RESOLUTION NO. 20-FY2017

RELATIVE TO APPROVING THE TERMS OF THE PROPOSED SETTLEMENT OF THE CLAIM AGAINST THE GUAM WATERWORKS AUTHORITY BY PAUL JESSE TERLAJE ALSO REFERENCED AS GWA GOVERNMENT CLAIM NO. 2017-017

WHEREAS, under 12 G.C.A. § 14105, the Consolidated Commission on Utilities (“CCU”) has plenary authority over financial, contractual and policy matters relative to the Guam Waterworks Authority (“GWA”); and

WHEREAS, the Guam Waterworks Authority (“GWA”) is a Guam Public Corporation established and existing under the laws of Guam; and

WHEREAS, the Government Claims Act 5 G.C.A. §6206 requires approval of the Board for all other claims in excess of Three Thousand Dollars ($3,000.00), excluding motor vehicle damage and personal injury claims less than $15,000; and

WHEREAS, on October 18, 2017, Mrs. Patricia Terlaje reported that sewage was coming out of the bathroom floor drains of their residence (131 Ramona Street Asan, Guam), Exhibit “A.” GWA personnel responded but were unable to assist with clearing the blockage from inside the home, Exhibit “B.” Mr. Paul J. Terlaje (“Claimant”), is the legal homeowner, Exhibit “C.” GWA had a project on Route 1 to repair sewer lines, the contractor performing the work is Pacific Rim Constructors. The work on Route 1 commenced on June 21, 2017. There have been no previous reports of sewer overflows at the residence prior to June 2017, Exhibit “D”; and

WHEREAS, on October 26, 2017, Paul Jesse Terlaje (“Claimant”), initially filed a claim against GWA but was subsequently revised and filed on November 9, 2017 in the amount of Twelve Thousand Four Hundred Ninety-Six Dollars and Nineteen Cents ($12,496.19) for real
property damage, personal property damage, plumbing service and cost associated with his family’s displacement as a result of the sewer overflow, Exhibit “E”; and

WHEREAS, after review of the claim, GWA has determined that GWA should compensate the Claimant for real and personal property damages in addition to plumbing service and costs associated with the displacement of Claimant’s family totaling Four Thousand Six Hundred Ninety Dollars and Sixty-Two Cents ($4,690.62), Exhibit “F.”

WHEREAS, GWA believes the proposed settlement and method of payment to be fair and reasonable; and

WHEREAS, the Consolidated Commission on Utilities finds that this proposed settlement is just and reasonable considering the circumstances.

NOW THEREFORE, BE IT RESOLVED, the Consolidated Commission on Utilities does hereby find, authorize and approve the following:

1. Mr. Terlaje sustained real and personal property damages in addition to plumbing service and costs associated with the displacement of his family as a result of a sewer overflow into the home he and his family reside in, 131 Ramona Street Asan, Guam Street Asan, on October 18, 2017.

2. Mr. Terlaje has provided proof to GWA of the damages sustained in the amount of Four Thousand Six Hundred Ninety Dollars and Sixty-Two Cents ($4,690.62).

3. That GWA pay the Claimant the amount of Four Thousand Six Hundred Ninety Dollars and Sixty-Two Cents ($4,690.62) following the execution of a Release and Settlement Agreement (Exhibit G).

4. The CCU finds the offer fair and reasonable under the circumstances.

5. The GWA GM is authorized to sign all documents necessary to settle the claim as approved by the CCU.
RESOLVED, that the Chairman certifies and Board Secretary attests to the adoption of
the Resolution.

DULY AND REGULARLY ADOPTED this 27th day of February, 2018.

Certified by:  

Attested by:

JOSEPH T. DUENAS  
Chairperson

J. GEORGE BAMBA  
Secretary

SECRETARY'S CERTIFICATE

I, J. George Bamba, Board Secretary for the Consolidated Commission on Utilities, as
evidenced by my signature above do hereby certify as follows:

The foregoing is a full, true and accurate copy of the resolution duly adopted at a regular
meeting by the member of the Guam Consolidated Commission on Utilities, duly and
legally held at a place properly noticed and advertised at which meeting a quorum was
present and the members who were presented voted as follows:

AYES: 5
NAYS: 0
ABSTENTIONS: 0
ABSENT: 0
MASTER BEDROOM
MASTER BATHROOM
MASTER BEDROOM/BATHROOM
MASTER BEDROOM
MASTER BATHROOM
**Basic Incident Information**

- **Activity**: Corrective  
- **Customer**: Paul Terlaje  
- **Weather**: Heavy Rain  
- **Consequences**: Sewer Backup  
- **District**: Central  
- **Street Name & #**: 131 Ramona Street  
- **Village**: Asan  
- **Facility Type**: Networks  
- **Gravity Sewer**:  
- **Assigned To**: 693 - Blas, John K.T.  
- **Assigned To**:  
- **Structure Detail**:  
- **Detail Location**:  
- **Last time this area was cleaned and viewed with CCTV**:  
- **Response Start Date/Time**: 10/18/17 11:30 AM  
- **Notification Date and time**: 10/18/17 9:00 AM  
- **Response End Date/Time**: 10/18/17 12:30 AM  
- **Task Carried Out By**: Collection Team  
- **Description and estimation of flooding area or runoff**:  
- **Public Impact?**:  
- **Vender Name**:  
- **Invoice No.**:  
- **Nearest Water Well**:  
- **Equipment**:  
  - [ ] Vactor  
  - [ ] CCTV  
  - [ ] Dump Truck  
  - [ ] Backhoe  
- **Obstruction**:  
  - [ ] Fats/Oil/Grease  
  - [ ] Rocks/Gravel  
  - [ ] Wood/Lumber/Rags  
  - [ ] Others  
- **Overflow**:  
  - [ ] To Customer's Property  
  - [ ] To Storm Drain  
  - [ ] To Wet Land  
  - [ ] To River  
  - [ ] To Shoreline  
  - [ ] Others  
- **Nearest Water Well**:  
- **Control No**: 17100224  
- **Root Cause**: Heavy rains  

Spoke to consumer that she was backing up from restroom drain and into the bedroom only minimal spill in both restrooms.

### Network Details:

- **Pipe Size (in)**:  
- **Pipe Length (FT)**:  
- **Vol. By-passed**:  
- **Manholes**:  
- **Equip Hrs - Vactor**:  
- **Total Vol. Spilled (gallons)**: 5  
- **Vol. Recovered**:  
- **Net Spill**: 5  
- **Equip Hrs - Vendor**:  
- **Volume Extracted from**:  
- **Volume (gal)**:  
- **Pipe Type**:  

### Steps / Action Taken To remedy the Situation and to Prevent Future occurences

Spoke to Mr Terlaje that heavy rains had overwhelmed our sewer system which is causing backup and GWA was working on the sewer lines to prevent future spills.

