretary I (Typist)	378	E
GPA	Secretary II	438	G
GPA	Secretary II (Typist)	438	G
GPA	Shop Planner	786	К
GPA	Special Projects Engineer	978	N
GPA	SPORD Manager	1236	Q
GPA	Staff Attorney	1199	P

Authority	POSITION	JE	GRADE
GPA	Storekeeper I	322	
GPA	Storekeeper II	424	
GPA	Substation Electrician I	486	G
GPA	Substation Electrician II	570	
GPA	Substation Electrician Leader	703	
GPA	Substation Electrician Supervisor	911	-
GPA	Supply Clerk	322	c
GPA	Supply Management Administrator	990	·
GPA	Survey Supervisor	900	M L
GPA	System Protection Engineer (Substation)	944	
GPA	Systems Analyst I	725	M J
GPA	Systems Analyst II	910	L
GPA	Systems Manager	1064	0
GPA	T&D Manager	1196	P
GPA	Tool Mechanic	390	E
GPA	Trouble Dispatcher	474	G
GPA	Trouble Dispatcher Leader	600	
GPA	Utility Auditor I	670	-
GPA	Utility Auditor II	796	К
GPA	Utility Auditor III	913	
GPA	Utility Services Administrator	1075	0
GPA	Utility Worker	348	
GPA	Warehouse Supervisor I	724	D
GPA	Warehouse Supervisor II	803	K
GPA	Word Processing Secretary I	378	E
GPA	Word Processing Secretary II	438	
 -		436	G

PROPOSED NEW POSITIONS TO ADD TO CTP LIST (GPA)

Authority	POSITION	JE	GRADE
GPA	Accounting Technician I	431	F
GPA	Accounting Technician II	503	G
GPA	Accounting Technician III	606	
GPA	Administrative Aide	353	D
GPA	Administrative Assistant	527	Т н
GPA	Board Secretary	582	
GPA	Buyer i	381	F
GPA	Cashier I	315	c
GPA	Cashier II	358	TE
GPA	Clerk	212	A
GPA	Clerk II	270	В
GPA	Clerk III	322	С
GPA	Clerk Typist I	270	В
GPA	Clerk Typist II	322	С
GPA	Clerk Typist III	346	D
GPA	Engineering Aide I	298	С
GPA	Engineering Aide II	339	D
GPA	Engineering Aide III	441	F
GPA	Maintenance Worker	422	Е
GPA	Payroll Clerk I	346	D
GPA	Payroll Clerk II	438	G
GPA	Payroll Clerk III	493	Н
GPA	Personnel Assistant I	364	D
GPA	Personnel Assistant II	433	F
GPA	Secretary I	378	Е
GPA	Secretary I (Typist)	378	E
GPA	Secretary II	438	G
GPA	Secretary II (Typist)	438	G
GPA	Storekeeper I	322	С
GPA	Storekeeper II	424	F
GPA	Supply Clerk	322	С
GPA	Utility Worker	348	D
GPA	Word Processing Secretary I	378	E
GPA	Word Processing Secretary II	438	G

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PROPOSED NEW POSITIONS TO ADD TO CTP LIST (GPA)

UTILITY	STATUS	POSITION)E	STRU	CTURAL AD.	JUSTMENT	- MIM	STRUCTURAL ADJUSTMENT - MAX			
	(NEW)			BASE SALARY	GRADE	STEP	SUB STEP	BASE	GRADE	STEP	SUB
GPA	FILLED	ADMINISTRATIVE AIDE	353	29,660	D	4	В	30,864	D		STE
GPA	FILLED	ADMINISTRATIVE ASSISTANT	527	39,717	Н	5	D	41,329		5	В
GPA	FILLED	BUYER I	381	31,430	F	3	C	32,706	Н	6	D
GPA	FILLED	CASHIER I	315	27,445	c	4	A		F	4	С
GPA	FILLED	CASHIER II	358	30,550	E	4		28,559	<u>C</u>	5	A
GPA	FILLED	CLERK II	270	25,942	В	4	В	31,790	E	5	В
GPA	FILLED	CLERK III	322	27,997	C	4	D	26,995	В	5	D
GPA	FILLED	ENGINEERING AIDE III	441	32,062	E		C	29,133	C	5	С
GPA	FILLED	MAINTENANCE WORKER	422	32,429	E	4	A	33,364	F	5	Α
GPA	FILLED	PAYROLL CLERK II	438	33,649	-	5	D	33,746	E	6	D
GPA	FILLED	STOREKEEPER I	322	-	G	3	D	35,015	G	4	D
GPA	FILLED	STOREKEEPER II	424	27,445	С	4	Α	28,559	С	5	A
GPA	FILLED	UTILITY WORKER		32,706	F	4	С	34,034	F	5	С
GPA	FILLED		348	28,788	D	3	С	29,956	D	4	С
<u> </u>	TILLED	WORD PROCESSING SECRETARY II	438	33,649	G	3	D	35,015	G	4	D

UTILITY	STATUS	COCITION.			- MIN	STRUCTURAL ADJUSTMENT - MAX					
	(NEW)	POSITION	JE	BASE SALARY	GRADE	STEP	SUB	BASE	GRADE	STEP	SUB
GPA	NEW	ACCOUNTING TECHNICIAN I	431	32,062	F	4	A	33,364	F	5	
GPA	NEW	ACCOUNTING TECHNICIAN II	503	36,437	G	5	D	37,917	G		A
GPA	NEW	ACCOUNTING TECHNICIAN III	606	44,042		5	C	45,830		6	D
GPA	NEW	CLERK I	212	23,100	A	4	A	24,038		6	С
GPA	NEW	CLERK TYPIST I	270	25,942	В	4	D	26,995	A	5	A
GPA	NEW	CLERK TYPIST II	322	27.997	С	4	C	29,133	В	5	D
GPA	NEW	CLERK TYPIST III	346	29,660	D	4	В	-	C	5	С
GPA	NEW	ENGINEERING AIDE I	298	26,638	C	3	В	30,864	D	5	В
GPA	NEW	ENGINEERING AIDE II	339	28,503	D	3 .	В	27,719	C	4	В
GPA	NEW	PAYROLL CLERK I	346	28,788	D	3		29,660	D	4	В
GPA	NEW	PAYROLL CLERK III	493	38,549	Н	5	C	29,956	D	4	С
GPA	NEW	PERSONNEL ASSISTANT I	364	29,660	D		A	40,114	Н	6	A
GPA	NEW	PERSONNEL ASSISTANT II	433	33,033	F	4	B	30,864	D	5	В
GPA	NEW	SECRETARY I	378	31,164	E	4	D	34,375	F	5	D
GPA	NEW	SECRETARY I (TYPIST)	378	31,164	E	4	D	32,429	E	5	D
GPA	NEW	SECRETARY II	438	33,649		4	D	32,429	E	5	D
GPA	NEW	SECRETARY II (TYPIST)	438		G	3	D	35,015	G	4	D
GPA	NEW	SUPPLY CLERK	322	33,649	G	3	D	35,015	G	4	D
GPA	NEW	WORD PROCESSING SECRETARY I	-	27,445	С	4	Α	28,559	С	5	Α
		WORD PROCESSING SECRETARY	378	31,164	E	4	D	32,429	E	5	D

APPENDIX D2

PROPOSED NEW POSITIONS TO ADD TO CTP LIST (GPA)

UTILITY	STATUS	DOGITION		STRU	CTURAL AD.	JUSTMENT	- MIN	STRUCTURAL ADJUSTMENT - MAX				
	(NEW)	POSITION	JE	BASE SALARY	GRADE	STEP	SUB STEP	BASE	GRADE	STEP	SUB	
GPA	FILLED	ADMINISTRATIVE AIDE	353	29,075	D	3	D	30,864	D	5	-	
GPA	FILLED	ADMINISTRATIVE ASSISTANT	527	38,934	Н	5	В	41,329	Н	6	В	
GPA	FILLED	BUYER I	381	30,811	F	3	A	32,706	F	4	D	
GPA	FILLED	CASHIER I	315	26,904	С	3	C	28,559	c	5	C	
GPA	FILLED	CASHIER II	358	29,948	E	3	D	31,790	E	5	A	
GPA	FILLED	CLERK II	270	25,431	В	4	В	26,995	В	5	В	
GPA	FILLED	CLERK III	322	27,445	С	4	A	29,133	C		D	
GPA	FILLED	ENGINEERING AIDE III	441	31,430	F	3	C	33,364	F F	5	С	
GPA	FILLED	MAINTENANCE WORKER	422	31,790	E	5	В	33,746		5	Α	
GPA	FILLED	PAYROLL CLERK II	438	32,986	G	3	В		E	6	D	
GPA	FILLED	STOREKEEPER I	322	26,904	c	3	C	35,015	G	4	D	
GPA	FILLED	STOREKEEPER II	424	32,062	F	4		28,559	С	5	A	
GPA	FILLED	UTILITY WORKER	348	28,220	D		A	34,034	F	5	С	
GPA	FILLED	WORD PROCESSING SECRETARY II	438			3	A	29,956	D	4	С	
		TOTO T NOCESSING SECRETARY II	458	32,986	G	3	В	35,015	G	4	no.	