### Additional Comments

I offered to assist cleaning but he said no. during the time mix water coming from drain was just inside restroom it didn't spread to other rooms.
QUITCLAIM DEED

KATRINA B. TERLAJE, whose mailing address is P.O. Box 6145, Tamuning, Guam 96931 and KEBRINA P. TERLAJE (now known as KEBRINA T. DUENAS) whose mailing address is 19614 71st Avenue Ct. E, Spanaway, WA 98387 (hereinafter the "Grantors"), do hereby remise, release and forever quitclaim unto PAUL TERLAJE, whose mailing address is P.O. Box 6145, Tamuning, Guam 96931 (hereinafter the "Grantee") for and in consideration of the sum of Ten Dollars ($10.00) and other good and lawful consideration, the receipt of which is hereby acknowledged, all of their right, title, interest and estate, both legal and equitable, in the following described parcel of real property located in the Municipality of Asan, Territory of Guam more particularly described as follows:

Lot No. 15, Block No. 16, Tract 2025, Asan, Guam, as said lot is described in Drawing No. DAI-S-97-03, prepared by Nestorio G. Ignacio R.L.S. 65, and recorded on May 4, 1998, under Instrument No.
ISLAND OF GUAM

On this 17th day of December, 2005, before me a Notary Public in and for the Island of Guam, personally appeared KATRINA B. TERLAJE whose name is subscribed to, in the foregoing instrument and acknowledged to me that she executed the same as her own free act and deed for the uses and purposes therein set forth.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal the day and year first above written.

John Yang
Notary Public
In and For Guam, U.S.A.
My Commission Expires: Apr. 07, 2006
P.O. Box 10126 Tamuning, Guam 96913
On this 15th day of February 2006, before me a Notary Public in and for the Island of Guam, personally appeared PAUL TERLAJE whose name is subscribed to, in the foregoing instrument and acknowledged to me that he executed the same as his own free act and deed for the uses and purposes therein set forth.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal the day and year first above written.

VERONICA A. FLORES
NOTARY PUBLIC
In and for Guam U.S.A.
My Commission Expires: March 23, 2009
Suite 22, Jogo Building 418 Route 8
Tumon, Guam 96913
<table>
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<tr>
<th>WORK ORDER</th>
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<th>VILLAGE</th>
<th>PROBLEM</th>
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<td>SEWAGE B/UP</td>
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<td>FORCE MAIN BREAK</td>
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<td>ASAN</td>
<td>MANHOLE O/FLOW</td>
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<tr>
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<td>FORCE MAIN BREAK</td>
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<td>MANHOLE O/FLOW</td>
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<td>17-01-0052</td>
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<td>SAN CARLOS LANE</td>
<td>ASAN</td>
<td>MANHOLE O/FLOW</td>
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</tbody>
</table>
Dear Claimant:

Pursuant to the Government Claims Act (Public Law 17-29), the government has six (06) months to investigate and either grant, settle or deny your claim. If you are claiming property damage to a motor vehicle involved in an accident, we will make a determination on this part of your claim within thirty (30) days pursuant to Public Law 25-130, provided you furnish us with all the documents necessary to process your claim.

Although most claims require the full six (06) months for review and final decision, smaller claims usually take less time than larger ones; however, they are considered equally. If after six (06) months your claim has not been settled or you have not been notified by our office that your claim was denied, you may institute an action in the Superior Court of Guam for money damages.

Additional questions on the status of this claim should be directed to the undersigned.

Thank you in advance for your cooperation.

Sincerely,

DONALD V. SAN AGUSTIN
Assistant Claims Officer

I have read and fully understand the above.

Print Name: Paul Jesse Terlaje
Signature: P\text{\textsuperscript{\textregistered}}
Date: 10/25/2017

Phone: (671) 475-3324 • www.guamag.org • www.guamcse.net
CLAIM AGAINST THE GOVERNMENT

(Please complete the form in its entirety. **DO NOT** leave any portions blank. Write "N/A" or "None" where appropriate.)

1. Name of Claimant: Paul Jesse Terlaje

2. Mailing Address: P.O. Box 6145, Tamuning, GU 96931
   Home/Work Address: 131 Ramona St., Asan, GU 96910

3. Home Telephone 969-8746  Work Telephone 788-2181 (cell) 688-2180 (wife's cell)

4. Amount of Damages you are claiming: $

5. Any other relief you are claiming

6. Government Agency Responsible: Guam WaterWorks Authority

7. Date Claim arose: Wednesday, October 18, 2017

8. Your statement of facts upon which you base your claim. Attach extra sheet(s) if necessary.
   Please see attached "Statement of Facts", costs/receipts, proposed costs for further repairs, and pictures.

9. Attach a copy of all documents pertaining to your claim, such as a police report, accident report or a contract.

10. The lowest estimate of repair is $. Expenditures for Displacement: $937.19 Proposed Repairs: $10,925.00

11. I have the following insurance covering this claim: Calvo's Insurance doesn't cover circumstances.

12. I am the real party in interest except for the following parties who have an interest in this claim:

13. I have received the following compensation/repairs from other parties: AMS Cleaning Services - GWA

14. Name, address, and telephone of attorney representing claimant, if any:

All notices will be sent to your mailing address above or if you have an attorney, to your attorney's address. If
you want to change the address at which you will receive notices, you must file, in writing, a change of address
with the Claims Officer.

I, Paul J. Terlaje, declare under penalty of perjury that the foregoing is true and correct.

Date: 10/25/2017  Claimant’s Signature: [Signature]

Phone: (671) 475-3324 • www.guamag.org • www.guamcse.net
Paul & Patricia Terlaje Residence  
131 Ramona Street, Asan, GU 96910  
Statement of Events/Facts due to Human Waste Contamination and Overflow

Wednesday, October 18, 2017

4:30 am woke up to a stench & discovered both bathrooms with sewage (human waste) spillage bubbling out of floor drains, seeping through dry walls into master bedroom, hallway, etc. family trying to contain it within bathrooms  
5:00 am called GWA dispatch & spoke to "Jonathan" who told me a crew will be out to service area, given a report no. 17100224  
6:40 am texted Heidi Ballendorf asking for assistance as there was no response  
8:30 am texted Heidi and stated no response yet  
9:00 am (hours later) still no show so called dispatch again for status & "Tim" mentioned crew coming out  
9:40 am "John Blas" met & mentioned crew already working on problem by draining, no work done inside home  
2:30 pm problem with sewage spilling continues & toilets & tubs can't be used without overflow. Human waste matter continues to flow out.  
*Family spent night at hotel.

Thursday, October 19, 2017

7:30 am returned home and human waste still bubbling out of both bathrooms  
8:33 am called GWA dispatch "Tim" regarding on-going spillage,  
11:00 am texted Heidi to find out status if GWA crew still draining as no sight of crew in area  
11:10 am called dispatch, "Jonathan" mentioned there was supposed to be crew in the area and cleaners supposed to be there as well.  
11:55 am received call from Nicole Quan stating the claim forms will be emailed to me for filing claims to damages, mentioned that bathrooms still overflowing with human wastes and seeping through dry/gypsum walls & family had to stay overnight in hotel, Nicole stated keep receipts  
1:15 pm Nicole called to verify if received forms  
2:56 pm called dispatch regarding status  
3:53 pm "Curtis" called stating Mr. John Blas mentioned that GWA contractors in front of Asan's Veteran's Office is root of problem, pumping issues, sent off more pictures of spillage to Heidi who mentioned schedule work on house at 9:00 am tomorrow, Friday, October 20, 2017  
4:31 pm Nicole called stating cleaning crew is set up for 9:00 am tomorrow, Friday, October 20, 2017. Told her that hopefully, spillage should be worked on and problem isolated before cleaning schedule, she will speak with John Blas, informed her that family will once again spend night at hotel. She mentioned to keep all receipts for claim form.  
*Family spent night at hotel.
Friday, October 20, 2017

7:30 am returned home and human waste still bubbling out of both bathrooms.
8:35 am called Nicole to find out if she spoke with John Blas, no answer left message on recorder.
8:39 am called dispatch Tim to find out status, will call John Blas for status.
9:25 am GWA crew arrived to work on house, pumping drains inside/outside home.
9:46 am Nicole called mentioning she is waiting for GWA staff to proceed to home.
3:00 pm Human waste still bubbling and overflow bathroom drains, GWA crew informed husband that GWA doesn’t have the equipment to snake the drains.
3:10 pm called Barrett Plumbing to assist with continued issues with human waste overflow.
3:23 pm Nicole scheduled AMS to clean home Saturday, October 21, 2017, 9:00 am. Informed her about GWA mentioning no equipment and we called Barrett, Nicole again mentioned to keep receipts for claim.
5:18 pm Nicole called again to reconfirm AMS cleaning schedule and provided her cell no. in case of weekend issues.
5:30 pm Barrett Plumbing completed the clearing of drain areas, toilets, tubs, etc.
*Family spent night at hotel.

Saturday, October 21, 2017

10:30 am AMS begins the cleaning, spraying, and disinfection of areas
*Family spent night at hotel.

Sunday, October 22, 2017

*Family returns to Residence.

Signature: [Signature]
Date: 10/25/2017

Paul J. Terlaje
Paul & Patricia Tenaje Residence
131 Ramona Street, Asan, GU 96910
Pictures of Home Damages due to Human Waste Contamination and Overflow

Wednesday, October 18, 2017 – Thursday, October 19, 2017
*Emailed pictures to Heidi Balledorf October, 18-19, 2017

*Note: Bathrooms are framed with dry/gypsum boards and human wastes seeped through underneath

*Seeping through dry/gypsum boards

Friday, October 20, 2017 – Sunday, October 21, 2017
*WhatsApp to Heidi Ballendorf Friday, October 20, 2017

Bathroom #1

Bathroom #2
Paul & Patricia Terlaje Residence  
131 Ramona Street  
Asan, GU 96910

Home Displacement Costs due to Human Waste Contamination and Overflow

*Note: Receipts attached

<table>
<thead>
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<th>Items</th>
<th>Day One: Wednesday, October 18, 2017</th>
<th>Day Two: Thursday, October 19, 2017</th>
<th>Day Three: Friday, October 20, 2017</th>
<th>Day Four: Saturday, October 21, 2017</th>
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<tr>
<td>Hotel Stay</td>
<td>Sheraton = $144.30</td>
<td>Sheraton = $145.80</td>
<td>Garden Villa = $92.00</td>
<td>Garden Villa = $92.00</td>
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<td>Food</td>
<td>La Cascata = $134.75</td>
<td>Pizza Hut = $45.16</td>
<td>McDonald's = $15.60</td>
<td>Vitales = $39.90</td>
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<tr>
<td>Plumbing Costs</td>
<td></td>
<td></td>
<td>Barrett = $217.36</td>
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<tr>
<td>Cleaning Supplies (clorox, gloves, etc.)</td>
<td>Mark's = $10.32</td>
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|                             | Total = $289.37                      | Total = $190.96                    | Total = $324.96                     | Total = $131.90                     |
| Total Costs:                | $937.19                              |                                    |                                     |                                     |

Needed Continued Work on Damages to Home

*Note price quotes attached

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<tr>
<th>Scope of Work</th>
<th>Proposed Costs</th>
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<tbody>
<tr>
<td>Removal and replacement of dry wonder boards/walls contaminated by human waste overflow, replacing plumbing pipes, etc.</td>
<td>$8,075.00</td>
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<tr>
<td>Install backflow preventer to prevent overflow of human waste products to home</td>
<td>$2,850.00</td>
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Total Costs: $10,925.00

Signature: Paul J. Terlaje
Date: 10/25/2017
GUEST / CLIENT
Paul Terlaje
United States of America

ROOM 0525
RATE USD 130
# PERS. 2
FOLIO 1207132
PAGE 1 of 1
ARRIVE 10/18/17
DEPART 10/19/17

Date & Time: 10/19/17, 10:29

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Total
Balance

144.30
0.00 USD

SIGNATURE
I agree to remain personally liable for the payment of this account if the corporation or other third party billed fails to pay part or all of these charges.

Sheraton®

Sheraton Guam
GUAM RESORT
161 Pago Pago Hwy.
Tumon Bay, GU 96913
T 671 634 2202
F 671 634 2251
scharesgu.com/putm
<table>
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<tr>
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<tr>
<td>10/19/17</td>
<td>19:00 Line #547 : Dialed #64622: Tel - Local Call</td>
<td>0.75</td>
</tr>
<tr>
<td>10/19/17</td>
<td>19:31 Line #547 : Dialed #64622: Tel - Local Call</td>
<td>0.75</td>
</tr>
<tr>
<td>10/19/17</td>
<td>Room Charge</td>
<td>130.00</td>
</tr>
<tr>
<td>10/19/17</td>
<td>Occupancy Tax (11%)</td>
<td>14.30</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>145.80</td>
</tr>
<tr>
<td></td>
<td>Balance</td>
<td>145.80 USD</td>
</tr>
</tbody>
</table>
REGISTRATION CARD

ROOM NO  2041
RESERVATION NO  2043400
NO OF ROOM  1
ARRIVAL  10-20-17
DEPARTURE  10-22-17
ADVANCED DEPOSIT  NONE

RATE  税込 USD $92.91
ROOM TYPE  Standard
NO OF GUEST  2
FLIGHT  FLIGHT FLIGHT
DROP OFF REQUEST  有

LAST NAME  Uzama
FIRST NAME  Pedro
TITLE  Patricia
COMPANY  Expedia Travel

ADDRESS (BUSINESS/HOME)  131 Ramona Jr.
CITY  Asan
STATE  GU
ZIP CODE  46910
COUNTRY  GU

DATE OF BIRTH  03/14/62
PASSPORT NO  122801554
SPECIAL REQUIREMENTS  なし
PHONE  16716852997
EMAIL  peterjape@live.com
NATIONALITY  CHN

METHOD OF PAYMENT
Cash  □ Credit Card  □ Deposit  □ Others  □
Credit Card No  4500 0854654610
Exp Date  08/10

HAVE YOU STAYED AT THIS HOTEL BEFORE?  □ YES  □ NO

PURPOSE OF VISIT:  □ BUSINESS  □ LEISURE

GUEST SIGNATURE  
CHECKED IN BY  
VERIFIED BY  

CHECKOUT DATE  10-22-17

NO RESPONSIBILITY IS TAKEN BY, ITS SERVANTS OR AGENT, FOR ANY VALUABLES LEFT BY THE GUESTS IN THEIR ROOM. SAFE DEPOSIT BOXES AND IN-ROOM GUEST SAFES ARE PROVIDED FREE OF CHARGE.

I AGREE TO PAY ALL CHARGES INCURRED DURING MY STAY AT THE HOTEL.