UTILITY	STATUS			- MIN	STRUC	TURAL AD.	USTMENT	-MAX			
	(NEW)	POSITION	JE	BASE SALARY	GRADE	STEP	SUB STEP	BASE	GRADE	STEP	SUB
GPA	NEW	ACCOUNTING TECHNICIAN I	431	31,430	F	3	С	33,364	F	5	A
GPA	NEW	ACCOUNTING TECHNICIAN II	503	35,719	G	5	В	37,917	G	6	D
GPA	NEW	ACCOUNTING TECHNICIAN III	606	43,174	1	5	A	45,830		6	C
GPA	NEW	CLERK I	212	22,645	А	3	C	24,038	A	5	A
GPA	NEW	CLERK TYPIST I	270	25,431	В	4	В	26,995	В	5	D
GPA	NEW	CLERK TYPIST II	322	27,445	С	4	A	29,133	<u> </u>	5	C
GPA	NEW	CLERK TYPIST III	346	29,075	D	3	D	30.864	D	5	В
GPA	NEW	ENGINEERING AIDE I	298	26,113	С	2	D	27,719	c	4	В
GPA	NEW	ENGINEERING AIDE II	339	27,941	D	2	D	29,660	D	4	В
GPA	NEW	PAYROLL CLERK I	346	28,220	D	3	A	29,956	$\frac{1}{D}$	4	C
GPA	NEW	PAYROLL CLERK III	493	37,789	н	4	С	40,114	Н	6	A
GPA	NEW	PERSONNEL ASSISTANT I	364	29,075	D	3	D	30,864	D	5	В
GPA	NEW	PERSONNEL ASSISTANT II	433	32,383	F	4	В	34,375	F	5	D
GPA	NEW	SECRETARY I	378	30,550	E	4	B	32,429	E	5	D
GPA	NEW	SECRETARY I (TYPIST)	378	30,550	E	4	В	32,429	E	5	
GPA	NEW	SECRETARY II	438	32,986	G	3	В	35.015	G		D
GPA	NEW	SECRETARY II (TYPIST)	438	32,986	G	3	В	35,015	G	4	D
GPA	NEW	SUPPLY CLERK	322	26,904	C	3	С	28,559	C	4	D
GPA	NEW	WORD PROCESSING SECRETARY I	378	30,550	E	4	В	32,429	E	5	A D

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UTILITY ACCOUNTING TECHNICIAN I

NATURE OF WORK IN THIS CLASS:

This is routine utility bookkeeping work involved in the maintenance and summary of utility subsidiary accounts and preparation of routine financial reports according to established procedures.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Maintains utility subsidiary ledgers, i.e. cash, accounts receivable, accounts payable; using a computerized accounting or customer information system; prepares journal vouchers to effect adjustments on the general ledger or controlling account; closes and balances accounts.

Prepares routine utility fund status reports.

Operates calculator and related office equipment.

Performs other related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of bookkeeping principles and practices.

Possess basic knowledge of Federal Energy Regulatory Commission (FERC) accounts.

Ability to make arithmetic computations with speed and accuracy.

Ability to learn basic accounting.

Ability to operate calculators and computers programmed with accounting software including Microsoft Word, Excel and Customer Information Systems (CIS).

Ability to work effectively with employees and the public.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare reports.

MINIMUM EXPERIENCE AND TRAINING:

- (A) Completion of a two-semester course in bookkeeping and graduation from high school; or
- (B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

ESTABLISHED: September 26, 2017

JOSEPH T. DUENAS, Chairman
Consolidated Commission on Utilities

UTILITY ACCOUNTING TECHNICIAN II

NATURE OF WORK IN THIS CLASS:

This is moderately complex utility bookkeeping work involved in the maintenance and summary of diversified accounts and bookkeeping records. Employees in this class may be in charge for the utility bookkeeping operation of the utilities and/or may supervise a small staff of lower level technicians or clerks.

<u>ILLUSTRATIVE EXAMPLES OF WORK:</u> (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Maintains diversified utility subsidiary accounts and bookkeeping records using a computerized accounting or customer information system; prepares journal vouchers to effect adjustments on the general ledgers; posts to the general ledgers; reconciles records against the general ledgers or controlling accounts; prepares utility financial statements and utility fund status reports.

Operates calculator and similar office equipment,

May supervise lower level technicians and clerks.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of bookkeeping principles and practices.

Knowledge of Federal Energy Regulatory Commission (FERC) accounts.

Ability to make arithmetic computations with speed and accuracy.

Ability to supervise the work of others may be required for certain assignments.

Ability to work effectively with employees and the public.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare reports.

Skill in the operation of calculators and computers programmed with accounting software including Microsoft Word, Excel and customer information systems.

MINIMUM EXPERIENCE AND TRAINING:

- (A) One year of utility bookkeeping work experience and graduation from high school, including or supplemented by a two-semester course in bookkeeping; or
- (B) Completion of a bookkeeping diploma program (48 quarter hours) from a recognized business college; or
- (C) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

ESTABLISHED: September 26, 2017

JOSEPH T. DUENAS, Chairman Consolidated Commission on Utilities

UTILITY ACCOUNTING TECHNICIAN III

NATURE OF WORK IN THIS CLASS:

This is complex bookkeeping and financial reporting work in the utilities.

Employees in this class maintain complete sets of books and financial records and prepare specialized reports requiring the interpretation of complex reporting requirements and guidelines; or have responsibility for the supervision of the maintenance of diversified sets of accounts and bookkeeping records in a utility accounting office.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Maintains compete sets of utility bookkeeping records involving federal funds; prepares fund status and financial reports.

Supervises the maintenance of diversified sets of utility accounts and bookkeeping records using a computerized accounting or customer information system.

Operates calculator and similar office equipment.

May prepare budget request for the unit, agency or program.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of bookkeeping principles and practices.

Knowledge of Federal Energy Regulatory Commission (FERC) accounts.

Ability to make arithmetic computations.

Ability to learn and apply accounting basics.

Ability to interpret and apply complex federal funding requirements and guidelines.

Ability to supervise the work of others may be required for certain positions.

Ability to work effectively with employees and the public.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare reports.

Skill in the operation of calculators and computers programmed with accounting software including Microsoft Word, Excel and customer information system.

MINIMUM EXPERIENCE AND TRAINING:

- (A) Two years of experience in bookkeeping work and graduation from high school, including or supplements by a two-semester course in bookkeeping; or
- (B) One year of experience in bookkeeping work and completion of a bookkeeping diploma program (48 quarter hours) from a recognized business college; or

Page 2 of 2 Utility Accounting Technician III

(C)	Any equivalent combination of experience and training which provides the minimum knowledge,
	abilities and skills.

ESTABLISHED: September 26, 2017

JOSEPH T. DUENAS, Chairman Consolidated Commission on Utilities

UTILITY ADMINISTRATIVE AIDE

NATURE OF WORK IN THIS CLASS:

This is clerical and administrative work involved in the interpreting and applying appropriate laws, rules, regulations, policies and procedures for the utilities.

ILLUSTRATIVE EXAMPLES OF WORK: (These examples do not list all the duties which may be assigned; any one position may not include all the duties listed.)

Provides support to supervisor/manager on various administrative/organization matters for the utilities; utilizes the JD Edwards system and other systems applicable to the utilities.

Establishes and implements office procedures.

Requisitions and follows through on supplies and services.

Maintains records and prepares reports.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of modern office practices and procedures.

Ability to apply and interpret established laws, rules, regulations and other program guidelines.

Ability to make decisions in accordance with appropriate program guidelines.

Ability to make arithmetic computations.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare reports.

MINIMUM EXPERINCE AND TAINING:

- A) Two years of experience involving public contact work with arithmetic computations; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skill.

ESTABLISHED: September 26, 2017

JOSEPH T. DUENAS, Chairman, Consolidated Commission on Utilities

UTILITY ADMINISTRATIVE ASSISTANT

NATURE OF WORK IN THIS CLASS:

This is staff administrative work involved in providing assistance to the utilities.

Employees in this class provide administrative and office support services. Supervision may be exercised over subordinate clerical personnel.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Composes correspondence for the signature of the supervisor; organizes and coordinates matters requiring executive action; insures compliance to established laws, policies and related administrative guidelines.

Consults with and advise employees, supervisors on personnel matters.

Expedites requests for personnel action, purchase requisitions and other administrative transactions.

Conducts research on an assigned subject; compiles data and statistics.

Assists in the preparation of the utility budget and other utility related matters of the authority; maintains utility budget ledgers and monitors the funds allocated to the various budgetary accounts; alerts management to problem areas.

Arranges conferences; may represent supervisor at meetings or conferences.

May supervise the work of subordinate clerical personnel.

Perform related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of office management practices and general administrative functions.

Ability to make work decisions in accordance with established laws, rules and other program guidelines and to apply departmental or agency policies to work problems.

Ability to supervise the work of others may be required.

Ability to compile statistics.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare reports.

MINIMUM EXPERIENCE AND TRAINING:

- A. Three years of staff work involving personnel, budget and other management operations and graduation from high school; or
- B. Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

JOSEPH T. DUENAS, Chairman Consolidated Commission on Utilities

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BUYER I

NATURE OF WORK IN THIS CLASS:

This is routine technical purchasing work in the procurement of supplies, materials and equipment for the utility.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Receives and reviews requisitions generated by utility departments; Works with departmental representatives in the procurement of their supply needs, ensuring that all pertinent information and specifications are provided by the end-user; Determines the type of procurement by using standard guidelines.

Prepares invitation for utility competitive bids; secures written and telephone price quotations; prepares and analyzes utility bid tabulation for compliance with specifications; awards bids.

Interviews vendors; investigates source of supply.

Inspects merchandise for compliance with specifications; reviews undelivered purchases, clearing out all pending invoices.