CHECK OUT TIME IS 12:00 NOON
La Cascata Restaurant
Sheraton Laguna Guam Resort
0180136 A Bocagio

K 11606032 TBL 34/1 GST 4

Korean DN @ 35.00 105.00
Korean DN Kid 17.50

Subtotal $122.50
10% SERVICE CHG $12.25

Total Due $134.75

Tip: _______________________
Total:_____________________
Room #: _________________
Name: _____________________
Signature: _________________

Thank you for visiting LaCascata
10% Gratuity is included, upon request, it can be adjusted.

VITABLES RESTAURANT
PLEASURE ISLAND
Tumon, GU 96911
(671) 646-7692

Server: AMY
Station: 6
Table: 19
Dine In

Order #: 69655

1 LOCAL 0.00
1 CHEESE SMALL (S) 12.25
Pepperoni (S) 0.75EA
1 CANNOLONI MEATBALLS 17.95
1 DIET COKE 2.00
1 SPRITE 2.00
1 PINEAPPLE JUICE 4.00

ORDER TOTAL: 38.20
Gratuity #001 3.82

TOTAL: $42.02

>> Ticket #: 8 <<
10/21/2017 1:09:44 PM
THANK YOU!

39.90

McDonald's Restaurant #4070
AGANA GU 96910
(671) 477-7123

Survey code: D1010-19024-21738-01965-0
Validation code: 11606032
Expires 30 days after receipt date.

Have a nice day and please visit us again!
PIZZA HUT #031266

Ticket # 91
10/19/2017  5:45 pm  RAY

*** CARRYOUT ***

(671) 969-8746
PAUL/ARUN

---------------------------------
Medium            19.99
Thin
  + Meat Lovers
  + S - Marinara
  + MK None
  + O None
  + O DZ None
PP 4.69
  + S - Marinara
  Extra Cheese
  + MK None
  + O None

12 Pcs... 15.99
Traditional
  + Buffalo Mild

Caesar Salad  7.49
  + Caesar

---------------------------------
Subtotal  48.16
V3T or Nspcl $16.99 (3.00)
Total  45.16
Visa
Balance Owning 0.00

Ticket # 91

We'd love to hear about your visit!
Complete our survey @ www.tellpizzahut.com
to be entered to win cash & prizes, as well as receive discounts not offered in store.
THANK YOU FOR SHIPNOM: S

RECEIPT: REQUIRED FOR RETURN OR EXCHANGE IN 30 DAYS AFTER PURCHASE

10/18/2017

BLEACH CLOTH - 100% COTTON: $2.97
48104115 - $1.34
LATEX GLOVES - 120ML: $1.94
90650: $2.63

SUB-TOTAL: $8.92
GR. TOTAL: $8.92

10/19/2017

Barrett Plumbing

RECEIVED FROM

Date: 10/23/2017

DOLLARS $ 8.92

NOTE: $17.36

Barrett Plumbing
### Description of Work

<table>
<thead>
<tr>
<th>Description of Work</th>
<th>Quantity</th>
<th>Materials</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Removed toilet in HB to snake main line.</td>
<td>1</td>
<td>Bowl Wax</td>
<td></td>
</tr>
<tr>
<td>Snake went to HB, clean out in front of HB door, snake HB clean out to 4&quot; clean</td>
<td>2</td>
<td>Pipes Circuit</td>
<td></td>
</tr>
<tr>
<td>Out outside house behind garage on right 4&quot; clean out in front of garage to main sewer line, man hole for MR. TEREUSE</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>&quot;LIDWASS&quot; still has sitting water, can't see 1/2&quot; rain and waters not flowing.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>VB showed half way and flush both toilets; lines clear for now.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Terms:** Upon approval of said work and or job quotation, a 50% deposit will be required before work can be scheduled. Thereafter, the remaining balance due shall be paid in full, unless billed. If billed, net fifteen (15) days thereafter a 1.5% interest per month or a late fee of $5.00 per month, whichever is higher, will be applied if not paid. Checks returned by the bank, for any reason, will be assessed a $35.00 service charge.

**Warranty:** 30 days except plug-ups. (Plug-ups are not covered under warranty)

I hereby acknowledge the satisfactory completion of the above described work.

---

**PRINT NAME & SIGN**

---

**Thank you!** We appreciate your business!
October 23, 2017

Paul & Patty Terlaje 969-8746/686-2180
#131 Ramona Street
Asan

Via e-mail: paterlaje@hotmail.com

SC#18157

JOB QUOTATION

Per your request to provide you with a quotation for plumbing services, we quote the cost to be

$3,000.00
$2,850.00

This quotation includes the cost of labor, materials and equipment in order to
• Install (1) backflow preventer on private side before government property
• Activate and test for leaks
• Sand bed pipe
• Cleanup and remove debris to complete.

TERMS: 50% DEPOSIT UPON ACCEPTANCE OF QUOTATION; PAYMENT IN FULL UPON COMPLETION OF WORK.

Please note that due to periodic increases in labor and materials, this quotation is valid for thirty (30) days from the date above.

Thank you and Si Yu'us Ma'ase for your interest in our company. We look forward to serving you.

Sincerely,
Jessica M. Barrett
President

ACCEPTANCE OF QUOTATION FOR THE PROJECT DESCRIBED ABOVE:

CUSTOMER'S SIGNATURE: ___________________ DATE: ___________________
October 23, 2017

Paul & Patty Terlaje 969-8746/686-2180
#131 Ramona Street
Asan

Via e-mail: paterlaje@hotmail.com

SC#18157

JOB QUOTATION

Per your request to provide you with a quotation for plumbing services, we quote the cost to be

$8,500.00
$8,075.00

This quotation includes the cost of labor, materials, and equipment in order to

- Remove and dispose of existing bathtub
- Install ABS pipes and fittings for shower drain
- Install and waterproof wonderboard using Redguard products
- Tiling area exposed upon bathtub removal and install 6”x6” non-skid tiles for floor area
- Apply sealant to tiles
- Cleanup and remove debris to complete.

NOTE: Tiles will be matched as close as possible to existing tiles.

TERMS: 50% DEPOSIT UPON ACCEPTANCE OF QUOTATION; BALANCE IN FULL UPON COMPLETION OF WORK.

Please note that due to periodic increases in labor and materials, this quotation is valid for thirty (30) days from the date above.

Thank you and Si Yu’us Ma’aśe for your interest in our company. We look forward to serving you.

Sincerely,

Jessica M. Barrett

President

ACCEPTANCE OF QUOTATION FOR THE PROJECT DESCRIBED ABOVE:

CUSTOMER’S SIGNATURE: ___________________________ DATE: ______________
Dear Claimant:

Pursuant to the Government Claims Act (Public Law 17-28), the government has six (06) months to investigate and either grant, settle or deny your claim. If you are claiming property damage to a motor vehicle involved in an accident, we will make a determination on this part of your claim within thirty (30) days pursuant to Public Law 25-130, provided you furnish us with all the documents necessary to process your claim.

Although most claims require the full six (06) months for review and final decision, smaller claims usually take less time than larger ones; however, they are considered equally. If after six (06) months your claim has not been settled or you have not been notified by our office that your claim was denied, you may institute an action in the Superior Court of Guam for money damages.

Additional questions on the status of this claim should be directed to the undersigned.

Thank you in advance for your cooperation.

Sincerely,

DONALD V. SAN AGUSTIN
Assistant Claims Officer

I have read and fully understand the above.

Print Name: Paul Jesse Terleje
Signature: [Signature]
Date: 11-1-17
CLAIM AGAINST THE GOVERNMENT

(Please complete the form in its entirety. DO NOT leave any portions blank. Write "NA" or "None" where appropriate.)

1. Name of Claimant: Paul Jesse Tenaje

2. Mailing Address: P.O. Box 8145, Tamuning, GU 96931
   Home/Work Address: 131 Ramona St., Asan, GU 96910

3. Home Telephone 688-8746  Work Telephone 788-2181 (cell) 688-2180 (wife’s cell)

4. Amount of Damages you are claiming: $ 12,496.19

5. Any other relief you are claiming


7. Date Claim arose: Wednesday, October 18, 2017

8. Your statement of facts upon which you base your claim. Attach extra sheet(s) if necessary.
   Please see attached "Statement of Facts", costs/receipts, proposed costs for further repairs, and pictures.

9. Attach a copy of all documents pertaining to your claim, such as a police report, accident report or a contract.

10. The lowest estimate of repair is $ 11,559.00
    Expenditures for Displacement: $997.19
    Proposed Repairs: $11,559.00

11. I have the following insurance covering this claim: Calvo’s Insurance doesn’t cover circumstances.

12. I am the real party in interest except for the following parties who have an interest in this claim:

13. I have received the following compensation/repairs from other parties: AMS Cleaning Services - GWA

14. Name, address, and telephone of attorney representing claimant, if any:

All notices will be sent to your mailing address above or if you have an attorney, to your attorney’s address. If you want to change the address at which you will receive notices, you must file, in writing, a change of address with the Claims Officer.

I, Paul J. Tenaje, declare under penalty of perjury that the foregoing is true and correct.

Date 11-17-17  Claimant’s Signature [Signature]

Phone: (671) 475-3324 * www.guam.gov * www.guamcase.net
Paul & Patricia Terlaje Residence
131 Ramona Street, Asan, GU 96910
Statement of Events/Facts due to Human Waste Contamination and Overflow

Wednesday, October 18, 2017

4:30 am woke up to a stench & discovered both bathrooms with sewage (human waste) spillage bubbling out of floor drains, seeping through dry walls into master bedroom, hallway, etc. family trying to contain it within bathrooms
5:00 am called GWA dispatch & spoke to "Jonathan" who told me a crew will be out to service area, given a report no. 17100224
6:40 am texted Heidi Ballendorf asking for assistance as there was no response
8:30 am texted Heidi and stated no response yet
9:00 am (hours later) still no show so called dispatch again for status & "Tim" mentioned crew coming out
9:40 am "John Blas" met & mentioned crew already working on problem by draining, no work done inside home
2:30 pm problem with sewage spilling continues & toilets & tubs can't be used without overflow. Human waste matter continues to flow out.
*Family spent night at hotel.

Thursday, October 19, 2017

7:30 am returned home and human waste still bubbling out of both bathrooms
8:33 am called GWA dispatch "Tim" regarding on-going spillage,
11:00 am texted Heidi to find out status if GWA crew still draining as no sight of crew in area
11:10 am called dispatch, "Jonathan" mentioned there was supposed to be crew in the area and cleaners supposed to be there as well.
11:55 am received call from Nicole Quan stating the claim forms will be emailed to me for filing claims to damages, mentioned that bathrooms still overflowing with human wastes and seeping through dry/gypsum walls & family had to stay overnight in hotel, Nicole stated keep receipts
1:15 pm Nicole called to verify if received forms
2:56 pm called dispatch regarding status
3:53 pm "Curtis" called stating Mr. John Blas mentioned that GWA contractors in front of Asan's Veteran's Office is root of problem, pumping issues, sent off more pictures of spillage to Heidi who mentioned schedule work on house at 9:00 am tomorrow, Friday, October 20, 2017
4:31 pm Nicole called stating cleaning crew is set up for 9:00 am tomorrow, Friday, October 20, 2017. Told her that hopefully, spillage should be worked on and problem isolated before cleaning schedule, she will speak with John Blas, informed her that family will once again spend night at hotel. She mentioned to keep all receipts for claim form.
*Family spent night at hotel.
Paul & Patricia Terlaje Residence  
131 Ramona Street, Asan, GU  96910  
Statement of Events/Facts due to Human Waste Contamination and Overflow

Friday, October 20, 2017

7:30 am returned home and human waste still bubbling out of both bathrooms  
8:35 am called Nicole to find out if she spoke with John Blas, no answer left message on  
recorder  
8:39 am called dispatch Tim to find out status, will call John Blas for status  
9:25 am GWA crew arrived to work on house, pumping drains inside/outside home  
9:46 am Nicole called mentioning she is waiting for GWA staff to proceed to home  
3:00 pm Human waste still bubbling and overflow bathroom drains, GWA crew informed  
husband that GWA doesn't have the equipment to snake the drains.  
3:10 pm called Barrett Plumbing to assist with continued issues with human waste overflow  
3:23 pm Nicole scheduled AMS to clean home Saturday, October 21, 2017, 9:00 am. Informed  
er about GWA mentioning no equipment and we called Barrett, Nicole again mentioned to  
keep receipts for claim.  
5:18 pm Nicole called again to reconfirm AMS cleaning schedule and provided her cell no. in  
case of weekend issues.  
5:30 pm Barrett Plumbing completed the clearing of drain areas, toilets, tubs, etc.  
*Family spent night at hotel.

Saturday, October 21, 2017

10:30 am AMS begins the cleaning, spraying, and disinfection of areas  
*Family spent night at hotel.

Sunday, October 22, 2017

*Family returns to Residence

Signature: [Signature]  
Date: 11-7-17

Paul J. Terlaje
Paul & Patricia Terlaje Residence
131 Ramona Street, Asan, GU 96910
Pictures of Home Damages due to Human Waste Contamination and Overflow

Wednesday, October 18, 2017 – Thursday, October 19, 2017
*Emailed pictures to Heidi Balledorf October, 18-19, 2017

*Note: Bathrooms are framed with dry/gypsum boards and human wastes seeped through underneath

*Seeping through dry/gypsum boards

Friday, October 20, 2017 – Sunday, October 21, 2017
*WhatsApp to Heidi Ballendorf Friday, October 20, 2017

Bathroom #1
Bathroom #2
# Paul & Patricia Terlaje Residence
## 131 Ramona Street
## Asan, GU 96910