Performs routine data entry and updates through JD Edwards system, such as inputting of change orders, adding new vendors, and/or change of addresses that may affect account ledgers.

Maintains files and records.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of modern purchasing practices and procedures and shipping methods.

Knowledge of commonly used supplies, materials, and equipment.

Knowledge of the sources of supply and of market and price trends.

Knowledge of modern office practices and procedures.

Ability to learn, interpret, and apply laws, departmental policies and other regulations governing the procurement of supplies, materials and equipment.

Ability to prepare and analyze bids and specifications in the making of awards.

Ability to make arithmetic computations.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare reports.

Skill in the safe operation of a motor vehicle.

Page 2 of 2 Buyer!

MINIMUM EXPERIENCE AND TRAINING:

- A) One year of experience in the procurement of supplies, materials, or equipment and graduation from high school; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

NECESSARY SPECIAL QUALIFICATION:

Possession of a valid driver's license may be required.

Established: September 26, 2017

JOSEPH T. DUENAS, Chairman Consolidated Commission on Utilities

UTILITY CASHIER I

NATURE OF WORK IN THIS CLASS:

This is routine, repetitive clerical work in receiving and accounting for money in a utility.

Employees in this class perform routine utility cashiering assignments independently after initial training and work under closer supervision on a variety of more complex developmental assignments within the Authority.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Receives and records daily collection of monies over the counter and through the mail from the public, officials, or other employees or through other collection agents in payment for, power, water.

Balances cash, and checks against field receipts and prepare appropriate daily and monthly cash reports.

Assists head cashiers utilizing Customer Care & Billing (CC&B) system (the current customer information system) in performing payment research, reconciliations and transfers.

Prepares require tabulations and deposits; issues change funds.

Prepares utility cash balancing report.

Classifies receipts, validates documents, records serial numbers on documents and posts documents for summary; prepares breakdown of registers and sub-registers.

Inspects and examines currency to detect counterfeit, foreign or damage; inspects checks for proper amount, date, signature and endorsement.

Make change, cashes checks and issues receipts for monies accepted.

Read totals of cash register and checks with amount of money in register and/or safe.

May interview payees following interviewing procedures.

May research on questionable accounts.

Keeps records of all transactions, receipts and disbursements.

Operates a typewriter, adding machine, calculating machine and other office machines.

May perform other clerical functions as required.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of office practices and procedures.

Possess basic knowledge in Microsoft Excel.

Possess excellent customer service skills.

Ability to accurately count money and tabulate receipts.

Page 2 of 2 Utility Cashier I

Ability to use the computerized customer information system to record receipts.

Ability to maintain records.

Ability to work effectively with the public and employees.

Ability to communicate effectively both verbally and in writing.

Ability to handle stressful situations.

Skill in operating an adding machine, a cash register and other related equipment.

MINIMUM EXPERIENCE AND TRAINING:

- A) One year of progressively responsible cashiering experience or as bank teller and graduation from high school or GED equivalency; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills

Established:

September 26, 2017

UTILITY CASHIER II

NATURE OF WORK IN THIS CLASS:

This is complex supervisory and utility cashiering work.

Employees in this class perform the full range of complex utility cashiering and supervisory work involved in receiving, accounting for and disbursing of cash collections from specific sources including independent work in specialized areas of the position.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Supervises subordinate cashiers and participates in the daily receipts of monies in payment for, power, utility, or services.

Utilizes Customer Care & Billing (CC&B) system (the current customer information system) in performing payment research, reconciliations and transfers.

Prepares appropriate daily and monthly reports of utility cash transactions.

Verifies cash received from the utilities to be used as change fund.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the various negotiable instruments used in everyday business transactions.

Knowledge of office practices and procedures.

Knowledge of the methods and procedures of receiving, depositing and accounting for cash transactions.

Possess basic knowledge in Microsoft Excel.

Possess excellent customer service skills.

Ability to use the computerized customer information system to record receipts and conduct research.

Ability to supervise the work of others.

Ability to make arithmetic computations rapidly and accurately.

Ability to handle cash accurately.

Ability to operate cash register, adding and calculating machines.

Ability to work effectively with the public and employees.

Ability to communicate effectively both verbally and in writing.

Ability to keep revenue records and prepare reports from these records.

Ability to handle stressful situations.

Page 2 of 2 Utility Cashier II

Skill in operating an adding machine, a cash register and other related equipment.

MINIMUM EXPERIENCE AND TRAINING:

- A) One year of experience as a cashier or bank teller including one year of supervisor work in receiving, accounting for and disbursing of cash collections and graduation from high school or GED equivalency; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills

Established: September 26, 2017

JOSEPH T. DUENAS, Chairman

Consolidated Commission on Utilities

UTILITY CLERK I

NATURE OF WORK IN THIS CLASS:

This is routine utility clerical work. Utility clerical work involves simple office work based on prescribed or well established procedures. Tasks can be learned by on-the-job training in a few days. Instructions are given at beginning level and subsequent assignments. After employees become familiar with office routine and particular procedures or tasks, they work with independence on regular assignments.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Arranges, maintains, and files material according to alphabetical, numerical or other predetermined categories; retrieves materials for the utility according to a prescribed or well-established procedures.

Performs simple inventory of office supplies and equipment for the utility.

Posts various records according to established procedures; does simple tabulation of data and simple arithmetical computation.

Receives customers and other visitors to the department; determines their needs, and directs them accordingly.

Sorts incoming mail according to departmental/divisional practices; maintains incoming/outgoing record log for division or office.

May operate typewriter or other office machines learned on the job.

May maintain employee time sheets.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Ability to learn office practices and procedures.

Ability to learn routine clerical tasks readily and to adhere to prescribed procedures.

Ability to understand and follow routine oral and written instructions.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Ability to learn to operate common office machines whose operation may be learned on the job.

MINIMUM EXPERIENCE AND TRAINING:

No experience or training is required. Minimum knowledge, abilities, and skills listed above are required.

Established: September 26, 2017

UTILITY CLERK II

NATURE OF WORK IN THIS CLASS:

This is moderately complex utility clerical work. Tasks performed involve a large number of routine utility clerical duties in several different clerical functions which require several weeks to learn.

Employees in this class perform assigned tasks within the prescribed or well-established procedures. Where work is more repetitive, more responsibility is placed on final action.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Retrieves incoming utility customer account applications, sketches, or any miscellaneous files; creates customer folders and files documents sequentially, alphabetically or by subject matter; types folder labels; photocopy as necessary.

Gives out and receives applications for employment; reviews application forms and supporting documents for completeness of identifying and other basic information; have new employees complete employment forms, i.e., insurance, retirement, income tax; files personnel actions and other documents in the employee's jacket; files job announcements; types personnel actions forms, eligibility and certification lists; maintains and updates employee service cards.

May perform simple typing of standard forms or letters and operate other office machines.

Establishes and implements office procedures.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of general officer practices and procedures.

Ability to learn moderately complex clerical tasks and to adhere to prescribed procedures.

Ability to understand and follow moderately complex oral and written instructions.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare routine reports.

Ability to operate common office machines, including typewriter, may be required for certain assignments.

MINIMUM EXPERIENCE AND TRAINING:

- A. One year of clerical experience; or
- B. Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

UTILITY CLERK III

NATURE OF WORK IN THIS CLASS:

This is complex and varied utility clerical work. Employees in this class perform several moderately complex substantive clerical transactions with involved procedures and steps performed in a variety of sequences. Work may involve leading subordinate clerical employees.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Establishes and maintains utility customer account files, consisting of active and inactive accounts, deceased members file and various registers and log books; Perform file audits; Produce moderately complex reports and submit to supervisor for compilation.

Retrieve utility customer account files for any inquiry, dispute, or account sketches. Photocopy as necessary.

May lead the work of lower level clerical personnel.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of office practices and procedures.

Ability to learn and apply complex rules, regulations and related guidelines.

Ability to make arithmetic computations.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare routine reports.

Ability to type and operate standard office machines may be required for certain assignments.

Ability to lead the work of others may be required for certain assignments.

MINIMUM EXPERIENCE AND TRAINING:

- A. Two years of office clerical experience; or
- B. Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

UTILITY CLERK TYPIST I

NATURE OF WORK IN THIS CLASS:

This is routine utility clerical work. Employees in this class perform simple typing work on a substantially full-time basis in accordance with detailed instructions or in accordance with established procedures. The work does not require the use of initiative or judgment. Work may also include the performance of routine office work according to prescribed and well-established procedures, which can be learned by on-the-job training within a few days. The work is reviewed for accuracy, adequacy, and conformance with instructions and/or applicable procedures.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Types straight rough drafts from handwritten or other marked copy according to few standard formats where attention to arrangement is not required. The typist has no responsibility for insuring correct punctuation or grammar.

Types clearly identified information such as names, addresses, identification numbers, or other information on index cards, forms, and other documents where the information can be readily extracted from other lists, forms, or other sources.

Acts as receptionist; receives telephone and office callers and directs them to proper personnel; gives routine information.

Operates duplicating machines, addressograph, and other office machines whose operation can be learned on the job.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Ability to type accurately at a prescribed rate of speed.

Ability to learn office practices and procedures.

Ability to learn routine clerical tasks readily, and to adhere to prescribed procedures.

Ability to understand and follow routine oral and written instructions.

Ability to learn to operate common office machines whose operation may be learned on the job.

Ability to work effectively with the public and employees.

MINIMUM EXPERIENCE AND TRAINING:

- A) Completion of a course in basic typing; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

JOSEPH T. DUENAS, Chairman Consolidated Commission on Utilities

17.