### Home Displacement Costs due to Human Waste Contamination and Overflow

*Note: Receipts attached

<table>
<thead>
<tr>
<th>Items</th>
<th>Day One: Wednesday, October 18, 2017</th>
<th>Day Two: Thursday, October 19, 2017</th>
<th>Day Three: Friday, October 20, 2017</th>
<th>Day Four: Saturday, October 21, 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotel Stay</td>
<td>Sheraton = $144.30</td>
<td>Sheraton = $145.80</td>
<td>Garden Villa = $92.00</td>
<td>Garden Villa = $92.00</td>
</tr>
<tr>
<td>Food</td>
<td>La Cascata=$134.75</td>
<td>Pizza Hut = $45.16</td>
<td>McDonald’s = $15.60</td>
<td>Vitales = $39.90</td>
</tr>
<tr>
<td>Plumbing Costs</td>
<td></td>
<td></td>
<td></td>
<td>Barrett = $217.36</td>
</tr>
<tr>
<td>Cleaning Supplies (clorox, gloves, etc.)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mark’s = $10.32</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>$289.37</td>
<td>$190.96</td>
<td>$324.96</td>
<td>$131.90</td>
</tr>
<tr>
<td>Total Costs:</td>
<td>$937.19</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Proposed Needed Continued Work/Costs on Damages to Home

*Note price quotes attached

<table>
<thead>
<tr>
<th>Scope of Work</th>
<th>Proposed Costs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Replacement of Rugs/Carpets:</td>
<td></td>
</tr>
<tr>
<td>(2015) Living Room: 5x8 = $199.00</td>
<td></td>
</tr>
<tr>
<td>(2015) Master Bedroom: 4x6 (2x@$90.00 ea.) = $180.00, 2x3 = $35.00</td>
<td></td>
</tr>
<tr>
<td>(2014) Hallway: 4x5 (3x@$50.00 ea.) = $150.00</td>
<td></td>
</tr>
<tr>
<td>(2017) Master/Hallway Bathroom carpet sets: (2x@$35.00) = $70.00</td>
<td>$634.00</td>
</tr>
<tr>
<td>Removal and replacement of dry/wonder boards/walls contaminated by human waste overflow, replacing plumbing pipes, etc.</td>
<td>$8,075.00</td>
</tr>
<tr>
<td>Install backflow preventer to prevent overflow of human waste products to home</td>
<td>$2,850.00</td>
</tr>
<tr>
<td>Total Costs:</td>
<td>$11,559.00</td>
</tr>
</tbody>
</table>

Signature: PAUL J. TERLAGE
Date: 2/7/2018
**GUEST / CLIENT**
Paul Teriale
United States of America

**ROOM**
0525

**RATE**
USD 130

**# PERS.**
2

**FOLIO**
1207132

**PAGE**
1 of 1

**ARRIVE**
10/18/17

**DEPART**
10/19/17

---

**DATE**

<table>
<thead>
<tr>
<th>Reference</th>
<th>Description</th>
<th>Amount</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/18/17</td>
<td>Room Charge</td>
<td>130.00</td>
<td></td>
</tr>
<tr>
<td>10/18/17</td>
<td>Occupancy Tax (11%)</td>
<td>14.30</td>
<td></td>
</tr>
<tr>
<td>10/19/17</td>
<td>Visa Card</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Total**
144.30

**Balance**
0.00 USD

---

**SIGNATURE**
I agree to remain personally liable for the payment of this amount if the corporation or other 3rd party billed fails to pay part or all of these charges.

---

**Sheraton**

SHERRITON LAGOON;
GUAM RESORT
440 Matanoni Avenue;
Tamuning, GU 96913
T: 671-634-2222
F: 671-634-2221
sheraton.com/guam
<table>
<thead>
<tr>
<th>DATE</th>
<th>REFERENCE</th>
<th>DESCRIPTION</th>
<th>CHARGES</th>
<th>CREDITS</th>
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<tbody>
<tr>
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<td>19:01 Line# 547 : Dialed# 64622; Tel - Local Call</td>
<td>0.75</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10/19/17</td>
<td>19:31 Line# 547 : Dialed# 64622; Tel - Local Call</td>
<td>0.75</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10/19/17</td>
<td>Room Charge</td>
<td>130.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10/19/17</td>
<td>Occupancy Tax (11%)</td>
<td>14.30</td>
<td></td>
<td></td>
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<td></td>
<td>Total</td>
<td>145.80</td>
<td></td>
<td>0.00</td>
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<tr>
<td></td>
<td>Balance</td>
<td>145.80 USD</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**REGISTRATION CARD**

<table>
<thead>
<tr>
<th>ROOM NO</th>
<th>RESERVATION NO</th>
<th>NO OF ROOM</th>
<th>ARRIVAL</th>
<th>DEPARTURE</th>
<th>ADVANCED DEPOSIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>3004</td>
<td>2043400</td>
<td>1</td>
<td>10-20-17</td>
<td>10-22-17</td>
<td>NONE</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>RATE per day</th>
<th>ROOM TYPE</th>
<th>NO OF GUEST</th>
<th>FLIGHT</th>
<th>FLIGHT</th>
<th>DROP OFF REQUEST</th>
</tr>
</thead>
<tbody>
<tr>
<td>USD 72.00</td>
<td>STA</td>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LAST NAME</th>
<th>FIRST NAME</th>
<th>TITLE</th>
<th>COMPANY/AGENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Izana</td>
<td>Pedro</td>
<td>Patricio</td>
<td>Expedia Travel</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ADDRESS (BUSINESS/HOME)</th>
<th>CITY</th>
<th>STATE</th>
<th>ZIP CODE</th>
<th>COUNTRY</th>
</tr>
</thead>
<tbody>
<tr>
<td>131 Ramona St.</td>
<td>Asan</td>
<td>GU</td>
<td>96910</td>
<td>GU</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DATE OF BIRTH</th>
<th>PASSPORT NO</th>
<th>SPECIAL REQUIREMENTS</th>
<th>PHONE</th>
<th>EMAIL</th>
</tr>
</thead>
<tbody>
<tr>
<td>03/14/62</td>
<td>12-28-15564</td>
<td></td>
<td>16716852997</td>
<td><a href="mailto:peterlage@gmail.com">peterlage@gmail.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>METHOD OF PAYMENT</th>
<th>COMPANY ACCOUNT</th>
<th>TRAVEL AGENT ACCOUNT</th>
<th>HAVE YOU STAYED AT THIS HOTEL BEFORE</th>
<th>PURPOSE OF VISIT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>YES □ NO □</td>
<td>BUSINESS □ LEISURE □</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>GUEST SIGNATURE</th>
<th>CHECKED IN BY</th>
<th>VERIFIED BY</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CHECKOUT DATE</th>
<th>NO RESPONSIBILITY IS TAKEN BY, ITS SERVANTS OR AGENT, FOR ANY VALUABLES LEFT BY THE GUESTS IN THEIR ROOM. SAFE DEPOSIT BOXES AND IN-ROOM GUEST SAFES ARE PROVIDED FREE OF CHARGE.</th>
</tr>
</thead>
<tbody>
<tr>
<td>10-22-17</td>
<td>I AGREE TO PAY ALL CHARGES INCURRED DURING MY STAY AT THE HOTEL.</td>
</tr>
</tbody>
</table>

CHECK OUT TIME IS 12:00 NOON チェックアウト時刻は正午でございます。
La Cascata
La Cascata Restaurant
Sheraton Laguna Guam Resort
30180136 A Bocage

K 11606032 TBL 34/1 GST 4

<table>
<thead>
<tr>
<th>Description</th>
<th>Quantity</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Korean DN</td>
<td>1</td>
<td>35.00</td>
</tr>
<tr>
<td>1 Korean DN Kid</td>
<td>1</td>
<td>17.50</td>
</tr>
</tbody>
</table>

Subtotal: $122.50
10% Service CHG: $12.25

Total Due: $134.75

Tip: ___________________________

Total: ___________________________

Room #: ___________________________

Name: ___________________________

Signature: ___________________________

Thank you for visiting LaCascata
10% Gratuity is included, upon request, it can be adjusted.

VITALIES RESTAURANT
PLEASUR ELAND ISLAND
Tumon, GU 96911
(671) 646-7692

Server: AMY
Station: 6

Table: 19, Dine In

<table>
<thead>
<tr>
<th>Item</th>
<th>Quantity</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 LOCAL</td>
<td></td>
<td>0.00</td>
</tr>
<tr>
<td>1 CHEESE SMALL (S)</td>
<td></td>
<td>12.25</td>
</tr>
<tr>
<td>Pepperoni (S) 0.75EA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 CANNOLOMAI MEATBALLS</td>
<td></td>
<td>17.95</td>
</tr>
<tr>
<td>1 DIET COKE</td>
<td></td>
<td>2.00</td>
</tr>
<tr>
<td>1 SPRITE</td>
<td></td>
<td>2.00</td>
</tr>
<tr>
<td>1 PINEAPPLE JUICE</td>
<td></td>
<td>4.00</td>
</tr>
</tbody>
</table>

ORDER TOTAL: $38.20
Gratuity #001 $3.02

TOTAL: $42.02

Ticket #: B 10/21/2017 1:03:44 PM
39.90

THANK YOU!

McDonald's Restaurant #0170
AGANA, GU 96910

ON 10/20/2017 11:15:14 PM

<table>
<thead>
<tr>
<th>Description</th>
<th>Quantity</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Sausage Roll</td>
<td>1</td>
<td>3.00</td>
</tr>
<tr>
<td>1 Apple-Juice</td>
<td>1</td>
<td>2.70</td>
</tr>
<tr>
<td>1 Vegetable Juice</td>
<td>1</td>
<td>1.90</td>
</tr>
</tbody>
</table>

Subtotal: $15.60
Sales Tax: 0.00
Cash Tendered: $15.60
Change: 0.00

Have a nice day and please visit us again!
**PIZZA HUT #031235**

**Ticket # 91**

10/19/2017  5:45 pm  RAY

*** CARRYOUT ***

(671) 969-8746  PAUL/ARUN

_________________________________________________________________

Medium  .........  19.99
Thin
  + Meat Lovers  
  + S - Marinara
  + MK None
  + O None
  + O DZ None

PPP .........  4.69
  + S - Marinara
  Extra Cheese
  + MK None
  + O None

12 Pcs .........  15.99
  Traditional
  + Buffalo Mild

Caesar Salad .........  7.49
  + Caesar

_________________________________________________________________

Subtotal  ..................................................  48.15
M3T or Hosca $15.99 ..................................  (3.00)
Total  ..................................................  45.15
Visa  ..................................................  45.15
Balance Owning ........................................  0.00

**Ticket # 91**

WE'D LOVE TO HEAR ABOUT YOUR VISIT!
COMPLETE OUR SURVEY @ WWW.TELLPIZZAHT.COM
TO BE ENTERED TO WIN CASH & PRIZES, AS
WELL AS RECEIVE DISCOUNTS NOT OFFERED IN
STORE.
Garden Villas

Sale

Entry Method: Swiped

Total: $57.36

Date: 10/23/17

Shop & Title

Belleterre

19454

RECEIVED FROM

Paul Perajie

ADDRESS

ON # 05

FOR

Sheet # 45622

DOLLARS $27.36

AMOUNT OF ACCOUNT $27.36
AMOUNT PAID $27.36
BALANCE DUE $0

Thank You!

Barrett Plumbing
## Description of Work

<table>
<thead>
<tr>
<th>Description of Work</th>
<th>Quantity</th>
<th>Materials</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Removed toilet in HB to clear main line.</td>
<td>1</td>
<td>Bowl wax</td>
<td></td>
</tr>
<tr>
<td>Shimmed HB clean out in front of HB door. Removed HB clean out, to 4&quot; clean out outside house behind garage on right.</td>
<td>2</td>
<td>Clean grout</td>
<td></td>
</tr>
<tr>
<td>Shored 4&quot; clean out in front of garage to main sewer line. Man hole for MR. TERMINE</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Removing, still has sitting water. Can't see 1 1/2&quot; main and water not flowing. Filled HB showed half way and flush both toilets with clear for now.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Terms

Upon approval of said work and or job quotation, a 50% deposit will be required before work can be scheduled. Thereafter, the remaining balance due shall be paid in full, unless billed, if billed, net fifteen (15) days thereafter a 1.5% interest per month or a late fee of $5.00 per month, whichever is higher will be applied if not paid. Checks returned by the bank, for any reason, will be assessed a $35.00 service charge.

## Warranty

WARRANTY: 30 DAYS EXCEPT PLUG-UPS. (Plug-ups are not covered under Warranty)

I hereby acknowledge the satisfactory completion of the above described work.

---

**Signature:**

**Print Name & Sign:**

**Date:**

---

**Thank You!**

Like us on Facebook  We Appreciate Your Business! Follow us on Instagram

---

**RECOMMENDATION:**

LAND TO PROVIDE BOTTLE FOR INSTALLATION OF TIERED BACKFLOW PREVENTER.
October 23, 2017

Paul & Patty Tereja 969-8746/686-2180
#131 Ramona Street
Asan

Via e-mail: paterlaje@hotmail.com

SC#18157

**JOB QUOTATION**

Per your request to provide you with a quotation for plumbing services, we quote the cost to be

$3,000.00

$2,850.00

This quotation includes the cost of labor, materials and equipment in order to
- Install (1) backflow preventer on private side before government property
- Activate and test for leaks
- Sand bed pipe
- Cleanup and remove debris to complete.

**TERMS:** 50% DEPOSIT UPON ACCEPTANCE OF QUOTATION; PAYMENT IN FULL UPON COMPLETION OF WORK.

Please note that due to periodic increases in labor and materials, this quotation is valid for thirty (30) days from the date above.

Thank you and Si Yu'US Ma'ase for your interest in our company. We look forward to serving you.

Sincerely,

Jessica M. Barrett
President

**ACCEPTANCE OF QUOTATION FOR THE PROJECT DESCRIBED ABOVE:**

CUSTOMER'S SIGNATURE: ________________________ DATE: __________
October 23, 2017

Paul & Patty Terlaje 969-8746/686-2180
#131 Ramona Street
Asan

Via e-mail: paterlaje@hotmail.com

SC#18157

JOB QUOTATION

Per your request to provide you with a quotation for plumbing services, we quote the cost to be

$3,500.00
$6,075.00

This quotation includes the cost of labor, materials, and equipment in order to

- Remove and dispose of existing bathtub
- Install ABS pipes and fittings for shower drain
- Install and waterproof wonderboard using Redguard products
- Tiling area exposed upon bathtub removal and install 6"x6" non-skid tiles for floor area
- Apply sealant to tiles
- Cleanup and remove debris to complete.

NOTE: Tiles will be matched as close as possible to existing tiles.