UTILITY CLERK TYPIST II

NATURE OF WORK IN THIS CLASS:

This is moderately complex utility typing and clerical work.

Employees in this class type with accuracy material from copy that is of any kind or form (e.g. printed, typed, or handwritten narrative or other form, involving moderate changes). Employees produce a verbatim duplicate of the copy material involving no highly complicated spacing arrangements or foreign language or specialized vocabulary knowledge. Work requires the use of some judgement as to form, arrangement, and spacing to be used. The employee receives detailed instructions regarding material to be typed in unusual cases.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Types letters, memoranda, reports, articles, statistical, and other material from copy or rough draft; cuts stencils.

Maintains records concerning purchase orders and requisitions; prepares payroll.

Checks computations for accuracy and makes moderately complex or varied calculations, adjustments and tabulations; prepares statistical summaries.

Fills out, types, and processes a variety of involved forms and records; reviews and types personnel action forms.

Answers telephone; greets visitors; gives out general information and/or directs inquires to appropriate personnel.

Logs correspondence, reports, and other material showing source, destination and other identifying information.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Ability to type at a prescribed rate of speed.

Knowledge of standard office practices and procedures and equipment.

Ability to organize and type reports, correspondence and other material in appropriate format and style, and to make moderately involved changes.

Ability to work effectively with the public and employees.

Ability to understand and follow moderately complex oral and written instructions.

Ability to maintain records.

Proficiency in English, spelling, punctuation and grammar.

MINIMUM EXPERIENCE AND TRAINING:

- A) One year of experience in typing and clerical work; and completion of courses in office practice and intermediate typing; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

UTILITY CLERK TYPIST III

NATURE OF WORK IN THIS CLASS:

This is complex typing and clerical work for the utility.

Employees in this class type complex materials generally involving varied spacing arrangements, foreign or specialized language, and extensive changes and insertions. Work requires the use of judgement as to form and arrangement of typewritten material and correct punctuation, spelling and grammar. Clerical work involves complex and varied procedures and processes.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Types correspondence, memorandums, reports, and related materials; reviews typed materials for accuracy of grammar, spelling, punctuation, format and placement; drafts routine correspondence.

Maintains files; inventories office supplies and equipment; prepares payroll; maintains records of activity funds; compiles statistical data and prepares periodic statistical reports; coordinates the processing and handling of incoming and outgoing mail.

Receives office callers, and refers them to appropriate personnel; answers questions or inquires for routine information.

Maintains records and prepares reports.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of business English, spelling, punctuation and grammar.

Knowledge of standard office practices, procedures and equipment.

Ability to organize and type lengthy and complex reports, correspondence and other material in proper format and style, and to make moderately involved changes.

Ability to learn and apply organizational and procedural changes.

Ability to learn and operate standard office machines and equipment.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare reports.

Skill in typing accurately at a prescribed rate of speed.

MINIMUM EXPERIENCE AND TRAINING:

- A) Two years of experience in typing and office clerical work and completion of courses in business English, advance typing and office practices; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

JOSEPH T. DUENAS, Chairman Consolidated Commission on Utilities

Exhibit ____

UTILITY ENGINEERING AIDE I

NATURE OF WORK IN THIS CLASS:

This is routine drafting and/or surveying work for the utility.

Employees in this class perform routine drafting work independently after initial training and work under closer supervision on more complex developmental assignments.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Performs simple drafting work such as reducing and plotting simple field notes; assists in searching land records.

Figures applicable scales; performs simple mathematical lettering; makes minor alterations to drawings containing clearly depicted objects by following furnished notes, records and sketches, or specific verbal instructions; retraces simple completed drawings with ink or pencil.

Searches records and files; files and duplicates plans and other material and performs clerical work.

Cuts bush along line of sight; digs for survey monuments.

Keeps all equipment such as machetes, chain, axes, and reels cleaned and oiled or sharpened.

May assist in field surveys as required.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of basic mathematics.

Ability to learn and apply basic principles of drafting.

Ability to follow oral, written and graphic instructions.

Ability to work effectively with employees and the public.

Skill in the use and care of equipment and instruments in drafting and/or surveying work.

MINIMUM EXPERIENCE AND TRAINING:

- A) Graduation from high school, supplemented by courses and basic mathematics; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

UTILITY ENGINEERING AIDE II

NATURE OF WORK IN THIS CLASS:

This is moderately complex drafting or surveying work for the utility.

Employees in this class perform moderately complex drafting or surveying work independently on an ongoing basis and participate in the full range of complex technical duties under closer supervision.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Performs moderately complex drafting work including making calculations, checking plans, writing descriptions of ownership and plastic scribing, striping and color separation.

Performs varied drafting work in the preparation for drawing of property maps, site plans, right-of-way and other general specifications and/or schematic plans for documentary and project purposes.

Works in a survey party as rodman and/or chainman; assists in establishing lines and grade by using the level rod, flag, tapes, or chain,; cut lines or marks and drives stakes for line and grades.

Computes lot description for accurate closure; plots traverses, property right-of-way, boundaries and contour line; provides complete sketches and drawings of preliminary design work.

Makes final sketch of proposed drawing; draws charts for representation of statistical data and draws finished designs from sketches.

Assembles specifications by securing from a variety of source data such as charts, graphs, blueprints and drawings.

Reduces field notes and conducts research work in land records; may assist on field surveys. Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the basic principles and practices of drafting.

Knowledge of construction materials and of methods and procedures employed in their use.

Knowledge of mathematics and its use in the field surveying.

Ability to use basic survey or drafting equipment.

Ability to apply departmental standard concerning inspection and material testing.

Ability to perform moderately complex drafting.

Ability to make drawings and to copy or trace from completed survey drawings.

Ability to make mathematic computation and tabulation with speed and accuracy.

Ability to use logarithm, trigonometry and curve data tables.

Ability to perform precise engineering computation and reduce to field notes.

Skill in the use and care of equipment and instruments in drafting work.

MINIMUM EXPERIENCE AND TRAINING:

- A) Six months of experience in drafting or survey work and graduation from high school supplemented by courses in drafting and basic mathematics.
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

UTILITY ENGINEERING AIDE III

NATURE OF WORK IN THIS CLASS:

This is complex technical engineering drafting or surveying work for the utility.

Employees in this class perform complex technical drafting or surveying work independently on an ongoing basis and participate in related field work.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Performs basic engineering design work for proposed projects such as electrical system, electronic system, water and sewer system based on information gathered in field survey.

Sets up; adjusts and may operate transit and level in running lines and grades; enters data in field books; reduces field notes; plots cross sections and profiles.

Performs complex drafting and computational work in the preparation of plans and specifications for street paving, sewer and water constructions, electrical and telephone constructions and other engineering projects.

Transfers survey data to maps, profiles, cross-sections and drafts; maintains island maps and plans.

Maintains engineering records; prepares and reviews specifications and contract documents; makes cost comparison; issues permits and performs office management duties.

May inspect construction work to insure compliance with plans and specifications.

Maintains records and prepares reports.

May operate transit and level in construction lines, sets grade stakes, and places cut and fill stakes; serves as accurate recorder on traverse, triangulation, or level survey work.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the principles and practices of drafting and department standards concerning inspection and material testing.

Knowledge of techniques and procedures employed in cadastral survey work.

Knowledge of construction materials and of methods and procedures for employees to use.

Knowledge of mathematics and its use in field surveying and engineering computation.

Ability to prepare moderately complex reports and review records for accuracy.

Ability to perform precise survey work to make engineering computations, and to reduce field notes.

Ability to train and lead a small crew of aides.

Skill in the care and use of drafting and/or surveying instruments.

Page 2 of 2 Utility Engineering Aide III

MINIMUM EXPERIENCE AND TRAINING:

- A) One year of experience in drafting or surveying work and graduation from high school supplemented by courses in drafting and mathematics; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

UTILITY MAINTENANCE WORKER

NATURE OF WORK IN THIS CLASS:

Performs skilled work involved in the maintenance and repair of building structures, machinery, electrical equipment and fixtures for the utility.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Repairs and maintains building structures, machinery, plumbing systems, electrical and mechanical equipment and fixtures.

Replaces and repairs defective electrical components and fixtures; inspects, maintains and repairs machinery and mechanical equipment; measures, cuts, and installs pipes and tubing for water lines; repairs and replaces gauges; valves, pressure regulators and other plumbing equipment; opens clogged drains.

Cuts out and joins parts of worktables, benches, shelves, and other furnishings; builds shed or other outbuildings; replaces and repairs brick and plaster wall.

Paints building woodwork, fixtures, machines or equipment to prevent corrosion.

Maintains building and grounds in clean and orderly condition.

Applies safe work practices on the job.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the standard principles, methods, practices, techniques, tools, and equipment used in the maintenance and repair of building structures, machinery, electrical and mechanical equipment and fixtures.

Ability to apply safe work practices on the job.

Ability to work effectively with the public and employees.

Ability to understand and follow oral and written instructions.

Skill in the maintenance and repair of building structures, machinery, electrical and mechanical equipment and fixtures.

MINIMUM EXPERIENCE AND TRAINING:

- A) Two years of experience in the maintenance and repair of building structures, machinery, plumbing, electrical wiring, and fixtures; or
- Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

Consolidated Commission on Utilities

UTILITY PAYROLL CLERK I

NATURE OF WORK IN THIS CLASS:

This is routine utility clerical work in the preparation of payrolls and the maintenance of payroll records. Work is reviewed through submission of reports.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Sorts and files personnel actions, correspondences, and other materials in the employees' jackets.

Updating and balancing employees leave status manually and in the JD Edwards System. Accrues employees annual and sick leave from employees record card.

Participates in computing special payments manually.

Processing of new employees (by entering their tax method, tax exemption, check route and security business unit.

Prepares timesheets of employees; posts to time and attendance record; checks for completeness and accuracy.

Prepares labor distribution summary.

Maintains payroll records and prepares reports.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of office practices and procedures.

Ability to learn and apply established payroll policies, procedures, and guidelines.

Ability to learn and use a computerized time entry system.

Ability to make arithmetic computations.

Ability to work effectively with the public and employees.

Ability to understand and follow oral and written instructions.

Ability to maintain records and prepare reports.

MINIMUM EXPERIENCE AND TRAINING:

- A) Two years experience as an office clerk;
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities, and skills.

Established: September 26, 2017

UTILITY PAYROLL CLERK II

NATURE OF WORK IN THIS CLASS:

This is moderately complex utility clerical work involved in the preparation of payrolls and the maintenance of payroll records in the autonomous agencies.

Employees in this class perform complex payroll clerical work independently on an ongoing basis.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Prepares and maintains individual service cards for employees; annotates all necessary information on the service cards such as rates, job code titles, pay ranges, annual and sick leave taken and accrued each pay period.

Process time entry, payroll direct deposits and deductions utilizing the JD Edwards Systems.

Prepares and maintains payroll control master affecting necessary adjustment to employees salaries, deduction and related records.

Process Automatic Clearing House (ACH) transfers.

Processes personnel actions affecting employees' pay such as promotion, demotion, etc., computing retroactive adjustment for payments.

Processes and controls flow of Time of Attendance Time Sheet and other payroll disbursement for processing of payments.

Processes special payments manually for advance pay, lump sum payments, errors in leave processing, etc.

Balance year-to-date on individual earnings.

Controls accuracy, completeness and current status of savings bonds records.

Prepares bi-weekly payroll summary report, payroll analysis every end of payroll period.

May audit all special payments prior to signature of Payroll Supervisor.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the practices and procedures of office management.

Ability to learn existing compensation plan; withholding tax procedures; payroll accounting procedures; laws and regulations giving the legality of payroll actions; policies and procedures in accomplishing payroll work and all types of actions affecting the salaries of a variety of employees.

Ability to learn and use a computerized time entry system.

Ability to make decisions in accordance with appropriate program guidelines.

Ability to make arithmetic computations.

Page 2 of 2 Utility Payroll Clerk II

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare reports.

MINIMUM EXPERIENCE AND TRAINING:

- A) Two years experience as an office clerk and one year in payroll work; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities, and skills.

Established: September 26, 2017

UTILITY PAYROLL CLERK III

NATURE OF WORK IN THIS CLASS:

This is complex utility clerical work involved in the preparation of payrolls and the maintenance of payroll records in the autonomous agencies.

Employees in this class perform full range of complex payroll clerical work independently on an ongoing basis.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Establishes employees names on the on-line payroll master.

Prepares and maintains payroll control master affecting necessary adjustments to employees' salaries, deductions and related records.

Process time entry, payroll direct deposits and deductions utilizing the JD Edwards System.

Process online Automatic Clearing House (ACH) transfers.

Processes personnel actions affecting employees' pay such as promotion, demotion, etc., computing retroactive adjustment for payments.

Updates payroll control master at pay period ending; verifies against the manual control master; releases control master for check-write.

Processes special payments manually for advance pay, lump sum payments, errors in leave processing, etc.

Balance year-to-date on individual earnings.

Controls accuracy, completeness and current status of savings bonds records.

Prepares bi-weekly payroll summary report, and payroll analysis every end of payroll period.

May audit all special payments prior to signature of Payroll Supervisor.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the principles and practices of office management.

Ability to learn existing compensation plan; withholding tax procedures; payroll accounting procedures; laws and regulations giving the legality of payroll actions; policies and procedures in accomplishing payroll work and all types of actions affecting the salaries of a variety of employees.

Ability to proficiently use a computerized time entry system.

Ability to make decisions in accordance with appropriate program guidelines.

Ability to make arithmetic computations.

Ability to operate a computer terminal utilizing the payroll process.

Page 2 of 2 Utility Payroll Clerk III

Ability to work effectively with the public and employees.

Ability to communicate effectively.

Ability to maintain records and prepare reports.

MINIMUM EXPERIENCE AND TRAINING:

- A) Three years of experience as an office clerk and two (2) year in payroll work and graduation from high school; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities, and skills.

Established: September 26, 2017

PERSONNEL ASSISTANT I

NATURE OF WORK IN THIS CLASS:

This is routine technical support work in personnel office.

Employees in this class perform routine technical duties independently after initial training and work under close supervision on a variety of more complex developmental assignments.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Processes personnel actions including recruitment, promotion, transfer, pay adjustment, salary increment and other personnel transactions; utilized the JD Edwards system to track employee information and other programs for the utilities.

Establishes eligibility lists and prepares certification of eligible; schedules examinations.

Processes all new employees; provides basic information about the various employee benefits, such as group health, dental and life insurance; social security and retirement plan.

Compiles employment data such as address, weekly earnings, absences, supervisory reports on performance, date of and reason for termination and prepares periodic and special personnel reports as required.

Provides routine information about personnel rules and regulations, procedures and other routine matters to employees, management officials or the general public.

Maintains and files personnel records.

May perform incidental typing and clerical duties in the performance of assigned tasks.

Perform related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of office practices.

Ability to learn and apply personnel rules, regulations, procedures and program requirements.

Ability to make decisions in accordance with appropriate program guidelines.

Ability to make arithmetic computations.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare reports.

Page 2 of 2 Personnel Assistant I

MINIMUM EXPERIENCE AND TRAINING:

- A. Two years of general clerical work involving public contact and graduation from high school; or
- B. Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

JOSÈPH T. DUENAS, Chairman

Consolidated Commission on Utilities

PERSONNEL ASSISTANT II

NATURE OF WORK IN THIS CLASS:

This is complex technical support work in personnel office in the utilities. Employees in this class often serve as team or group leaders over less experienced technical staff.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Coordinates the processing of a variety of personnel transactions for the utilities; reviews completed notification personnel action forms for accuracy of information.

Reviews job applications for completeness of information; requests for additional information to supplement the job application submitted as required; sends out employment inquires as required.

Answers routine inquires pertaining to off-island recruitment.

Process, verify, and maintain personnel related documentation, including staffing, recruitment, training, grievances, performance evaluations, classifications, and employee leaves of absence.

Coordinates the establishment of lists of eligible and certification and the maintenance of personnel records.

Provide assistance in administering employee benefit programs for the utilities.

Prepares employment statistics and other reports as required.

Answer routine inquires of employees, management officials or the general public concerning personnel rules, regulations, procedures, benefits and other personnel matters.

May evaluate job applications for clerical and labor and trades jobs to determine eligibility in accordance with the established class standards.

Perform related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of office practices.

Ability to interpret and apply personnel laws, rules, regulations, procedures and other program requirements.

Ability to make decisions in accordance with appropriate program guidelines.

Ability to make arithmetic computations.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Page 2 of 2 Personnel Assistant II

Ability to maintain records and prepare reports.

MINIMUM EXPERIENCE AND TRAINING:

- A. One year of specialized personnel technical support work and graduation from high school; or
- B. Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

STOREKEEPER I

NATURE OF WORK IN THIS CLASS:

This is responsible manual and clerical work in the operation of warehouse containing a variety of items for the utility.

ILLUSTRATIVE EXAMPLES OF WORK: (These examples do not list all the duties which may be assigned; any one position may not include all the duties listed.)

Receives, examines, and records the receipt of goods for the utility; unpacks and stores goods in proper areas.

Process work orders via JD Edwards system. Processing to include verification of account numbers and updating utility inventory ledger.

Review and Receive Supply Issue Receipt (SIR) for completeness; return those lacking accounting and material information to end user for corrections.

Prepare and issue materials in support of the utility, such as concrete poles, transformers, wires, hardware and generation parts.

Posts incoming or outgoing stock to inventory records; takes physical inventory of stock; prepare for annual inventory by ensuring materials are properly labeled and in their assigned locations.

Initiates requisitions for replenishment of stock; handles shortage and damage claims.

Operates forklifts, trucks, or other equipment in the receipt and storage of supplies; may pick up or deliver supplies.

Maintains storage or bin areas requiring climbing ladders, reaching and lifting of heavy items.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the methods of receipt, requisitioning, handling, storing, ad issuing of materials and supplies.

Knowledge of the types and uses of supplies carried in the warehouse.

Knowledge of warehouse safety practices.

Ability to make arithmetic computations.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Skill in the safe operation of light reequipment and other motor vehicle may be required for some assignments.

MINIMUM EXPERIENCE AND TRAINING:

A. One year of experience in a stockroom or warehouse operation; or

Page 2 of 2 Storekeeper i

B. Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

NECESSARY SPECIAL QUALIFICATION:

Possession of a valid driver's license may be required.

Established: September 26, 2017

STOREKEEPER II

NATURE OF WORK IN THIS CLASS:

This is complex storekeeping work involved in the operation of complete warehouse receiving, storing, and issuing large volumes of highly complex and diverse items for the utility.

Employees in this class often serve as team or group leaders over less experienced staff.

ILLUSTRATIVE EXAMPLES OF WORK: (These examples do not list all the duties which may be assigned; any one position may not include all the duties listed.)

Leads storekeeping staff and participates in the receiving, checking, storing, inventory, and issuing of materials and supplies for utility on its computerized inventory systems, JD Edwards System; post issued materials adjusting inventory system.

Organizes storage areas for efficient, logical and safe storage of materials and supplies, such as transformers, cutouts, utility meters, office equipment, etc.

Inspects incoming supplies and materials for quality, quantity and damaged goods; recommends method of disposal for items not reusable.

Receives and reviews requisitions, issues item requested and may make substitution of items.

Requisitions materials or supplies to maintain sufficient quantity on hand. Performs periodic inventory count of assigned stocks for the utility alert Inventory Management Officer to initiate replenishment process.

Recommends repair, replacement, or purchase of new equipment.

Operates forklift, trucks, and other motor vehicle.

May make direct purchases as necessary.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the methods of receipt, requisitioning, handling, storing, and issuing of materials and supplies.

Knowledge of the types and uses of supplies carried in the warehouse.

Knowledge of warehouse safety practices.

Ability to lead the work of others.

Ability to make arithmetic computations.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

Ability to lift heavy objects.

Page 2 of 2 Storekeeper !!

Ability to prepare and maintain inventory records.

Skill in the safe operation of light reequipment and other motor vehicle may be required for some assignments.

MINIMUM EXPERIENCE AND TRAINING:

- A. Two years of experience in a stockroom or warehouse operation; or
- B. Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

NECESSARY SPECIAL QUALIFICATION:

Possession of a valid driver's license may be required.

Established: September 26, 2017

JOSEPH T. DUENAS, Chairman Consolidated Commission on Utilities

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UTILITY SUPPLY CLERK

NATURE OF WORK IN THIS CLASS:

This is routine manual and clerical work involved in the operation and maintenance of a storeroom in a utility.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Receives, unpacks, and stores materials and supplies.

Verifies materials and supplies against purchase orders and invoices.

Prepares requisition to replenish items; makes periodic inventory of items in the storeroom; cleans storeroom and keeps stock in order.

Maintains records of items received and issued.

Mark stock items using identification tags, stamps, electric marking tools, or other labeling equipment.

May obtain price quotations from various vendors.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of storekeeping operations.

Knowledge of modern office practices and procedures.

Ability to maintain records and prepare reports.

Ability to work effectively with the public and employees.

Ability to communicate effectively, orally and in writing.

MINIMUM EXPERIENCE AND TRAINING:

- A) Six months of experience involving storage and accountability of materials and supplies; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

UTILITY WORKER

NATURE OF WORK IN THIS CLASS:

Performs a wide variety of manual and semi-skilled work involved in the construction, maintenance and repair of buildings and grounds in a utility.

Assists skilled maintenance workers in the maintenance and repair work on buildings and grounds.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Performs minor electrical, plumbing, painting, and carpentry maintenance and repair work on buildings and grounds in a utility.

Performs a variety of light clerical work in a stockroom by receiving, storing, and issuing tools, supplies and equipment; performs custodial work, grounds work and other similar manual work, such as transporting furniture, tools, parts, equipment, materials, and supplies to and from work stations and other areas.

Operates light trucks, lawn mowers, and a variety of hand power tools.

Applies safe work practices on the job.

Maintains work records.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Ability to learn and perform general construction, maintenance and repair work on buildings and grounds.

Ability to perform a variety of light clerical work and maintain a small stockroom.

Ability to perform custodial, grounds, or other similar manual work.

Ability to operate light trucks, lawn mowers, and a variety of hand and power tools.

Ability to apply safe work practices on the job.

Ability to work effectively with the public and employees.

Ability to understand and follow oral and written instructions.

Ability to maintain work records.

Page 2 of 2 Utility Worker

MINIMUM EXPERIENCE AND TRAINING:

- A) Six months of general maintenance work; or
- B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

SECRETARY I (TYPIST) (UTILITIES)

NATURE OF WORK IN THIS CLASS:

This is secretarial work but without the shorthand skills required.

Employees in this class usually work for the administrator of a utility, using individual judgement and initiative, in a variety of office clerical activities and coordinating functions in providing clerical assistance. Such responsibilities require an understanding of the functions of the utility and its overall relationship to others organizationally. Instructions are received in the form of suggestions or general outlines of desired objectives. Employees are expected to carry the assignments through to completion under minimal supervision. Work requires reference to style, manual, or procedures, or the use of considerable judgement as to form, arrangement, and spacing.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Types reports, correspondence, and other material involving considerable use of judgement as to form, arrangement, and spacing; makes extensive changes under general instruction.

Operates office machines, such as photocopiers and scanners, facsimile machines, voice mail systems, and personal computers.

Sets up and maintains standard office files and records; takes inventories and orders office supplies; processes purchase requisitions, personnel, and other records and forms; relieves supervisor of all clerical details on minor administrative matters.

Answers phone calls, takes messages, directs calls to individual or division section; greets visitors; and provides general information about the department; maintains appointment calendar for superior.

Receives and reviews incoming mail; rotes mail to the proper persons.

May supervise a few clerical personnel.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of standard Business English, spelling, punctuation, and grammar.

Knowledge of office practices, procedures and equipment.

Ability to type technical reports, manuals, correspondence and other material with involved corrections and insertions or other elements requiring special spacing and prepare finished copy in appropriate style, arrangement, and format.

Ability to perform office management functions for a moderately complex office, and to modify and implement appropriate office practices, procedures and systems.

Ability to learn and apply organizational and procedural guidelines of the office.

Ability to use initiative and judgement in handling office matters for the supervisor.

Ability to exercise good judgement, courtesy, and tact in receiving office callers, in giving and obtaining information, and in making proper disposition of problems.

Page 2 of 2 Secretary I (Typist)(Utilities)

Ability to communicate effectively, orally and in writing.

Ability to work effectively with employees and the public.

Skill in typing accurately at a prescribed rate of speed.

MINIMUM EXPERIENCE AND TRAINING:

- A) Two years of typing and office clerical work and completion of a one-year secretarial diploma course (w/o shorthand) from a recognized business college or comparable learning institution, and graduation from high school; or
- B) Three years of typing and clerical work, and graduation from high school; or
- C) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

SECRETARY II (TYPIST) (UTILITIES)

NATURE OF WORK IN THIS CLASS:

This is complex secretarial work involving the full range of secretarial and office management duties and including several additional job requirements, but without shorthand skill requirements in a utility.

Employees in this class usually work for a department head or large division or administrator in a utility, requiring use of initiative and independent judgement such as in interpreting complex rules, regulation, and guidelines, and being responsible for involved and complex office management systems and practices. The work involves considerable knowledge of departmental activities, practices, and procedures, and the application of these practices to a variety of individual situations. Employees relieve the superior of a variety of administrative details. Directions are usually received in the form of suggestions or general outline of objectives with instructions given on highly complex assignments or in unprecedented situations.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Develops and implements procedures for expediting the flow of clerical work through the executive's office.

Reviews correspondence and other material prepared for the supervisor's signature for correct grammar, punctuation, spelling; corrects or recommends changes.

Functions as office manager; acts in liaison capacity for the executive for internal and external contracts; exercise discretion and judgement on minor administrative decisions.

Maintains a variety of office records and reports. File and store completed documents on computer hard drive or flash drive, or maintain a computer filing system to store, retrieve, update and delete documents.

Assists in the preparation of budget and summaries, such as assembling and verifying budget data; collects and organizes data and material required for superior.

Sorts mail delivered to the office and reads and routes it to the proper personnel; maintains and controls incoming and outgoing correspondence.

Schedule appointments and maintain and update appointment calendars.

Receives phone calls and office visitors; schedules meetings, conferences and appointments for superior; handles various details on own initiative.

May supervise a few clerical personnel.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of standard Business English, spelling, punctuation, and grammar.

Knowledge of secretarial practices and procedures

Ability to perform office management functions for a complex office, and to design or modify appropriate office practices, procedures and systems.

Page 2 of 2 Secretary II (Typist) (Utilities)

Ability to use initiative and judgement in handling office matters for the supervisor.

Ability to learn and apply organizational and procedural guidelines of the office.

Ability to type technical reports, manuals, correspondence and other material which involve corrections and insertions; and prepare finished copy in appropriate style, arrangement, and format.

Ability to exercise good judgement, courtesy, and tact in receiving office callers, in giving and obtaining information, and in making proper disposition of problems.

Ability to maintain records and prepare reports.

Ability to work effectively with employees and the public.

Ability to communicate effectively, orally and in writing.

Skill in typing at a prescribed rate of speed.

MINIMUM EXPERIENCE AND TRAINING:

- A) One year of secretarial experience (w/o shorthand) and completion of a one-year secretarial diploma course (w/o shorthand) from a recognized business college or comparable learning institution; or
- B) Graduation from a recognized college or university with an Associate's degree in clerical studies (Secretary w/o shorthand); or
- C) Three years of typing and clerical experience, one year of secretarial experience and graduation from high school; or
- Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

Established: September 26, 2017

JOSEPH T. DUENAS, Chairman
Consolidated Commission on Utilities

UTILITY TRADES HELPER

NATURE OF WORK IN THIS CLASS:

Performs unskilled trades work in a utility.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Performs routine duties, receives on-the-job training, and provides assistance in a wide variety of trade areas such as electrical, plumbing, welding, mechanical and related trades.

Performs semi-skilled tasks under close supervision in order to gain skill and experience.

Maintains and cleans work areas, tools and equipment of the trade.

Applies safe work practices on the job.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Ability to learn the standard methods, practices, tools and equipment of a trade.

Ability to apply safe work practices on the job.

Ability to acquire the skills of a trade.

Ability to understand and follow oral and written instructions.

MINIMUM EXPERIENCE AND TRAINING:

No experience and training is required. The minimum knowledge, abilities and skills listed above are required.

Established: September 26, 2017

JOSEPH T. DUENAS, Chairman Consolidated Commission on Utilities

1 T.O

WORD PROCESSING SECRETARY I (UTILITIES)

NATURE OF WORK IN THIS CLASS:

This is responsible secretarial work involving the substantial operation of a word processing equipment in a utility.

Employees in this class perform the full range of secretarial and office management duties usually for a manager in in a utility which is dynamic and presents a variety of changing situations and job demands, or in overseeing the operation in a typing and clerical pool.

ILLUSTRATIVE EXAMPLES OF WORK: (Any one position may not include all the duties listed, nor do the examples cover all the duties which may be performed.)

Develops and implements procedures for expediting the flow of clerical work; sets up and maintains a variety of office records and reports; collects and organizes data and material for a variety of routine administrative reports; devices varied office forms and documents.

Types memorandums, correspondence, reports, statistical and other materials; arranges materials in various formats using defined commands or defined machine codes to achieve a required effect; proofreads typed materials on the video terminal and edits before the printing of documents.

Stores and maintains various statistical data files for fast and easy maintenance and retrieval using a display writer diskette or other appropriate devices; summarizes and prepares varied reports from information stored in the report pack or other similar devices.

Receives visitors or callers and provides information or channels complaints or inquiries to proper sources; uses judgement in handling problems.

Takes and transcribes a variety of correspondence, reports, minutes of meetings and other materials. Oversees the operations and activities in a typing and clerical pool.

Takes inventory and orders office supplies; processes purchase requisitions, personnel and other standard forms for service; relieves superior of clerical details on minor administrative matters.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the principles, practices and techniques used in the operation of word processing equipment.

Knowledge of word processor capabilities.

Knowledge of standard secretarial practices and procedures.

Knowledge of standard business English, spelling, punctuation and grammar.

Ability to interpret and apply pertinent organizational and procedural guidelines and requirements.

Ability to design or modify and implement appropriate office practices, procedures and systems.

Ability to exercise good judgement, courtesy and tact in receiving callers, in giving and obtaining information, and in making proper disposition of problems.

Page 2 of 2 Word Processing Secretary I (Utilities)

Ability to evaluate operational effectiveness and recommend/implement changes to improve effectiveness.

Ability to work effectively with employees and the public. Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare routine reports.

Skill in the operation of word processing equipment.

Skill in typing at a prescribed rate of speed.

Skill in taking and transcribing a variety of oral dictation involving complex business material at a prescribed rate of speed may be required.

MINIMUM EXPERIENCE AND TRAINING:

- (A) Three years of progressively responsible typing and office clerical or stenographic work, six months in the operation of word processing equipment and graduation from high school; or
- (B) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

ESTABLISHED: September 26, 2017

JOSEPH T. DUENAS, Chairman Consolidated Commission on Utilities

WORD PROCESSING SECRETARY II (UTILITIES)

NATURE OF WORK IN THIS CLASS:

This is complex secretarial work involving the substantial operations of a word processing equipment in utility.

Employees in this class perform the full range of secretarial and office management duties <u>usually</u> serving a secretary to a manager of a utility; and in an office requiring knowledge of specialized terminology, procedures and other requirements.

ILLUSTRATIVE EXAMPLES OF WORK (These examples do not list all the duties which may be assigned; any one position may not include all the duties listed.)

Develops and implements office management procedures, practices and systems.

Takes and transcribes minutes of official meetings; prepares summary of meetings.

Receives visitors or callers and provides information or channels complaints or inquiries to proper sources; uses judgment in handling problems.

Independently handles office details and prepares material for meetings for superior.

Operates word processor, storing comprehensive information electronically and providing for text processing and other necessary operations; types memorandums, correspondence, reports, statistical papers and other materials; arranges materials in various formats using defined commands or defined machine codes to achieve a required effect; proofreads typed material in the video terminal and makes necessary corrections before the printing of document.

Establishes and maintains various files for fast and easy maintenance and retrieval, using a display writer diskette or other appropriate devices; summarizes and prepares varied reports from information stored in the report pack or other similar devices.

Keys in and stores on a diskette arithmetic instructions in the production of mathematical typing, such as budgets, financial reports, client bills and similar statistical material.

Maintains records and prepares routine administrative reports.

May supervise typing and clerical personnel.

Performs related duties as required.

MINIMUM KNOWLEDGE, ABILITIES AND SKILLS:

Knowledge of the principles, practices and techniques used in the operation of word processing equipment.

Knowledge of word processor capabilities.

Knowledge of standard or appropriate specialized secretarial practices and procedures.

Page 2 of 2 Word Processing Secretary II (Utilities)

Knowledge of standard business English, spelling, punctuation and grammar.

Knowledge of appropriate specialized terminology relevant to the job.

Ability to design or modify and implement appropriate office practices, procedures and systems.

Ability to use initiative and judgement in handling office matters.

Ability to interpret and apply pertinent organizational, procedural regulations and other work guidelines and requirements.

Ability to exercise good judgement, courtesy and tact in receiving callers, in giving and obtaining information, and in making proper disposition of problems.

Ability to evaluate operational effectiveness and recommend/implement changes to improve effectiveness.

Ability to work effectively with employees and the public.

Ability to communicate effectively, orally and in writing.

Ability to maintain records and prepare routine reports.

Skill in the operation of word processing equipment.

Skill in transcribing a variety of oral dictation, such as official board or commission meetings and other standard and complex letters, reports or documents.

Skill in typing accurately at a prescribed rate of speed.

Skill in stenography may be required.

MINIMUM EXPERIENCE AND TRAINING:

- a) Three years of progressively responsible office typing and clerical or stenographic work, one year in the operation of word processor equipment and graduation from high school; or
- b) Any equivalent combination of experience and training which provides the minimum knowledge, abilities and skills.

ESTABLISHED: September 26, 2017

JOSEPH T. DUENAS, Chairman Consolidated Commission on Utilities

17-09

CONSOLIDATED COMMISSION ON UTILITIES RESOLUTION NO. 2012-49

RESOLUTION RELATIVE TO AMENDING THE PROMOTION/DEMOTION/TRANSFER POLICY

WHEREAS, the General Manager, Guam Power Authority petitions the Consolidated Commission on Utilities (CCU) to amend the Promotion/Demotion/Transfer Policy, and

WHEREAS, the CCU has the lawful authority under Public Law 28-159, Section 3.0.b to approve and amend a unified pay scale and implementation plan for employees in certified, technical, and professional positions; and

WHEREAS, the Guam Power Authority is a public corporation established and existing under the laws of Guam; and

WHEREAS, in 2007, the CCU adopted the recommendations of the Compensation and Benefits Study conducted by Alan Searle & Associates; and

WHEREAS, the CCU also endorsed a plan to transition GPA to the new compensation model over a five (5) year period beginning fiscal year 2008; and

WHEREAS, the transition plan also included a compensation formula used to determine new rates of pay upon an employee's promotion and/or demotion into another position; and

WHEREAS, based on the current pay policy, upon promotion, an employee's new base salary is determined by slotting the current salary into the higher pay grade closest to but not less than the current salary earned and is then awarded a further six sub-steps; and

Page 1 of 3

WHEREAS, the implementation of the current pay policy distorts internal equity; and

WHEREAS, when upon promotion, junior employees are slotted at the minimum range with an additional six sub-steps increase surpassing senior employees whose step placements were slotted at the minimum range at the time of a transitional movement to the next market percentile.

WHEREAS, the proposed policy change corrects this problem by making a process change to when the six sub-steps is applied.

WHEREAS, when an employee is being promoted the first step will be to identify a new base salary six sub-steps up from the employee's current base salary. If the new base salary is still below the minimum of the implementation range he/she is promoted to then they are slotted at the minimum of the new implementation range.

WHEREAS, for demotions, the process will be applied with a six sub-step decrease down the grade prior to slotting into the new lower grade.

NOW THEREFORE, BE IT RESOLVED, by the Consolidated Commission on Utilities does hereby approve and authorize as follows:

- The amendment of the Promotion/Demotion/Transfer Policy applicable to CTP positions and personnel at GPA as delineated in Appendices "D, E and F" of Exhibit 1.
- 2. That the Guam Waterworks Authority also review the effect of the pay policy applicable to the determination of new pay rates assigned upon a promotion/demotion/transfer of personnel in CTP positions as delineated in Appendices "D, E and F" of Exhibit 1.

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GUAM POWER AUTHORITY HUMAN RESOURCES DIVISION STAFF REPORT

I. REQUEST:

The General Manager requests the Consolidated Commission on Utilities (CCU) to amend the Promotion/Demotion/Transfer Policy applicable to certified, technical, and professional (CTP) positions.

II. <u>AUTHORITY</u>: P.L. 28-159, Section 3.0.b.

III. BACKGROUND:

In March 2007, the CCU adopted the recommendations of the Compensation and Benefits Study conducted by Alan Searle and Associates. These recommendations included a comprehensive compensation methodology, a pay scale, an implementation plan and a list of positions distributed as List A and List B of certified, technical and professional positions. The scope of the study involved comparisons of all GPA positions to industry standards and the national average market conditions. This was necessary to retain employees and provide incentives to attract new ones. Further, the pay scale in effect prior to the adoption of the new pay scale was outdated and had not been revisited since its implementation in 1990.

In adopting the recommendations presented by Alan Searle and Associates, the CCU was prudent and endorsed a plan to transition GPA to the new compensation model over a five year period beginning in fiscal year 2008. The incremental transitions provide a more competitive market position for GPA. The initial structural adjustment was made to the 5th market percentile in 2008. In 2009, GPA targeted a second structural pay adjustment at the 15th market percentile. However, based on funding availability the second structural pay adjustment was allocated at the 10th market percentile. To date, most positions are on or near the 12th market percentile as a result of performance pay increments.

The recommendations adopted by the CCU also included a compensation formula that is used to determine new rates of pay upon an employee's promotion and or demotion into another position. Based on the current policy, 6% is tagged on to the new base salary in the higher grade closest to but not less than the current salary earned. At face value, the formula appeared to work well. However, in its implementation there was discrepancy overall in the slotting of new rates with regard the implementation range of a position during a transitional pay adjustment placing the new rate of pay above the minimum range creating internal inequity.

IV. <u>DISCUSSION</u>:

When moving from one market percentile to the next higher percentile, the impact in moving from a position of a lower grade and implementation pay range to a position of a higher grade and implementation pay range is significant. The result of this process is similar to a step to step movement which creates a wider gap between incumbent employees being bypassed by the newly promoted employees in the same position. It is important to note, that when moving from one market percentile to the next higher market percentile, there are incumbent employees in positions whose current salaries are below the minimum step of the implementation range. From there, their salaries will be brought up to the minimum range during the transitional and structural pay adjustment. There are also employees whose current salaries are slotted above the minimum step of the implementation range. This is where the discrepancy exists. Under the current pay policy, junior employees who are promoted are slotted above the minimum range with an additional six percent increase. Thus, exceeding current incumbents placements during a transitional movement.

The proposed amendment will provide the six percent increase from the employees current pay grade and sub-step prior to slotting into the new pay grade and sub-step of the position promoted to. This process will maintain internal equity between the positions and the gaps that exist between junior and senior employees. (See Exhibit 1 Alan Searle & Associates Report, May 2012).

V. <u>RECOMMENDATION:</u>

- a. To approve the amendment of the Promotion/Demotion/Transfer Policy applicable to CTP positions and personnel at GPA as delineated in Appendices "D, E and F" of Exhibit 1.
- b. To request that the Guam Waterworks Authority also review the effect of the pay policy applicable to the determination of new pay rates assigned upon the promotion/demotion/transfer of personnel in CTP positions as delineated in Appendices "D, E and F" of Exhibit 1.

Julie L. Quinata

Personnel Services Administrator

JOAQUIN C. FLORES, P.E.

General Manager, GPA

GUAM POWER AUTHORITY COMPENSATION & BENEFITS STUDY

Request to Amend

Promotion / Demotion Policy

May 2012



ALAN SEARLE & ASSOCIATES LIMITED

Management Consultants, Auckland, New Zealand

APPENDIX E6

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GUAM POWER AUTHORITY

Request To Amend Promotion / Demotion / Transfer Policy

1.0 Background

When the compensation study for GPA and GWA was ratified a policy (Appendix A) concerning promotions, demotions and transfers was also included. However it has since been identified that under certain promotional situations employees are effectively receiving "two bites at the cake" so to speak. The certain situations referred to above are those instances where (prior to the promotion) the employee's current base salary is below the minimum of the implementation range they are being promoted to. In this situation current policy is such that the employee is initially slotted at the minimum of the implementation range he/she is being promoted to (seen as the first "bite of the cake") and is then awarded a further six sub-steps (seen as the second "bite of the cake") in order to identify their new base salary. This policy whilst attractive to the employee being promoted needs to be amended in order to ensure internal relativities and equity are maintained.

Please note that the above also applies to PAG, GIAA and GCC who also have the same policy in place with regards their compensation models.

2.0 Current Policy

Current policy (to handling promotions and demotions) is outlined in Appendix A An example of current policy relating to promotions is outlined in Appendix B An example of current policy relating to demotions is outlined in Appendix C

3.0 Proposed Policy

The proposed policy change corrects the problem by simply making a process change to when the six substeps is applied. In short, when an employee is being promoted the first step will be to identify a new base

salary six sub-steps up from the employee's current base salary (grade, step and sub-step). If this new base salary is still below the minimum of the implementation range he/she is being promoted to then they are simply slotted at the minimum of the new implementation range. If on the other hand the new base salary is above the minimum of the implementation range he/she is being promoted to then they would be slotted at the closest sub-step just on the high side.

In summary, the proposed change simply applies (as an initial step) the six sub-steps to the employee's current base salary and grade. For promotions this is a six sub-step increase up the grade or for demotions it is a six sub-step decrease down the grade. This then identifies a value that can then be compared to the implementation range of the position the employee is being promoted or demoted to.

The proposed policy (to handling promotions and demotions) is outlined in Appendix D An example of the proposed policy relating to promotions is outlined in Appendix E An example of the proposed policy relating to demotions is outlined in Appendix F

4.0 Impact / Handling of Proposed Policy Change

Whilst some employees at GPA have benefited from existing policy in the handling of their promotion we cannot turn around now and reduce their base salaries as the policy was correctly followed at the time the promotion was calculated. However, any advantage can be brought back to a "level playing field" when GPA / GWA make their next structural adjustment in pay and move i.e. to a higher market percentile. For information purposes, both GPA / GWA are currently around the 10th - 15th market percentile compared to utilities (both electric and water) on the U.S. mainland.

The "level playing field" is achieved as follows: when the next structural adjustment in calculated we identify (which is part of the normal process) a new implementation range for every position. With regards the minimum of that range an employee's current base salary is either above or below it. So therefore the salary of an employee who (by virtue of their promotion) may have exceeded a longer serving employee in the same position are now both treated the same and depending on the implementation criteria will be slotted accordingly.

5.0 Summary

Whilst current promotion policy has benefited some employees slightly the situation can be corrected. As outlined earlier, the optimum time to make that change is when GPA / GWA make their next structural adjustment in pay and move to a higher market percentile. The process is straightforward for once the new implementation ranges have been identified (at the preferred market percentile) all employees are treated the same, and as previously outlined, depending on the implementation criteria will be slotted accordingly.

APPENDIX A

1.1 Promotion

- a) A pay adjustment resulting in an increase / promotion either by competition, reclassification, pay grade-reassignment or temporary appointment is effectuated by identifying from the new pay grade the salary (sub-step) closest to, but not less than the salary currently being received prior to promotion plus an additional six (6) sub-steps. This identifies the new base salary.
- b) A pay adjustment where the salary received prior to promotion is below the low end of the new implementation range shall be slotted at the lowest sub-step of the new implementation range plus an additional six (6) sub-steps. This identifies the new base salary.
- c) The General Manager at his / her discretion, or upon the recommendation of a respective Division Manager, may grant up to three (3) additional sub-steps, based on superior performance, significant contributions made to the business unit or the Authority as a whole, or demonstration of personal enrichment and development related to and beyond the job requirement. All requests for additional sub-step placement must be justified in writing.

1.2 Demotion

- a) A pay adjustment resulting in a decrease either by demotion, voluntary, reclassification, or pay grade reassignment is effectuated by identifying from the amended pay grade the salary (sub-step) closest to, but not more than the salary (sub-step) currently being received prior to demotion less an additional six (6) sub-steps. This identifies the new base salary.
- b) A pay adjustment where the salary received prior to demotion, voluntary, reclassification, or pay grade reassignment is below the lowest sub-step of the new implementation range shall be slotted at the lowest sub-step of the new implementation range. This identifies the new base salary.

APPENDIX E11

APPENDIX "A"

Appendix B: Example - Promotions (Current Policy)

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APPENDIX E12

APPENDIX "B"

Appendix C : Example - Demotions (Current Policy)

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APPENDIX E13

APPENDIX "C"

APPENDIX D

1.1 Promotion

A pay adjustment resulting in a promotion either by competition, reclassification, pay grade reassignment or temporary appointment is effectuated by initially increasing the employee's current base salary by six (6) sub-steps on the grade they are currently allocated. If this figure is:

- a) <u>below</u> the minimum of the new implementation range they would be slotted at the minimum of the new implementation range. This identifies the employee's new base salary.
- b) <u>above</u> the minimum of the new implementation range they would be slotted at the closest sub-step (just on the high side) of the new grade. This identifies the employee's new base salary.
- c) The General Manager at his / her discretion, or upon the recommendation of a respective Division Manager, may grant up to three (3) additional sub-steps, based on superior performance, significant contributions made to the business unit or the Authority as a whole, or demonstration of personal enrichment and development related to and beyond the job requirement. All requests for additional sub-step placement must be justified in writing.

1.2 Demotion

A pay adjustment resulting in a decrease either by demotion, voluntary, reclassification, or pay grade reassignment is effectuated by initially decreasing the employee's current base salary by six (6) sub-steps on the grade they are currently allocated. If this figure is:

- d) <u>below</u> the minimum of the new implementation range they would be slotted at the minimum of the new implementation range. This identifies the employee's new base salary.
- e) <u>above</u> the minimum of the new implementation range they would be slotted at the closest sub-step (just on the low side) of the new grade. This identifies the employee's new base salary.

APPENDIX E14

APPENDIX "D"

Appendix E : Example - Promotions (Proposed Policy)

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APPENDIX E15

APPENDIX "E"

Appendix F : Example - Demotions (Proposed Policy)

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APPENDIX E16

APPENDIX "F"