TERMS: 50% DEPOSIT UPON ACCEPTANCE OF QUOTATION; BALANCE IN FULL UPON COMPLETION OF WORK.

Please note that due to periodic increases in labor and materials, this quotation is valid for thirty (30) days from the date above.

Thank you and Si Yu'us Ma'a'se for your interest in our company. We look forward to serving you.

Sincerely,

Steven M. Barrett

President

ACCEPTANCE OF QUOTATION FOR THE PROJECT DESCRIBED ABOVE:

CUSTOMER'S SIGNATURE: __________________________ DATE: __________________________
Sent via the Samsung GALAXY S & S. an AT&T 4G LTE smartphone

-------- Original message --------
From: Nonet Dela Cruz <delacruznonet@gmail.com>
Date: 11/08/2017 5:05 PM (GMT+10:00)
To: paulpattyterlaje <paulpattyterlaje@gmail.com>
Subject: Re: Cost estimate

Hello Mr. Paul Terlaje,

Sorry for my late reply, I have spoke to our supervisor as of now we can't do give quotes due to lack of manpower. Thank you for your understanding.

Nonet Dela Cruz
Detry Plumbing Service
646-5946
<table>
<thead>
<tr>
<th>ITEM</th>
<th>COST - NEW</th>
<th>QUANTITY</th>
<th>TOTAL</th>
<th>AVE. LIFE EXP.</th>
<th>AGE</th>
<th>DEPRECIATION</th>
<th>LESS DEPRECIATION</th>
<th>PRESENT VALUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Living Room Rugs 5 x 8</td>
<td>199.00</td>
<td>1</td>
<td>199.00</td>
<td>7</td>
<td>2</td>
<td>28.57%</td>
<td>56.86</td>
<td>142.14</td>
</tr>
<tr>
<td>2 Master Bedroom Rug 4 x 6</td>
<td>90.00</td>
<td>2</td>
<td>180.00</td>
<td>7</td>
<td>2</td>
<td>28.57%</td>
<td>51.43</td>
<td>128.57</td>
</tr>
<tr>
<td>3 Master Bedroom Rug 2 x 3</td>
<td>35.00</td>
<td>1</td>
<td>35.00</td>
<td>7</td>
<td>2</td>
<td>28.57%</td>
<td>10.00</td>
<td>25.03</td>
</tr>
<tr>
<td>4 Hallway Rug 4 x 5</td>
<td>50.00</td>
<td>3</td>
<td>150.00</td>
<td>7</td>
<td>3</td>
<td>42.86%</td>
<td>64.29</td>
<td>85.71</td>
</tr>
<tr>
<td>5 Master/Hallway Bathroom Carpet</td>
<td>35.00</td>
<td>2</td>
<td>70.00</td>
<td>7</td>
<td>1</td>
<td>14.29%</td>
<td>10.00</td>
<td>60.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Personal Property Total:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>441.43</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ITEM</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Housing Accomodations Oct. 16 - 21, 2017</td>
</tr>
<tr>
<td>2 Food</td>
</tr>
<tr>
<td>3 Plumbing Cost</td>
</tr>
<tr>
<td>4 Cleaning Supplies</td>
</tr>
<tr>
<td>5 Real Property Repairs - Todo Mauleg</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>COST</th>
</tr>
</thead>
<tbody>
<tr>
<td>474.10</td>
</tr>
<tr>
<td>235.41</td>
</tr>
<tr>
<td>217.36</td>
</tr>
<tr>
<td>13.32</td>
</tr>
</tbody>
</table>

Displacement, Plumbing Service, and Cleaning Supplies Total: $937.19

Real Property Total: $3,312.00

Total Recommended Settlement Amount: $4,690.62

Depreciation is based on the age of the item divided by its average life expectancy. 
Present Value is the Total Value less depreciation.

Average Life Expectancy was taken from a document provided by AM insurance.
RELEASE AND SETTLEMENT AGREEMENT

KNOWN TO ALL MEN BY THESE PRESENTS:

That for and in consideration of the sum of Four Thousand Six Hundred Ninety and 62/100 Dollars ($4,690.62) money of the United States, Paul J. Terlaje, whose residence address is #131 Ramona Street Asan, Guam 96910 and whose mailing address is P.O. Box 6145 Tamuning, Guam 96931 (Hereafter referred to as “Releasor”), do by these presents, remise, release and forever discharge the Guam Waterworks Authority, a public corporation organized and existing under the laws of Guam, whose address is 688 Route 15 Mangilao, Guam 96913 (Hereafter referred to as “Releasee”), its agents, servants, officers, and employees, and each of them, and all other persons, firms, corporations, insurers, associations, or partnerships having any interest in or in any way connected with said Releasees, of all claims and demands for damages of every kind and nature whatsoever, and whether now known or unknown, by reason of or arising from that certain incident more particularly described in the Government Claim GWA GC File No. 2017-017 filed by Releasors with the Guam Waterworks Authority on October 26, 2017 and subsequently revised on November 9, 2017 attached herein as Exhibit A.

In further consideration of the payment of Four Thousand Six Hundred Ninety and 62/100 Dollars ($4,690.62), the Releasor does hereby knowingly, voluntarily, and expressly waive the benefits of the provisions of 18 GCA § 820602, which reads as follows:

A general release does not extend to claims which the creditor does not know or suspect to exist in his favor at the time of executing the release, which if known by him must have materially affected his settlement with the debtor.

The Releasor further declares and represents and hereby agrees that this Release and Settlement Agreement expresses a full and complete settlement of a liability claimed and denied, and that regardless of the adequacy of the compensation, this Release and Settlement Agreement is intended to avoid litigation, and that there is absolutely no promise, inducement or agreement on the part of the Releasee to make any payment or do any act or thing other than what is expressly stated and clearly agreed to herein, and that this Release and Settlement Agreement are contractual and not a mere recital.
Releasors further jointly and severally agree to indemnify, defend and hold harmless Releasee, its agents, servants and employees, and each of them, and all other persons, firms, corporations, associations, or partnerships, having any interest in, or in any way connected with said Releasee, from and against any and all loss, liability, and expenses of whatsoever kind or nature, including but not limited to attorney’s fees which may arise from the assertion by Releasors or any third party of any claim against anyone arising out of the incident and occurrence that are the basis of the Government Claim GWA GC File No. 2017-017 attached as Exhibit A herein.

The Releasor hereby declares that they have read the foregoing Release and Settlement Agreement and that they have executed the same of their own free will and accord.

This Release and Settlement Agreement consists of three (3) pages, each of which has been initialed by the Releasor and Releasee at the lower left corner, and the Releasor has retained a copy of the Release and Settlement Agreement.

Dated this _____ day of ___________ 2018.

FOR RELEASOR:

______________________________
PAUL J. TERLAJE, Claimant

FOR RELEASEE:

______________________________
MIGUEL C. BORDALLO, P.E.,
General Manager
Guam Waterworks Authority

GWA: ___________________  
P. J. Terlaje: _______
SETTLEMENT OF GOVERNMENT CLAIM APPROVED BY:

THE HONORABLE EDDIE B. CALVO
Governor of Guam
DATE:

APPROVED AS TO FORM AND LEGALITY:

ELIZABETH BARRETT-ANDERSON
Attorney General of Guam
DATE: