



RESOLUTION NO. 20-FY2017

**RELATIVE TO APPROVING THE TERMS OF THE PROPOSED SETTLEMENT
OF THE CLAIM AGAINST THE GUAM WATERWORKS AUTHORITY BY
PAUL JESSE TERLAJE ALSO REFERENCED AS
GWA GOVERNMENT CLAIM NO. 2017-017**

WHEREAS, under 12 G.C.A. § 14105, the Consolidated Commission on Utilities (“CCU”) has plenary authority over financial, contractual and policy matters relative to the Guam Waterworks Authority (“GWA”); and

WHEREAS, the Guam Waterworks Authority (“GWA”) is a Guam Public Corporation established and existing under the laws of Guam; and

WHEREAS, the Government Claims Act 5 G.C.A. §6206 requires approval of the Board for all other claims in excess of Three Thousand Dollars (\$3,000.00), excluding motor vehicle damage and personal injury claims less than \$15,000; and

WHEREAS, on October 18, 2017, Mrs. Patricia Terlaje reported that sewage was coming out of the bathroom floor drains of their residence (131 Ramona Street Asan, Guam), Exhibit “A.” GWA personnel responded but were unable to assist with clearing the blockage from inside the home, Exhibit “B.” Mr. Paul J. Terlaje (“Claimant”), is the legal homeowner, Exhibit “C.” GWA had a project on Route 1 to repair sewer lines, the contractor performing the work is Pacific Rim Constructors. The work on Route 1 commenced on June 21, 2017. There have been no previous reports of sewer overflows at the residence prior to June 2017, Exhibit “D”; and

WHEREAS, on October 26, 2017, Paul Jesse Terlaje (“Claimant”), initially filed a claim against GWA but was subsequently revised and filed on November 9, 2017 in the amount of Twelve Thousand Four Hundred Ninety-Six Dollars and Nineteen Cents (\$12,496.19) for real

1 property damage, personal property damage, plumbing service and cost associated with his
2 family's displacement as a result of the sewer overflow, Exhibit "E"; and

3
4 **WHEREAS**, after review of the claim, GWA has determined that GWA should
5 compensate the Claimant for real and personal property damages in addition to plumbing service
6 and costs associated with the displacement of Claimant's family totaling Four Thousand Six
7 Hundred Ninety Dollars and Sixty-Two Cents (\$4,690.62), Exhibit "F."

8
9 **WHEREAS**, GWA believes the proposed settlement and method of payment to be fair and
10 reasonable; and

11
12 **WHEREAS**, the Consolidated Commission on Utilities finds that this proposed settlement
13 is just and reasonable considering the circumstances.

14
15 **NOW THEREFORE, BE IT RESOLVED**, the Consolidated Commission on Utilities
16 does hereby find, authorize and approve the following:

- 17
18 1. Mr. Terlaje sustained real and personal property damages in addition to plumbing
19 service and costs associated with the displacement of his family as a result of a sewer
20 over flow into the home he and his family reside in, 131 Ramona Street Asan, Guam
21 Street Asan, on October 18, 2017.
22
23 2. Mr. Terlaje has provided proof to GWA of the damages sustained in the amount of
24 Four Thousand Six Hundred Ninety Dollars and Sixty-Two Cents (\$4,690.62).
25
26 3. That GWA pay the Claimant the amount of Four Thousand Six Hundred Ninety Dollars
27 and Sixty-Two Cents (\$4,690.62) following the execution of a Release and Settlement
28 Agreement (Exhibit G).
29
30 4. The CCU finds the offer fair and reasonable under the circumstances.
31
32 5. The GWA GM is authorized to sign all documents necessary to settle the claim as
approved by the CCU.

1 **RESOLVED**, that the Chairman certifies and Board Secretary attests to the adoption of
 2 the Resolution.

3
 4 **DULY AND REGULARLY ADOPTED** this 27th day of February, 2018.

5
 6 Certified by:

Attested by:

7 



8 **JOSEPH T. DUENAS**

J. GEORGE BAMBA

9 Chairperson

Secretary

10
 11 **SECRETARY'S CERTIFICATE**

12
 13 I, J. George Bamba, Board Secretary for the Consolidated Commission on Utilities, as
 14 evidenced by my signature above do hereby certify as follows:

15
 16 The foregoing is a full, true and accurate copy of the resolution duly adopted at a regular
 17 meeting by the member of the Guam Consolidated Commission on Utilities, duly and
 18 legally held at a place properly noticed and advertised at which meeting a quorum was
 present and the members who were presented voted as follows:

19 AYES: 5

20 NAYS: 0

21 ABSTENTIONS: 0

22 ABSENT: 0



24 ///

26 ///

29 ///

32 ///



MASTER BEDROOM



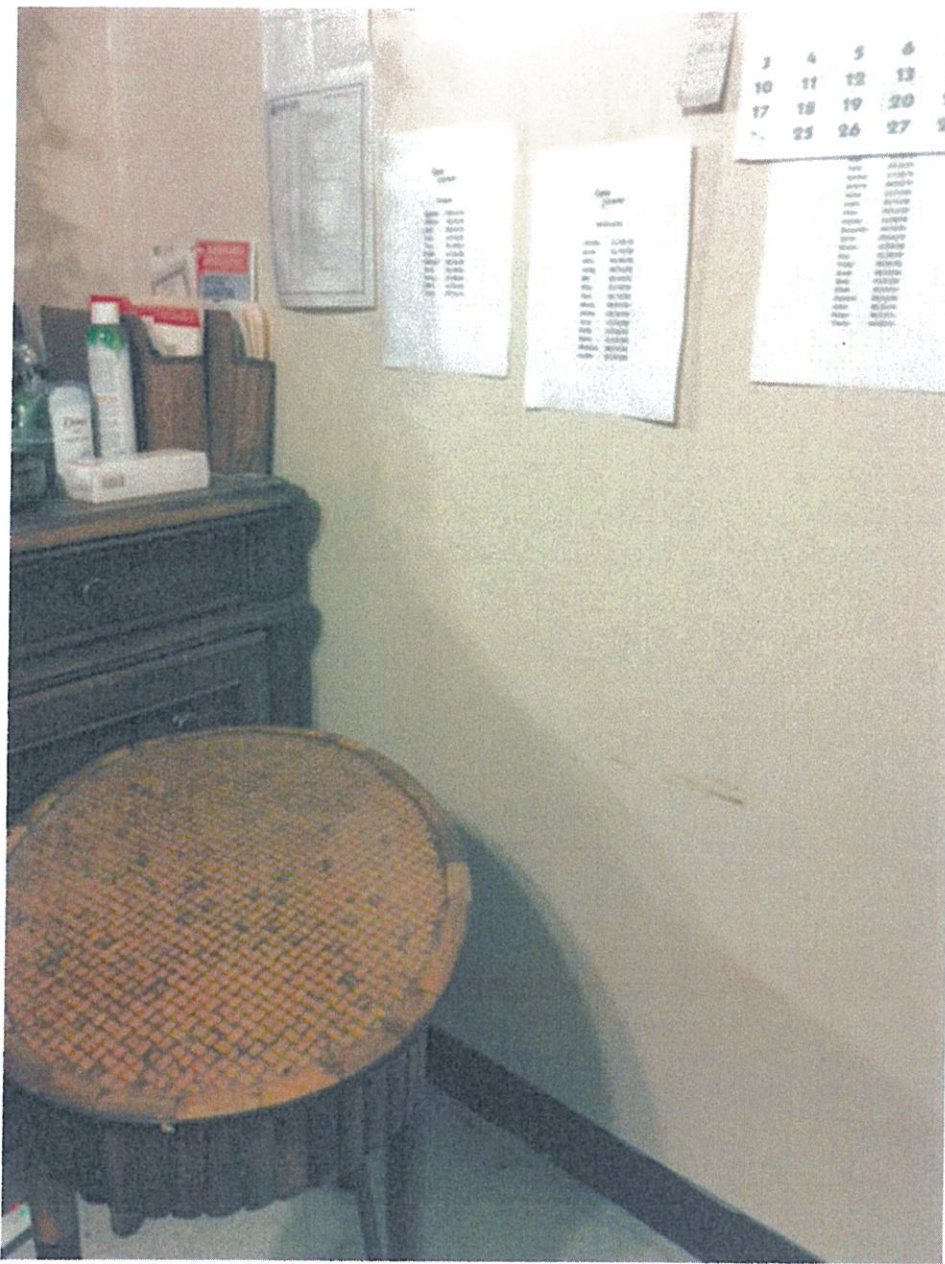
MASTER BATHROOM



MASTER BATHROOM



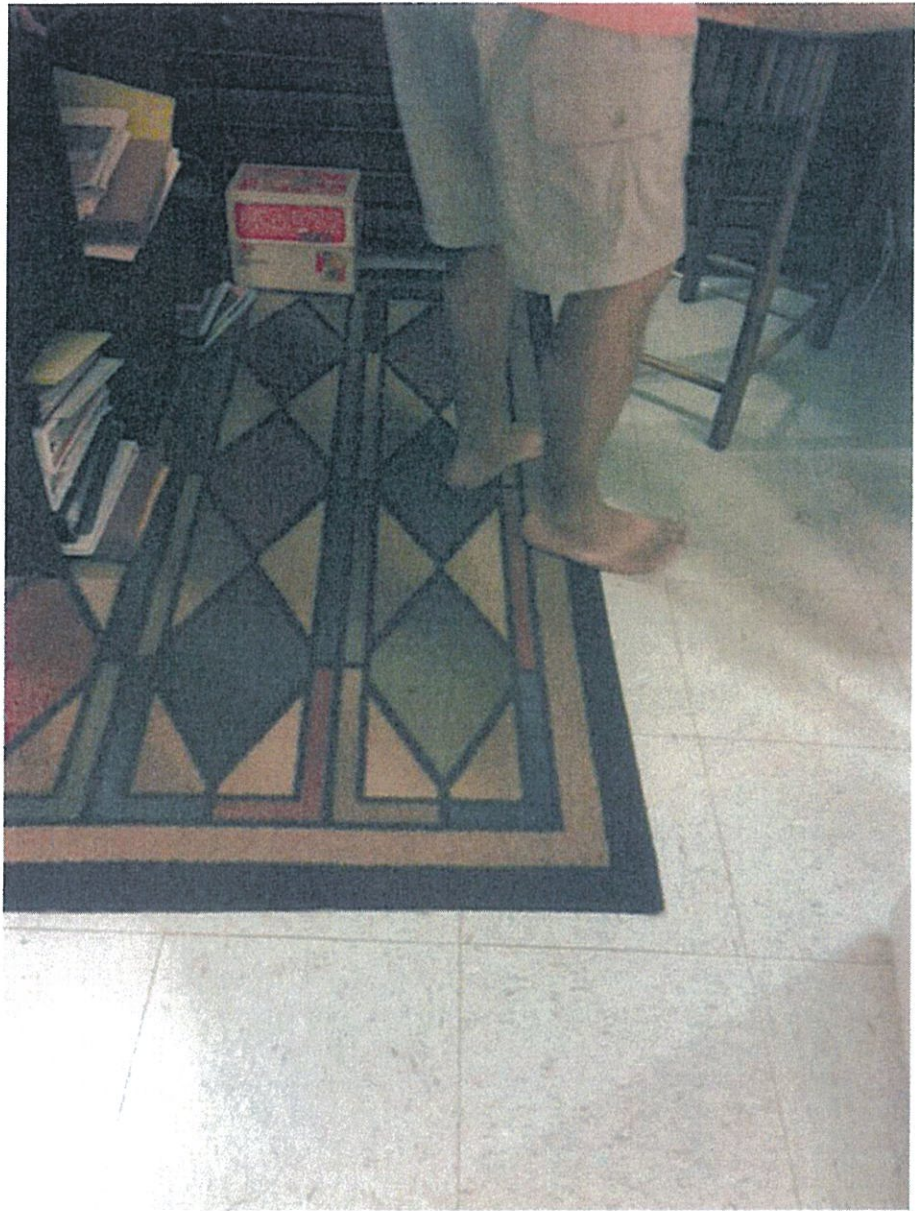
MASTER BEDROOM/BATHROOM



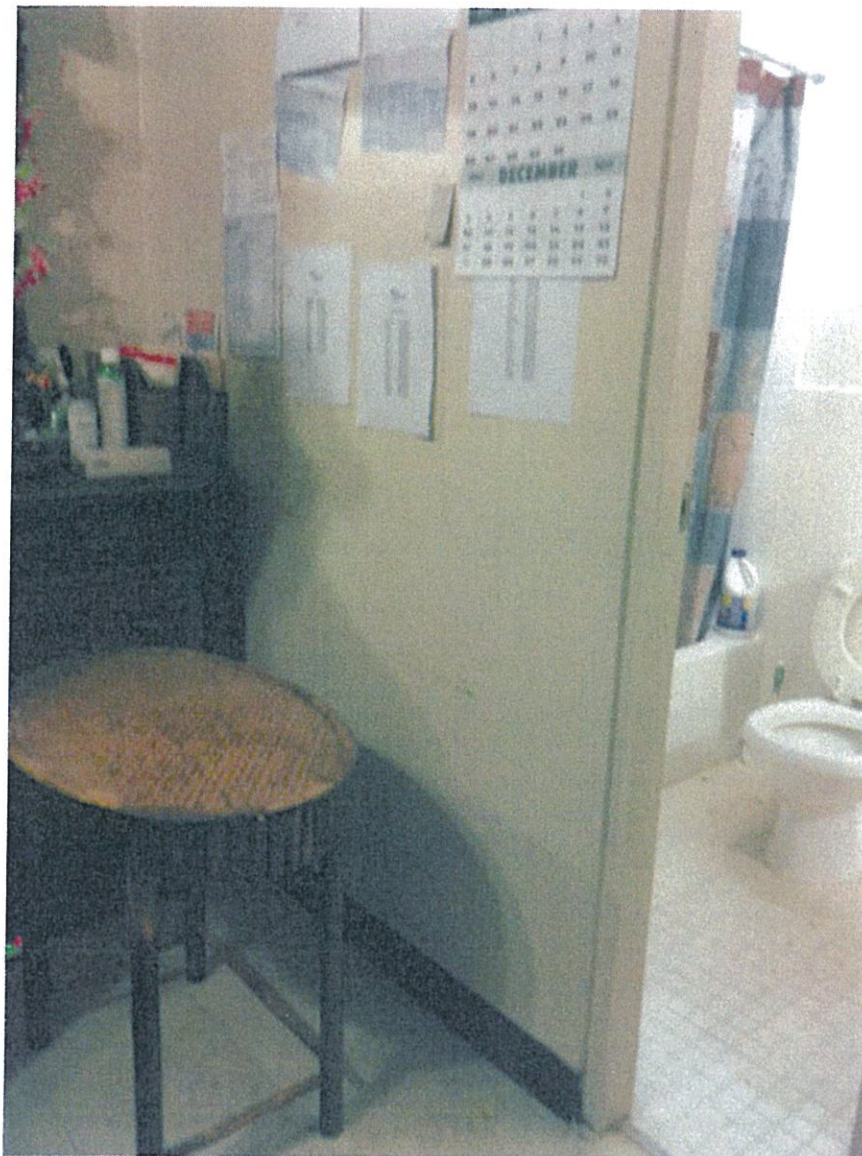
MASTER BEDROOM



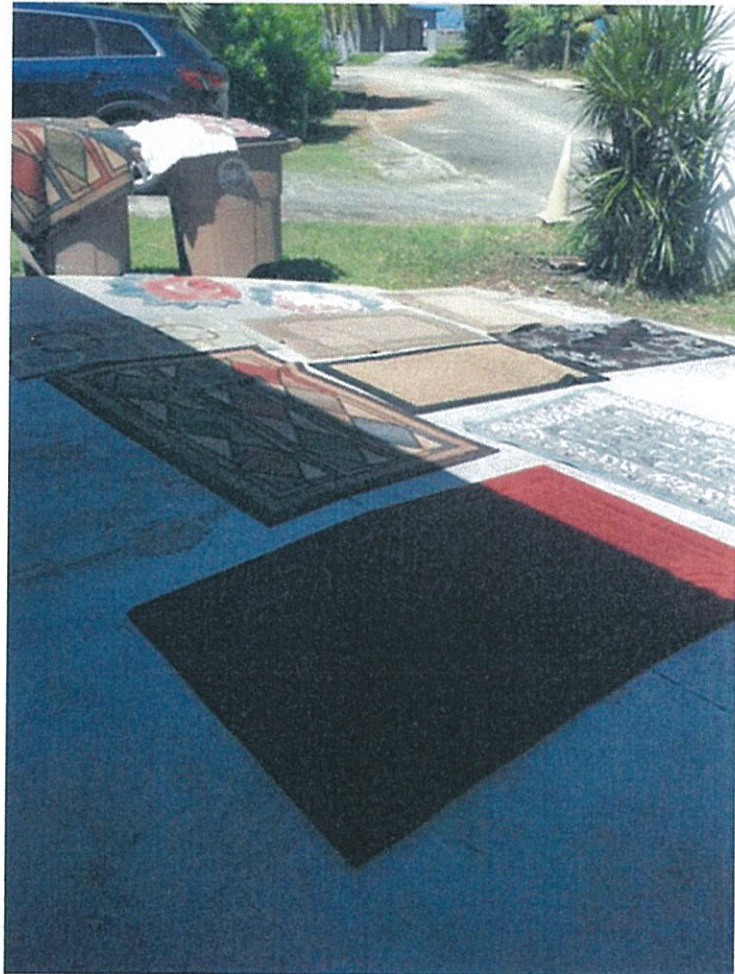
HALLWAY BATHROOM



MASTER BEDROOM



MASTER BATHROOM



Basic Incident Information

Activity	Corrective	Customer:	Paul Terlaje	Weather	Heavy Rain
Section	Networks	Street Name & #	131 Ramona street	Consequences	Sewer Backup
District	Central	Village	Asan		
		Detail Location			
Assigned To	693 - Blas, John K.T.	Facility type	Networks	Responsible	GWA / Govt.
Assigned To		Structure Detail	Gravity Sewer		
Last time this area was Cleaned and viewed with CCTV				Severity	Reversible
Response Start Date/Time	10/18/17 11:30 AM	Notification Date and time	10/18/17 9:00 AM	Frequency	First Occurrence
Response End Date/Time	10/18/17 12:30 AM	Task Carried Out By:	Collection Team	Public Impact?	<input type="checkbox"/>
Est Rainfall Past 24 hrs		Description and estimation of flooding area or runoff			

EQUIPMENT		OBSTRUCTION	OVERFLOW	
<input type="checkbox"/> Vactor	<input type="checkbox"/> Others	<input type="checkbox"/> Fats/Oil/Grease	<input type="checkbox"/> To Customer's Property	
<input type="checkbox"/> CCTV		<input type="checkbox"/> Rocks/Gravel	<input type="checkbox"/> To Storm Drain	<input type="checkbox"/> From Wet Pit
<input type="checkbox"/> Dump Truck		<input type="checkbox"/> Wood/Lumber/Rags	<input type="checkbox"/> To Wet Land	<input type="checkbox"/> From Manhole
<input type="checkbox"/> Backhoe		<input type="checkbox"/> Others	<input type="checkbox"/> To River	<input type="checkbox"/> From Clean Out
<input type="checkbox"/> Vendor			<input type="checkbox"/> To Shoreline	<input checked="" type="checkbox"/> Others
Vender Name		Nearest Water Well	<input type="checkbox"/> Others	<input type="checkbox"/> Inside drain
Invoice No.				

Description of Incident

Control No: 17100224 Root Cause: Heavy rains

Spoke to consumer that she was backing up from restroom drain and into the bedroom only minimal spill in both restrooms.

Network Details

Pipe Size (in)	Pipe Length (FT)	Vol. By-passed	Manholes	Equip Hrs - Vactor
Total Vol. Spilled (gallons)	5	Vol. Recovered	Net Spill	5
Volume Extracted from:		Volume (gal)	Pipe Type	

Steps / Action Taken To remedy the Situation and to Prevent Future occurrences

Spoke to Mr Terlaje that heavy rains had overwhelmed our sewer system which is causing backup and GWA was working on the sewer lines to prevent future spills.

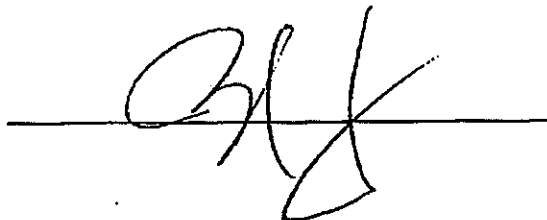
Additional Comments

I offered to assist cleaning but he said no. during the time mix water coming from drain was just inside restroom it didn't spread into other rooms.

ISLAND OF GUAM)
) ss:
)

On this 17th day of December, 2005, before me a Notary Public in and for the Island of Guam, personally appeared KATRINA B. TERLAJE whose name is subscribed to, in the foregoing instrument and acknowledged to me that she executed the same as her own free act and deed for the uses and purposes therein set forth.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal the day and year first above written.



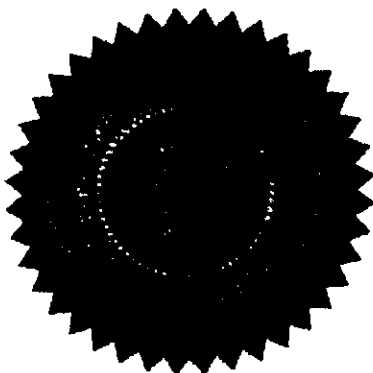
ISLAND OF GUAM)
) ss:
)

On this 15th day of February, 200~~8~~⁶, before me a Notary

Public in and for the Island of Guam, personally appeared PAUL TERLAJE whose name is subscribed to, in the foregoing instrument and acknowledged to me that he executed the same as his own free act and deed for the uses and purposes therein set forth.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal the day and year first above written.

VF



VERONICA A. FLORES
NOTARY PUBLIC
In and for Guam U.S.A.
My Commission Expires: March 23, 2009
Suite 2E, Jago Building 618 Route 6
Hagåtña, Guam 96913

WORK ORDER	DATE	LOCATION	VILLAGE	PROBLEM
17-11-0175	11/11/2017	RAMONA ST	ASAN	SEWAGE B/UP
17-11-0171	11/10/2017	RAMONA ST	ASAN	SEWAGE B/UP
17-10-0257	10/19/2017	MARINE CORPS DR	ASAN	SEWAGE B/UP
17-10-0224	10/18/2017	RAMONA ST	ASAN	SEWAGE B/UP
17-10-0222	10/17/2017	JOAQUIN LG JESUS ST	ASAN	SEWAGE B/UP
17-10-0059	10/5/2017	ASAN BEACH PARK	ASAN	FORCE MAIN BREAK
17-09-0417	9/24/2017	BY FISH EYE	ASAN	MANHOLE O/FLOW
17-09-0413	9/23/2017	MARINE CORPS DR	ASAN	FORCE MAIN BREAK
17-09-0295	9/16/2017	RAMONA ST	ASAN	MANHOLE O/FLOW
17-09-0269	9/14/2017	RT.1 MARINE DRIVE	ASAN	MANHOLE O/FLOW
17-09-0141	9/8/2017	ACROSS BEACH PARK	ASAN	MANHOLE O/FLOW
17-09-0078	9/6/2017	MONSIGNER JOSE LG ST	ASAN	MANHOLE O/FLOW
17-08-0433	8/24/2017	NINO PERDIDO ST	ASAN	MANHOLE O/FLOW
17-08-0383	8/21/2017	MSR JOSE A L G ST	ASAN	MANHOLE O/FLOW
17-08-0347	8/18/2017	MARINE DR.	ASAN	SEWAGE B/UP
17-08-0330	8/17/2017	JOAQUIN LG JESUS ST	ASAN	SEWAGE B/UP
17-08-0308	8/16/2017	MARINE DR.	ASAN	SEWAGE B/UP
17-08-0291	8/15/2017	LIMTIACO CT	ASAN	MANHOLE O/FLOW
17-08-0285	8/14/2017	MARINE DR.	ASAN	SEWAGE B/UP
17-08-0284	8/14/2017	JOAQUIN LG JESUS ST	ASAN	SEWAGE B/UP
17-08-0250	8/12/2017	MARINE DR.	ASAN	SEWAGE B/UP
17-07-0671	7/28/2017	LIMTIACO CT	ASAN	SEWAGE B/UP
17-07-0285	7/16/2017	TUN JOSE L G ST	ASAN	MANHOLE O/FLOW
17-07-0284	7/16/2017	JUAQUIN JESUS ST.	ASAN	SEWAGE B/UP
17-07-0277	7/15/2017	NINO PERDIDO ST	ASAN	SEWAGE B/UP
17-06-0522	6/22/2017	LIMTIACO CT	ASAN	SEWAGE B/UP
17-04-0468	4/21/2017	ROUTE 1	ASAN	FORCE MAIN BREAK
17-04-0367	4/17/2017	MARINE CORPS DR	ASAN	SEWAGE B/UP
17-02-0424	2/27/2017	MARINE CORPS DR	ASAN	SEWAGE B/UP
17-02-0377	2/23/2017	MARINE CORPS DR	ASAN	SEWAGE B/UP
17-01-0451	1/25/2017	RT 1 MARINE CORP DR	ASAN	SEWAGE B/UP
17-01-0052	1/2/2017	SAN CARLOS LANE	ASAN	MANHOLE O/FLOW



Office of the Attorney General of Guam

590 S. Marine Corps Dr., Ste. 706, Tamuning, Guam 96913



Dear Claimant:

Pursuant to the Government Claims Act (Public Law 17-29), the government has six (06) months to investigate and either grant, settle or deny your claim. If you are claiming property damage to a motor vehicle involved in an accident, we will make a determination on this part of your claim within thirty (30) days pursuant to Public Law 25-130, provided you furnish us with all the documents necessary to process your claim.

Although most claims require the full six (06) months for review and final decision, smaller claims usually take less time than larger ones; however, they are considered equally. If after six (06) months your claim has not been settled or you have not been notified by our office that your claim was denied, you may institute an action in the Superior Court of Guam for money damages.

Additional questions on the status of this claim should be directed to the undersigned.

Thank you in advance for your cooperation.

Sincerely,

DONALD V. SAN AGUSTIN
Assistant Claims Officer

I have read and fully understand the above.

Print Name: Paul Jesse Terlaje

Signature: P.J.T.L.

Date: 10/25/2017





Office of the Attorney General of Guam

590 S. Marine Corps Dr., Ste. 706, Tamuning, Guam 96913



CLAIM AGAINST THE GOVERNMENT

(Please complete the form in its entirety. **DO NOT** leave any portions blank. Write "N/A" or "None" where appropriate.)

1. Name of Claimant: Paul Jesse Terlaje
2. Mailing Address: P.O. Box 6145, Tamuning, GU 96931
Home/Work Address: 131 Ramona St., Asan, GU 96910
3. Home Telephone 969-8746 Work Telephone 788-2181 (cell) 686-2180 (wife's cell)
4. Amount of Damages you are claiming: \$
5. Any other relief you are claiming
6. Government Agency Responsible Guam WaterWorks Authority
7. Date Claim arose Wednesday, October 18, 2017
8. Your statement of facts upon which you base your claim. Attach extra sheet(s) if necessary.
Please see attached "Statement of Facts", costs/receipts, proposed costs for further repairs, and pictures.
9. Attach a copy of all documents pertaining to your claim, such as a police report, accident report or a contract.
10. The lowest estimate of repair is \$ Expenditures for Displacement: \$937.19 Proposed Repairs: \$10,925.00
11. I have the following insurance covering this claim Calvo's Insurance doesn't cover circumstances.
12. I am the real party in interest except for the following parties who have an interest in this claim:
13. I have received the following compensation/repairs from other parties AMS Cleaning Services - GWA
14. Name, address, and telephone of attorney representing claimant, if any:

All notices will be sent to your mailing address above or if you have an attorney, to your attorney's address. If you want to change the address at which you will receive notices, you must file, in writing, a change of address with the Claims Officer.

I, Paul J. Terlaje, declare under penalty of perjury that the foregoing is true and correct.
Date 10/25/2017 Claimant's Signature [Handwritten Signature]

Paul & Patricia Terlaje Residence
131 Ramona Street, Asan, GU 96910
Statement of Events/Facts due to Human Waste Contamination and Overflow

Wednesday, October 18, 2017

4:30 am woke up to a stench & discovered both bathrooms with sewage (human waste) spillage bubbling out of floor drains, seeping through dry walls into master bedroom, hallway, etc. family trying to contain it within bathrooms

5:00 am called GWA dispatch & spoke to "Jonathan" who told me a crew will be out to service area, given a **report no. 17100224**

6:40 am texted Heidi Ballendorf asking for assistance as there was no response

8:30 am texted Heidi and stated no response yet

9:00 am (hours later) still no show so called dispatch again for status & "Tim" mentioned crew coming out

9:40 am "John Blas" met & mentioned crew already working on problem by draining, no work done inside home

2:30 pm problem with sewage spilling continues & toilets & tubs can't be used without overflow. Human waste matter continues to flow out.

*Family spent night at hotel.

Thursday, October 19, 2017

7:30 am returned home and human waste still bubbling out of both bathrooms

8:33 am called GWA dispatch "Tim" regarding on-going spillage,

11:00 am texted Heidi to find out status if GWA crew still draining as no sight of crew in area

11:10 am called dispatch, "Jonathan" mentioned there was supposed to be crew in the area and cleaners supposed to be there as well.

11:55 am received call from Nicole Quan stating the claim forms will be emailed to me for filing claims to damages, mentioned that bathrooms still overflowing with human wastes and seeping through dry/gypsum walls & family had to stay overnight in hotel, Nicole stated keep receipts

1:15 pm Nicole called to verify if received forms

2:56 pm called dispatch regarding status

3:53 pm "Curtis" called stating Mr. John Blas mentioned that GWA contractors in front of Asan's Veteran's Office is root of problem, pumping issues, sent off more pictures of spillage to Heidi who mentioned schedule work on house at 9:00 am tomorrow, Friday, October 20, 2017

4:31 pm Nicole called stating cleaning crew is set up for 9:00 am tomorrow, Friday, October 20, 2017. Told her that hopefully, spillage should be worked on and problem isolated before cleaning schedule, she will speak with John Blas, informed her that family will once again spend night at hotel. She mentioned to keep all receipts for claim form.

*Family spent night at hotel.

**Paul & Patricia Terlaje Residence
131 Ramona Street, Asan, GU 96910**

Statement of Events/Facts due to Human Waste Contamination and Overflow

Friday, October 20, 2017

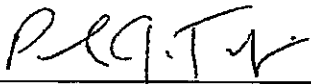
7:30 am returned home and human waste still bubbling out of both bathrooms
8:35 am called Nicole to find out if she spoke with John Blas, no answer left message on recorder
8:39 am called dispatch Tim to find out status, will call John Blas for status
9:25 am GWA crew arrived to work on house, pumping drains inside/outside home
9:46 am Nicole called mentioning she is waiting for GWA staff to proceed to home
3:00 pm Human waste still bubbling and overflow bathroom drains, GWA crew informed husband that GWA doesn't have the equipment to snake the drains.
3:10 pm called Barrett Plumbing to assist with continued issues with human waste overflow
3:23 pm Nicole scheduled AMS to clean home Saturday, October 21, 2017, 9:00 am. Informed her about GWA mentioning no equipment and we called Barrett, Nicole again mentioned to keep receipts for claim.
5:18 pm Nicole called again to reconfirm AMS cleaning schedule and provided her cell no. in case of weekend issues.
5:30 pm Barrett Plumbing completed the clearing of drain areas, toilets, tubs, etc.
*Family spent night at hotel.

Saturday, October 21, 2017

10:30 am AMS begins the cleaning, spraying, and disinfection of areas
*Family spent night at hotel.

Sunday, October 22, 2017

*Family returns to Residence

Signature:  Date: 10/25/2017
Paul J. Terlaje

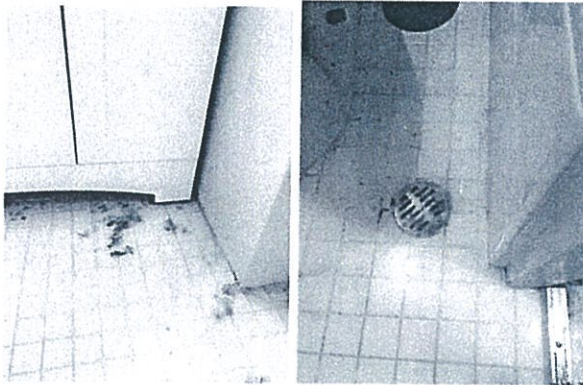
Paul & Patricia Tenage Residence
131 Ramona Street, Asan, GU 96910

Pictures of Home Damages due to Human Waste Contamination and Overflow

Wednesday, October 18, 2017 – Thursday, October 19, 2017

***Emailed pictures to Heidi Balledorf October, 18-19, 2017**

***Note: Bathrooms are framed with dry/gypsum boards and human wastes seeped through underneath**



***Seeping through dry/gypsum boards**

Friday, October 20, 2017 – Sunday, October 21, 2017

***WhatsApp to Heidi Ballendorf Friday, October 20, 2017**



Bathroom #1



Bathroom #2

Paul & Patricia Terlaje Residence
 131 Ramona Street
 Asan, GU 96910

Home Displacement Costs due to Human Waste Contamination and Overflow

*Note: Receipts attached

Items	Day One: Wednesday, October 18, 2017	Day Two: Thursday, October 19, 2017	Day Three: Friday, October 20, 2017	Day Four: Saturday, October 21, 2017
Hotel Stay	Sheraton = \$144.30	Sheraton = \$145.80	Garden Villa = \$92.00	Garden Villa = \$92.00
Food	La Cascata=\$134.75	Pizza Hut = \$45.16	McDonald's = \$15.60	Vitales = \$39.90
Plumbing Costs			Barrett = \$217.36	
Cleaning Supplies (clorax, gloves, etc.)	Mark's = \$10.32			
Total Costs: \$937.19	Total= \$289.37	Total = \$190.96	Total = \$324.96	Total = \$131.90

Needed Continued Work on Damages to Home

*Note price quotes attached

Scope of Work	Proposed Costs
Removal and replacement of dry/wonder boards/walls contaminated by human waste overflow, replacing plumbing pipes, etc.	\$8,075.00
Install backflow preventer to prevent overflow of human waste products to home	\$2,850.00
Total Costs: \$ 10,925.00	

Signature: Paul J. Terlaje Date: 10/25/2017



838 392 563

GUEST / CLIENT
Paul Terlaje
United States of America

TRAVEL AGENT / CHARGE TO

ROOM 0525
RATE USD 130
2
PERS. 1207132
FOLIO 1 of 1
PAGE 10/18/17
ARRIVE 10/19/17
DEPART
PAYMENT

Date & Time: 10/19/17, 10:29

INVOICE
RMHAILLEE / 116

DATE	REFERENCE	DESCRIPTION	CHARGES / CREDITS	
10/18/17		Room Charge	130.00	
10/18/17		Occupancy Tax (11%)	14.30	
10/19/17		Visa Card		144.30
Total			144.30	144.30
Balance			0.00	USD

SIGNATURE I agree to remain personally liable for the payment of this account if the corporation or other third party billed fails to pay part or all of these charges.

Sheraton

SHERATON LAGUNA
GUAM RESORT
470 Paradise Avenue
Tamuning, GU 96910
T 671 666 2322
F 671 648 5211
sheraton.com/guam



Paul Terlaje
 GU
 United States of America

0547
 USD 130
 2
 1207303
 1 of 1
 10/19/17
 10/20/17

Date & Time: 10/19/17, 21:56

INFORMATION INVOICE
 RMAMISHU / 188

DATE	REFERENCE	DESCRIPTION	CHARGES	CREDITS
10/19/17	19:01 Line# 547 : Dialed# 646222	Tel - Local Call	0.75	
10/19/17	19:31 Line# 547 : Dialed# 646222	Tel - Local Call	0.75	
10/19/17		Room Charge	130.00	
10/19/17		Occupancy Tax (11%)	14.30	
Total			145.80	0.00
Balance			145.80 USD	

Sheraton

SHERATON
 GUAM RESORT
 470 Ferenholi Avenue
 Tamuning, GU 96913
 T 671 346 2121
 F 671 649 8011
 www.sheraton.com

REGISTRATION CARD

ROOM NO お部屋番号 3204	RESERVATION NO 予約番号 2043400	NO OF ROOM お部屋数 1	ARRIVAL 到着日 10-20-17	DEPARTURE 出発日 10-22-17	ADVANCED DEPOSIT お預かり金 NONE
RATE per 料金 USD \$92.00	ROOM TYPE お部屋タイプ STA	NO OF GUEST 人数 2	FLIGHT フライト	FLIGHT フライト	DROP OFF REQUEST 帰路送迎の有無

LAST NAME 姓 <i>Lizama Terlaye</i>	FIRST NAME 名 <i>Pedro Patricia</i>	TITLE 敬称	COMPANY 勤務先 / TRAVEL AGENT 旅行代理店 Expedia Travel
--------------------------------------	---------------------------------------	----------	--

ADDRESS (BUSINESS/HOME) 住所 <i>131 Ramona St.</i>	DATE OF BIRTH 生年月日 <i>03/16/62</i>
CITY 市町村 <i>Asan</i>	PASSPORT NO パスポート番号 <i>1228015554 DL#</i>
STATE 都道府県 <i>GU</i>	SPECIAL REQUIREMENTS ご要望
ZIP CODE 郵便番号 <i>46910</i>	PHONE お電話番号 <i>16716852997</i>
COUNTRY 国名 <i>GU</i>	EMAIL メール <i>paterlaye@guimail.com</i>
	NATIONALITY 国籍 <i>Chamorro</i>

METHOD OF PAYMENT お支払い方法

Cash 現金 <input type="checkbox"/>	Credit Card クレジットカード <input checked="" type="checkbox"/>	Deposit お預かり金 <input type="checkbox"/>	Others その他 <input type="checkbox"/>	COMPANY ACCOUNT コーポレート予約 <input type="checkbox"/>
Credit Card No クレジットカード番号 <i>#184.00 Total</i>	Expiry Date 有効期限	TRAVEL AGENT ACCOUNT 旅行代理店予約 <input checked="" type="checkbox"/>		

HAVE YOU STAYED AT THIS HOTEL BEFORE? YES はい NO いいえ
 弊ホテルを以前ご利用になりましたか。

PURPOSE OF VISIT: BUSINESS 仕事 LEISURE レジャー・観光
 ご宿泊理由

GUEST SIGNATURE 署名 <i>[Signature]</i>	CHECKED IN BY <i>[Signature]</i>	VERIFIED BY
--	-------------------------------------	-------------

CHECKOUT DATE: *10-22-17*
 チェックアウト日

NO RESPONSIBILITY IS TAKEN BY ITS SERVANTS OR AGENT, FOR ANY VALUABLES LEFT BY THE GUESTS IN THEIR ROOM. SAFE DEPOSIT BOXES AND IN-ROOM GUEST SAFES ARE PROVIDED FREE OF CHARGE.

I AGREE TO PAY ALL CHARGES INCURRED DURING MY STAY AT THE HOTEL.
 私は、ホリデーリゾートに滞在中に使用したすべての料金を支払うことに同意致します。

CHECK OUT TIME IS 12:00 NOON
 チェックアウト時刻は正午でございます。

La Cascata Restaurant
 Sheraton Laguna Guam Resort
 0180136 A Bocago

K 11606032 TBL 34/1 GST 4

Korean DN @ 35.00 105.00
 Korean DN Kid 17.50

Subtotal \$122.50
 10% SERVICE CHG \$12.25
otal Due \$134.75

Tip: _____

Total: _____

Room #: _____

Name: _____

Signature: _____

Thank you for visiting LaCascata
 10% Gratuity is included, upon
 request, it can be adjusted.

VITALES RESTAURANT
 PLEASURE ISLAND
 Tumon, GU 96911
 (671) 646-7692

Server: AMY Station: 6

Order #: 69865 Dine In
 Table: 19..

1 LOCAL 0.00
 1 CHEESE SMALL (S) 12.25
 Pepperoni (S) 0.75EA
 1 CANNOLONI MEATBALLS 17.95
 1 DIET COKE 2.00
 1 SPRITE 2.00
 1 PINEAPPLE JUICE 4.00

ORDER TOTAL: 38.20
 Gratuity #001 3.82

TOTAL: \$42.02

>> Ticket #: 8 <<- 2.10
 10/21/2017 1:09:44 PM

39.90

THANK YOU!



HABA ADAI!
 BUY ONE GET ONE FREE EGG McMUFFIN
 OR QUARTER POUNDER W/ CHEESE
 Go to www.mcdvoice.com within 7 days
 and tell us about your visit.

Validation Code: _____
 Expires 30 days after receipt date.

Survey code:
 04070-13861-02017-21293-00156-0

McDonald's Restaurant #4070
 383 RT 4
 AGANA, GU 96910
 TEL# (671) 477-9133

10/20/2017 09:29 PM
 Order 88

2 Sausage McMuffin	3.00
2 Hotcakes & Sausage	8.00
1 M Orange Juice Cc	2.70
2 Apple Pie	1.90
Subtotal	15.60
Tax	0.00
Take-Out Total	15.60
Cash Tendered	16.00
Change	0.40

Have a nice day and
 please visit us again!

McDonald's

Pizza hut

PIZZA HUT #031286

Ticket # 91
10/19/2017 5:45 pm RAY

*** CARRYOUT ***

(671) 969-8746
PAUL/ARUN

Medium 19.99

Thin
+ Meat Lovers
+ S - Marinara
+ MK None
+ O None
+ O DZ None

PPP 4.69

+ S - Marinara
Extra Cheese
+ MK None
+ O None

12 Pcs 15.99

Traditonal
+ Buffalo Mild

Caesar Salad 7.49
+ Caesar

Subtotal 48.16
MST or Mspcl \$16.99 (3.00)
Total 45.16
Visa 45.16
Balance Owing 0.00

Ticket # 91

WE'D LOVE TO HEAR ABOUT YOUR VISIT!
COMPLETE OUR SURVEY @ WWW.TELLPIZZAHUT.COM
TO BE ENTERED TO WIN CASH & PRIZES, AS
WELL AS RECEIVE DISCOUNTS NOT OFFERED IN
STORE.

MARK'S

THANK YOU FOR SHOPPING AT
MARK'S
773 W MARINE COAST RD
MAGATNA, GUAM 96911
(671) 477-7872

RECEIPT REQUIRED FOR RETURN OR EXCHANGE
OF GOODS AFTER 7 DAYS.

1202415	EA	2.99	29.90
BLEACH CLOROX 12LIT EA			1.99
89104115	EA	1.99	19.90
LATCH GLOVES 7-LBS 100% COTTON			1.99
90450	EA	1.99	19.90
KITMAT STANDARD 15X15 50000000			1.99
HALETORY			

SUB-TOTAL: 114.48 78.41
TOTAL: 192.89
BK CARDS: 4 DES. 1

MARK'S
CASH # 1000000
ACCT # 1000000000
TEL: 477-7872
MAGATNA, GUAM



BARRETT ENTERPRISES, INC.
DBA BARRETT PLUMBING
Home of the Professional Plumbers
P.O. Box 3382
MAGATNA, GUAM 96932

19454
DATE 10/23/2017

RECEIVED FROM Paul Peraje DOLLARS \$ 217.36
ADDRESS ON G-10'S
FOR Inv# 45622
AMOUNT OF ACCOUNT \$217.36
AMOUNT PAID \$217.36
BALANCE DUE \$ 0
 CASH CHECK M.O. CREDIT CARD

Thank You! *John*

Barrett Plumbing

Golden Villa

GOLDEN VILLA HOTEL
ADD PALE SAN VICIOS, GUAM
TUMBU, GUAM 96932
(671) 647-0050

Ref # 0005
Sale

Entry Method: Swiped
Total: \$ 50.00
10/24/17 17:46:10
Inv # 000013
Batch: 000383
Approved: Online

Customer Copy
Thank You!



HUB-ZONE • CERTIFIED WOMAN OWNED • MINORITY OWNED
BARRETT ENTERPRISES, INC.
 DBA: BARRETT PLUMBING

"Home of the Professional Plumbers • Locally Owned and Operated Since 1972"
 P.O. Box 4580 Hagaina, Guam 96932
 TEL (671) 734-5246 • FAX (671) 734-0519 • swat@guam.net

SERVICE INVOICE

45622

SC# _____
 PO# _____
 WO# _____

DATE: Oct 20, 2017 PLUMBER: JOE/DAN UNIT: _____ HOME # _____
 WORK # _____ CELL # _____ FAX # _____
 EMAIL ADDRESS: _____
 CUSTOMER NAME: PAUL TERLAJE
 PHYSICAL ADDRESS: 131 ROMONA ST. ASAV
 MAILING ADDRESS: _____

AUTHORIZATION I HEREBY AUTHORIZE THE REPAIRS & AGREE TO THE TERMS BELOW. I UNDERSTAND THAT BARRETT PLUMBING IS NOT LIABLE FOR ANY DAMAGE TO AGED AND DETERIORATED PLUMBING WHICH MAY RESULT WHEN MAKING REPAIRS. FURTHERMORE, I UNDERSTAND THAT I MUST PAY FOR LABOR, EQUIPMENT AND MATERIALS FOR SERVICES PERFORMED, IF PROBLEM PERSISTS AFTER INITIAL REPAIRS ARE MADE AND ADDITIONAL WORK IS NECESSARY TO COMPLETE REPAIRS. ALL LABOR HOURS ARE CALCULATED AND BILLED BASED ON ARRIVAL & DEPARTURE TIME AS REPORTED BY OUR VEHICLE TRACKING SYSTEM.
 PRINT NAME: _____
 SIGNATURE: _____
 ID# _____ DESCRIPTION _____

DESCRIPTION OF WORK	QUANTITY	MATERIALS	COST	
REMOVED TOILET IN HB TO SNAKE MAIN LINE.	1	BOWL WAX		
SNAKE WENT TO HB CLEAN OUT IN FRONT OF	2	CAIDS GROUT		
HB DOOR. SNAKED HB CLEAN OUT TO 4" CLEAN				
OUT OUTSIDE HOUSE BEHIND GARAGE ON RIGHT				
SIDE TO 4" CLEAN OUT IN FRONT OF GARAGE TO				
MAIN SEWER LINE. MAN HOLE FOR MR. TERLAJE				
WILDSACE STILL HAS SITTING WATER. CANT SEE				
1/2" MAIN AND WATERS NOT FLOWING. FILLED				
HB SHOWER HALF WAY AND FLUSH BOTH TOILET				
LIKES CLEAR FOR NOW.				
TERMS: Upon approval of said work and or job quotation, a 50% deposit will be required before work can be scheduled. Thereafter, the remaining balance due shall be paid in full, unless billed. If billed, net fifteen (15) days thereafter a 1.5% interest per month or a late fee of \$5.00 per month, whichever is higher will be applied if not paid. Checks returned by the bank, for any reason, will be assessed a \$35.00 service charge. WARRANTY: 30 DAYS EXCEPT PLUG-UPS. (Plug-ups are not covered under Warranty) I hereby acknowledge the satisfactory completion of the above described work. x <u>PRIT</u> PRINT NAME & SIGN _____ DATE _____		DISPOSAL		
		SUB-CONTRACTED SERVICES		
		EQUIPMENT TOTAL		
		TRIP CHARGE		
		TOTAL MATERIALS	18	80
		TOTAL LABOR	210	00
		SUB TOTAL	228	80
		DISCOUNT	-11	44
	TOTAL	217	36	
	LATE CHARGES			
	TOTAL DUE			



THANK YOU!
 We Appreciate Your Business!



**** FOR OFFICIAL USE ONLY ****

(1) DISPATCH	(2) WAREHOUSE	(3) PRESIDENT	(4) ACCOUNTING
--------------	---------------	---------------	----------------

RECOMMENDATION: NEED TO PROVIDE GRATE FOR INSTALLATION OF TELLER BACKFLOW PREVENTER.



— SERVING GUAM SINCE 1972 —

BARRETT ENTERPRISES INC.
dba: BARRETT PLUMBING

P.O. Box 4580
Hagatna, Guam 96932
OFFICE# 671-734-5246
FAX# 671-734-0519
swat@guam.net



— SERVING GUAM SINCE 1972 —

October 23, 2017

Paul & Patty Terlaje 969-8746/686-2180
#131 Ramona Street
Asan

Via e-mail: paterlaje@hotmail.com

SC#18157

JOB QUOTATION

Per your request to provide you with a quotation for plumbing services, we quote the cost to be

\$3,000.00

\$2,850.00

This quotation includes the cost of labor, materials and equipment in order to

- Install (1) backflow preventer on private side before government property
- Activate and test for leaks
- Sand bed pipe
- Cleanup and remove debris to complete.

TERMS: 50% DEPOSIT UPON ACCEPTANCE OF QUOTATION; PAYMENT IN FULL UPON COMPLETION OF WORK.

Please note that due to periodic increases in labor and materials, this quotation is valid for thirty (30) days from the date above.

Thank you and Si Yu'us Ma'ase for your interest in our company. We look forward to serving you.

Sincerely,

Jessica M. Barrett

President

ACCEPTANCE OF QUOTATION FOR THE PROJECT DESCRIBED ABOVE:

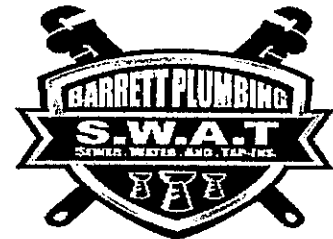
CUSTOMER'S SIGNATURE: _____ DATE: _____



— SERVING GUAM SINCE 1972 —

BARRETT ENTERPRISES INC.
dba: BARRETT PLUMBING

P.O. Box 4580
Hagatna, Guam 96932
OFFICE#671-734-5246
FAX#671-734-0519
swat@guam.net



— SERVING GUAM SINCE 1972 —

October 23, 2017

Paul & Patty Terlaje 969-8746/686-2180
#131 Ramona Street
Asan

Via e-mail: paterlaje@hotmail.com

SC#18157

JOB QUOTATION

Per your request to provide you with a quotation for plumbing services, we quote the cost to be

\$8,500.00

\$8,075.00

This quotation includes the cost of labor, materials, and equipment in order to

- Remove and dispose of existing bathtub
- Install ABS pipes and fittings for shower drain
- Install and waterproof wonderboard using Redguard products
- Tiling area exposed upon bathtub removal and install 6"x6" non-skid tiles for floor area
- Apply sealant to tiles
- Cleanup and remove debris to complete.

NOTE: Tiles will be matched as close as possible to existing tiles.

TERMS: 50% DEPOSIT UPON ACCEPTANCE OF QUOTATION; BALANCE IN FULL UPON COMPLETION OF WORK.

Please note that due to periodic increases in labor and materials, this quotation is valid for thirty (30) days from the date above.

Thank you and Si Yu'us Ma'ase for your interest in our company. We look forward to serving you.

Sincerely,

Jessica M. Barrell

President

ACCEPTANCE OF QUOTATION FOR THE PROJECT DESCRIBED ABOVE:

CUSTOMER'S SIGNATURE: _____ DATE: _____



Office of the Attorney General of Guam

590 S. Marine Corps Dr., Ste. 706, Tamuning, Guam 96913



Dear Claimant:

Pursuant to the Government Claims Act (Public Law 17-29), the government has six (06) months to investigate and either grant, settle or deny your claim. If you are claiming property damage to a motor vehicle involved in an accident, we will make a determination on this part of your claim within thirty (30) days pursuant to Public Law 25-130, provided you furnish us with all the documents necessary to process your claim.

Although most claims require the full six (06) months for review and final decision, smaller claims usually take less time than larger ones; however, they are considered equally. If after six (06) months your claim has not been settled or you have not been notified by our office that your claim was denied, you may institute an action in the Superior Court of Guam for money damages.

Additional questions on the status of this claim should be directed to the undersigned.

Thank you in advance for your cooperation.

Sincerely,

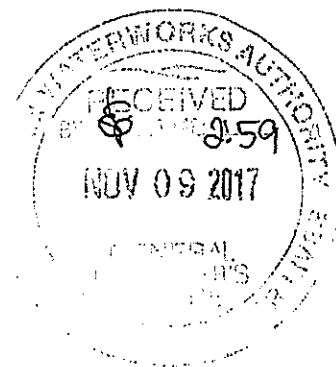
DONALD V. SAN AGUSTIN
Assistant Claims Officer

I have read and fully understand the above.

Print Name: Paul Jesse Terlaje

Signature:

Date: 11-7-17





Office of the Attorney General of Guam

590 S. Marine Corps Dr., Ste. 706, Tamuning, Guam 96913



CLAIM AGAINST THE GOVERNMENT

(Please complete the form in its entirety. **DO NOT** leave any portions blank. Write "N/A" or "None" where appropriate.)

1. Name of Claimant: Paul Jesse Terlaje
2. Mailing Address: P.O. Box 6145, Tamuning, GU 96931
Home/Work Address: 131 Ramona St., Asan, GU 96910
3. Home Telephone 969-8748 Work Telephone 788-2181 (cell) 688-2180 (wife's cell)
4. Amount of Damages you are claiming: \$ 12,496.19
5. Any other relief you are claiming _____
6. Government Agency Responsible Guam WaterWorks Authority
7. Date Claim arose Wednesday, October 18, 2017
8. Your statement of facts upon which you base your claim. Attach extra sheet(s) if necessary.
Please see attached "Statement of Facts", costs/receipts, proposed costs for further repairs, and pictures.

9. Attach a copy of all documents pertaining to your claim, such as a police report, accident report or a contract.
10. The lowest estimate of repair is \$ Expenditures for Displacement: \$937.19 Proposed Repairs: \$11,559.00
11. I have the following insurance covering this claim Calvo's insurance doesn't cover circumstances.
12. I am the real party in interest except for the following parties who have an interest in this claim:

13. I have received the following compensation/repairs from other parties AMS Cleaning Services - GWA
14. Name, address, and telephone of attorney representing claimant, if any:

All notices will be sent to your mailing address above or if you have an attorney, to your attorney's address. If you want to change the address at which you will receive notices, you must file, in writing, a change of address with the Claims Officer.

I, Paul J. Terlaje, declare under penalty of perjury that the foregoing is true and correct.
Date 11-2-17 Claimant's Signature [Signature]

Paul & Patricia Terlaje Residence
131 Ramona Street, Asan, GU 96910
Statement of Events/Facts due to Human Waste Contamination and Overflow

Wednesday, October 18, 2017

4:30 am woke up to a stench & discovered both bathrooms with sewage (human waste) spillage bubbling out of floor drains, seeping through dry walls into master bedroom, hallway, etc. family trying to contain it within bathrooms

5:00 am called GWA dispatch & spoke to "Jonathan" who told me a crew will be out to service area, given a **report no. 17100224**

6:40 am texted Heidi Ballendorf asking for assistance as there was no response

8:30 am texted Heidi and stated no response yet

9:00 am (hours later) still no show so called dispatch again for status & "Tim" mentioned crew coming out

9:40 am "John Blas" met & mentioned crew already working on problem by draining, no work done inside home

2:30 pm problem with sewage spilling continues & toilets & tubs can't be used without overflow. Human waste matter continues to flow out.

*Family spent night at hotel.

Thursday, October 19, 2017

7:30 am returned home and human waste still bubbling out of both bathrooms

8:33 am called GWA dispatch "Tim" regarding on-going spillage,

11:00 am texted Heidi to find out status if GWA crew still draining as no sight of crew in area

11:10 am called dispatch, "Jonathan" mentioned there was supposed to be crew in the area and cleaners supposed to be there as well.

11:55 am received call from Nicole Quan stating the claim forms will be emailed to me for filing claims to damages, mentioned that bathrooms still overflowing with human wastes and seeping through dry/gypsum walls & family had to stay overnight in hotel, Nicole stated keep receipts

1:15 pm Nicole called to verify if received forms

2:56 pm called dispatch regarding status

3:53 pm "Curtis" called stating Mr. John Blas mentioned that GWA contractors in front of Asan's Veteran's Office is root of problem, pumping issues, sent off more pictures of spillage to Heidi who mentioned schedule work on house at 9:00 am tomorrow, Friday, October 20, 2017

4:31 pm Nicole called stating cleaning crew is set up for 9:00 am tomorrow, Friday, October 20, 2017. Told her that hopefully, spillage should be worked on and problem isolated before cleaning schedule, she will speak with John Blas, informed her that family will once again spend night at hotel. She mentioned to keep all receipts for claim form.

*Family spent night at hotel.

Paul & Patricia Terlaje Residence
131 Ramona Street, Asan, GU 96910
Statement of Events/Facts due to Human Waste Contamination and Overflow

Friday, October 20, 2017

7:30 am returned home and human waste still bubbling out of both bathrooms
8:35 am called Nicole to find out if she spoke with John Blas, no answer left message on recorder
8:39 am called dispatch Tim to find out status, will call John Blas for status
9:25 am GWA crew arrived to work on house, pumping drains inside/outside home
9:46 am Nicole called mentioning she is waiting for GWA staff to proceed to home
3:00 pm Human waste still bubbling and overflow bathroom drains, GWA crew informed husband that GWA doesn't have the equipment to snake the drains.
3:10 pm called Barrett Plumbing to assist with continued issues with human waste overflow
3:23 pm Nicole scheduled AMS to clean home Saturday, October 21, 2017, 9:00 am. Informed her about GWA mentioning no equipment and we called Barrett, Nicole again mentioned to keep receipts for claim.
5:18 pm Nicole called again to reconfirm AMS cleaning schedule and provided her cell no. in case of weekend issues.
5:30 pm Barrett Plumbing completed the clearing of drain areas, toilets, tubs, etc.
*Family spent night at hotel.

Saturday, October 21, 2017

10:30 am AMS begins the cleaning, spraying, and disinfection of areas
*Family spent night at hotel.

Sunday, October 22, 2017

*Family returns to Residence

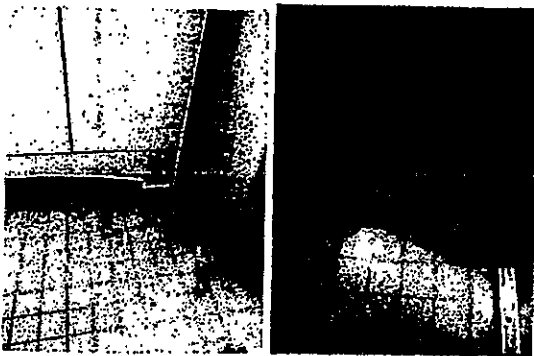
Signature:  Date: 11-7-17
Paul J. Terlaje

**Paul & Patricia Terlaje Residence
131 Ramona Street, Asan, GU 96910
Pictures of Home Damages due to Human Waste Contamination and Overflow**

Wednesday, October 18, 2017 – Thursday, October 19, 2017

***Emailed pictures to Heidi Balledorf October, 18-19, 2017**

***Note: Bathrooms are framed with dry/gypsum boards and human wastes seeped through underneath**

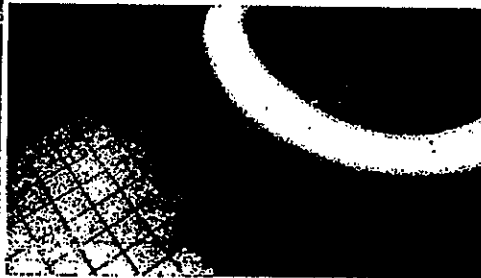


***Seeping through dry/gypsum boards**

**Friday, October 20, 2017 – Sunday, October 21, 2017
*WhatsApp to Heidi Ballendorf Friday, October 20, 2017**



Bathroom #1



Bathroom #2

Paul & Patricia Terlaje Residence
 131 Ramona Street
 Asan, GU 96910

Home Displacement Costs due to Human Waste Contamination and Overflow

*Note: Receipts attached

Items	Day One: Wednesday, October 18, 2017	Day Two: Thursday, October 19, 2017	Day Three: Friday, October 20, 2017	Day Four: Saturday, October 21, 2017
Hotel Stay	Sheraton = \$144.30	Sheraton = \$145.80	Garden Villa = \$92.00	Garden Villa = \$92.00
Food	La Cascata=\$134.75	Pizza Hut = \$45.16	McDonald's = \$15.60	Vitales = \$39.90
Plumbing Costs			Barrett = \$217.36	
Cleaning Supplies (clorax, gloves, etc.)	Mark's = \$10.32			
Total Costs: \$937.19	Total= \$289.37	Total = \$190.96	Total = \$324.96	Total = \$131.90

Proposed Needed Continued Work/Costs on Damages to Home

*Note price quotes attached

Scope of Work	Proposed Costs
Replacement of Rugs/Carpets: (2015) Living Room: 5x8 = \$199.00 (2015) Master Bedroom: 4x6 (2x@\$90.00 ea.) = \$180.00, 2x3 = \$35.00 (2014) Hallway: 4x5 (3x@\$50.00 ea.) = \$150.00 (2017) Master/Hallway Bathroom carpet sets: (2x@\$35.00) = \$70.00	\$634.00
Removal and replacement of dry/wonder boards/walls contaminated by human waste overflow, replacing plumbing pipes, etc.	\$8,075.00
Install backflow preventer to prevent overflow of human waste products to home	\$2,850.00
Total Costs: \$ 11,559.00	

Signature: Paul J. Terlaje Date: 11-7-17
 Paul J. Terlaje



CONFIRMATION
838 393 563

GUEST / CLIENT
Paul Teriaje
United States of America

ROOM 0525
RATE USD 130
2
PERS. 1207132
FOLIO 1 of 1
PAGE 10/18/17
ARRIVE 10/19/17
DEPART
PAYMENT

TRAVEL AGENT / CHARGE TO

Date & Time: 10/19/17, 10:29

INVOICE
RMHAILLEE / 116

DATE	REFERENCE	DESCRIPTION	CHARGES	CREDITS
10/18/17		Room Charge	130.00	
10/18/17		Occupancy Tax (11%)	14.30	
10/19/17		Visa Card		144.30
Total			144.30	144.30
Balance			0.00	USD

SIGNATURE I agree to remain personally liable for the payment of this account if the corporation or other third party billed fails to pay part or all of these charges.

Sheraton

SHERATON LAGUNA
GUAM RESORT
A/O Parenholt Avenue
Tamuning, GU 96913
T 571 546 2222
F 671 649 5211
sheraton.com/guam



GUEST NAME

Paul Terlaje
GU
United States of America

BOOK# 0547
RATE USD 130
PERG 2
FOLIO 1207303
PAGE 1 of 1
ARRIVE 10/19/17
DEPART 10/20/17
PAYMENT

TRAVEL AGENT / COMPANY

INFORMATION INVOICE
RMAMISHU / 188

Date & Time: 10/19/17, 21:56

DATE	REFERENCE	DESCRIPTION	CHARGES	CREDITS
10/19/17	19:01 Line# 547 : Dialed# 64622;Tel - Local Call		0.75	
10/19/17	19:31 Line# 547 : Dialed# 64622;Tel - Local Call		0.75	
10/19/17		Room Charge	130.00	
10/19/17		Occupancy Tax (11%)	14.30	
			145.80	0.00
			Total	
			Balance	145.80 USD

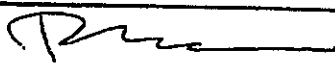
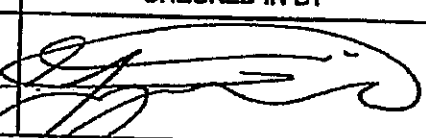
SIGNATURE

Sheraton

SHERATON LAGUNA
GUAM RESORT
470 Farenholt Avenue
Tamuning, GU 96913
T 671 546 2222

Garden Villa Hotel
 800 Pale San Vitores Road
 Tumon, Guam 96913
 Tel +1 671 647 0850
 Fax +1 671 647 0870
 www.gardenvillahotel.com

REGISTRATION CARD

ROOM NO お部屋番号 3204	RESERVATION NO 予約番号 2043400	NO OF ROOM お部屋数 1	ARRIVAL 到着日 10-20-17	DEPARTURE 出発日 10-22-17	ADVANCED DEPOSIT お預かり金 NONE
RATE per 料金 1 day USD \$92.00	ROOM TYPE お部屋タイプ STA	NO OF GUEST 人数 2	FLIGHT フライト	FLIGHT フライト	DROP OFF REQUEST 帰路送迎の有無
LAST NAME 姓 <i>Lizama Terlaye</i>		FIRST NAME 名 <i>Pedro Patricia</i>		TITLE 敬称	COMPANY 勤務先 / TRAVEL AGENT 旅行代理店 Expedia Travel
ADDRESS (BUSINESS/HOME) 住所 <i>131 Ramona St.</i>			DATE OF BIRTH 生年月日 <i>03/16/62</i>		
CITY 市町村 <i>Asan</i>			PASSPORT NO パスポート番号 <i>1228015584 DL#</i>		
STATE 都道府県 <i>GU</i>			SPECIAL REQUIREMENTS ご要望		
ZIP CODE 郵便番号 <i>46910</i>			PHONE お電話番号 <i>16716852997</i>		
COUNTRY 国名 <i>GU</i>			EMAIL メール <i>paterlaye@no1mail.com</i>		
			NATIONALITY 国籍 <i>Chamorro</i>		
METHOD OF PAYMENT お支払い方法					
Cash 現金 <input type="checkbox"/>		Credit Card クレジットカード <input checked="" type="checkbox"/>		Deposit お預かり金 <input type="checkbox"/>	
Credit Card No クレジットカード番号 <i>#50.00 deposit</i>		Expiry Date 有効期限		Others その他 <input type="checkbox"/>	
		Credit Card No クレジットカード番号 <i>#184.00 Total</i>		<input type="checkbox"/> COMPANY ACCOUNT コーポレート予約	
				<input checked="" type="checkbox"/> TRAVEL AGENT ACCOUNT 旅行代理店予約	
HAVE YOU STAYED AT THIS HOTEL BEFORE? <input type="checkbox"/> YES はい <input type="checkbox"/> NO いいえ 弊ホテルを以前ご利用になられましたか。					
PURPOSE OF VISIT: <input type="checkbox"/> BUSINESS 仕事 <input type="checkbox"/> LEISURE レジャー・観光 ご宿泊理由					
GUEST SIGNATURE 署名 		CHECKED IN BY 		VERIFIED BY	
CHECKOUT DATE: チェックアウト日 <i>10-22-17</i>					
NO RESPONSIBILITY IS TAKEN BY, ITS SERVANTS OR AGENT, FOR ANY VALUABLES LEFT BY THE GUESTS IN THEIR ROOM. SAFE DEPOSIT BOXES AND IN-ROOM GUEST SAFES ARE PROVIDED FREE OF CHARGE.					
I AGREE TO PAY ALL CHARGES INCURRED DURING MY STAY AT THE HOTEL. 私は、ホリデーリゾートに滞在在中に使用したすべての料金を支払うことに同意致します。					
CHECK OUT TIME IS 12:00 NOON チェックアウト時刻は正午でございます。					

La Cascata



La Cascata Restaurant
Sheraton Laguna Guam Resort
30180136 A Bocago

VITALES RESTAURANT
PLEASURE ISLAND
Tumon, GU 96911
(671) 645-7692

K 11606032 TBL 34/1 GST 4

3 Korean DN @ 35.00 105.00
1 Korean DN Kid 17.50

Subtotal \$122.50
10% SERVICE CHG \$12.25
Total Due \$134.75

Tip: _____

Total: _____

Room #: _____

Name: _____

Signature: _____

Thank you for visiting LaCascata
10% Gratuity is included, upon
request, it can be adjusted.

Server: AMY Station: 6

Order #: 69865 Dine In
Table: 19,,

1 LOCAL 0.00
1 CHEESE SMALL (S) 12.25
Pepperoni (S) 0.75EA
1 CANNOLONI MEATBALLS 17.95
1 DIET COKE 2.00
1 SPRITE 2.00
1 PINEAPPLE JUICE. 4.00

ORDER TOTAL: 38.20
Gratuity #001 3.82

TOTAL: \$42.02

>> Ticket #: 8 <<- 2.10
10/21/2017 1:09:44 PM

39.90

THANK YOU!



HAPA ADAMI
BUY ONE GET ONE FREE EGG MUFFIN
OR QUARTER POUNDER W/ CHEESE
Go to www.mcvoice.com within 7 days
and tell us about your visit.
Validation Code: _____
Expires 30 days after receipt date.

Survey code:
04070-13881-02017-21293-00155-0

McDonald's Restaurant #1070
383 RT 4
AGANA, GU 96910
TEL# (671) 477-9123

10/20/2017 09:29 PM
Order 88
2 Sausage McMuffin 3.00
2 Hotcakes & Sausage 8.00
1 M Orange Juice Cc 2.70
2 Apple Pie 1.90
Subtotal 15.60
Tax 0.00
Take-Out Total 15.60
Cash Tendered 16.00
Change 0.40

Have a nice day and
please visit us again!

McDonald's

Vitales

*

Pizza Hut

PIZZA HUT #031286

Ticket # 91

10/19/2017 5:45 pm RAY

*** CARRYOUT ***

(671) 969-8746
PAUL/ARUN

 Medium 19.99
 Thin
 + Meat Lovers
 + S - Marinara
 + MK None
 + O None
 + O DZ None

PPP 4.69
 + S - Marinara
 Extra Cheese
 + MK None
 + O None

12 Pcs 15.99
 Traditional
 + Buffalo Mild

Caesar Salad 7.49
 + Caesar

 Subtotal 48.16
 HST or Hspsl \$16.99 (3.00)
 Total 45.16
 Visa 45.16
 Balance Owine 0.00

Ticket # 91

WE'D LOVE TO HEAR ABOUT YOUR VISIT!
 COMPLETE OUR SURVEY @ WWW.TELLPIZZAHUT.COM
 TO BE ENTERED TO WIN CASH & PRIZES, AS
 WELL AS RECEIVE DISCOUNTS NOT OFFERED IN
 STORE.



HUB-ZONE • CERTIFIED WOMAN OWNED • MINORITY OWNED

BARRETT ENTERPRISES, INC.

DBA: BARRETT PLUMBING

"Home of the Professional Plumbers - Locally Owned and Operated Since 1972"

P.O. Box 4580 Hagatna, Guam 96932
 TEL (671) 734-5346 • FAX (671) 734-0518 • wwwr@guam.net

SERVICE INVOICE #
 45622

SC# _____
 PO# _____
 WO# _____

DATE: Oct. 20, 2017 PLUMBER: JDE/DAV UNIT: _____ HOME # _____
 WORK # _____ CELL # _____ FAX # _____

EMAIL ADDRESS: _____

CUSTOMER NAME: PAUL TELL LAJE
 PHYSICAL ADDRESS: 131 DOMINA ST. ASAV
 MAILING ADDRESS: _____

AUTHORIZATION I HEREBY AUTHORIZE THE REPAIRS & AGREE TO THE TERMS BELOW. I UNDERSTAND THAT BARRETT PLUMBING IS NOT LIABLE FOR ANY DAMAGE TO AGED AND DETERIORATED PLUMBING WHICH MAY RESULT WHEN MAKING REPAIRS. FURTHERMORE, I UNDERSTAND THAT I MUST PAY FOR LABOR, EQUIPMENT AND MATERIALS FOR SERVICES PERFORMED. IF PROBLEM PERSISTS AFTER INITIAL REPAIRS ARE MADE AND ADDITIONAL WORK IS NECESSARY TO COMPLETE REPAIRS ALL LABOR HOURS ARE CALCULATED AND BILLED BASED ON ARRIVAL & DEPARTURE TIME AS REPORTED BY OUR VEHICLE TRACKING SYSTEM.

PRINT NAME: _____
 SIGNATURE: _____
 ID# _____ DESCRIPTION _____

DESCRIPTION OF WORK	QUANTITY	MATERIALS	COST
REMOVED TOILET IN HB TO SHAKE MAIN LINE,	1	BOWL WAX	
SHAKE WENT TO HB CLEAN OUT IN FRONT OF	2	CLIPS GROUT	
HB DOOR. SNAKED HB CLEAN OUT, TO 4" CLEAN			
OUT OUTSIDE HOUSE BEHIND GARAGE ON RIGHT			
SIDE TO 4" CLEAN OUT IN FRONT OF GARAGE TO			
MAIN SEWER LINE. MAN HOVE FOR MR. TERLANE			
MULDESACK. STILL HAS SITTING WATER. CANT SEE			
6" MAIN AND WATERS NOT FLOWING. FILLED			
HB SHOWER HALF WAX AND FLUSH BOTH TOILET			
LINES CLEAR FOR UOCC.			
TERMS: Upon approval of said work and or job quotation, a 50% deposit will be required before work can be scheduled. Thereafter, the remaining balance due shall be paid in full, unless billed. If billed, net fifteen (15) days thereafter a 1.5% interest per month or a late fee of \$5.00 per month, whichever is higher will be applied if not paid. Checks returned by the bank, for any reason, will be assessed a \$35.00 service charge.		DISPOSAL	
		SUB-CONTRACTED SERVICES	
		EQUIPMENT TOTAL	
		TRIP CHARGE	
		TOTAL MATERIALS	18 80
WARRANTY: 30 DAYS EXCEPT PLUG-UPS. (Plug-ups are not covered under Warranty)		TOTAL LABOR	210 00
		SUB TOTAL	228 80
I hereby acknowledge the satisfactory completion of the above described work.		DISCOUNT	-11 44
		TOTAL	217 36
Like us on Facebook THANK YOU! We Appreciate Your Business! Follow us on Instagram		LATE CHARGES	
		TOTAL DUE	

x PAUL TELL LAJE
 PRINT NAME & SIGN _____ DATE _____

FOR OFFICIAL USE ONLY

(1) DISPATCH	(2) WAREHOUSE	(3) PRESIDENT	(4) ACCOUNTING
--------------	---------------	---------------	----------------

RECOMMENDATION: USED TO PROVIDE SCOPE FOR INSTALLATION OF TOWER BACKFLOW PRECEPTER.



BARRETT ENTERPRISES INC.
dba: BARRETT PLUMBING

P.O. Box 4580
Hagatna, Guam 96932
OFFICE#671-734-5246
FAX#671-734-0519
swat@guam.net



October 23, 2017

Paul & Patty Terlaje 969-8746/686-2180
#131 Ramona Street
Asan

Via e-mail: paterlaje@hotmail.com

SC#18157

JOB QUOTATION

Per your request to provide you with a quotation for plumbing services, we quote the cost to be

\$3,000.00

\$2,850.00

This quotation includes the cost of labor, materials and equipment in order to

- Install (1) backflow preventer on private side before government property
- Activate and test for leaks
- Sand bed pipe
- Cleanup and remove debris to complete.

TERMS: 50% DEPOSIT UPON ACCEPTANCE OF QUOTATION; PAYMENT IN FULL UPON COMPLETION OF WORK.

Please note that due to periodic increases in labor and materials, this quotation is valid for thirty (30) days from the date above.

Thank you and Si Yu'us Ma'ase for your interest in our company. We look forward to serving you.

Sincerely,

Jessica M. Barrett
President

ACCEPTANCE OF QUOTATION FOR THE PROJECT DESCRIBED ABOVE:

CUSTOMER'S SIGNATURE: _____ DATE: _____



— SERVING GUAM SINCE 1972 —

BARRETT ENTERPRISES INC.
dba: BARRETT PLUMBING

P.O. Box 4580
Hagatna, Guam 96932
OFFICE#671-734-5246
FAX#671-734-0519
swat@guam.net



— SERVING GUAM SINCE 1972 —

October 23, 2017

Paul & Patty Terlaje 969-8746/686-2180
#131 Ramona Street
Asan

Via e-mail: paterlaje@hotmail.com

SC#18157

JOB QUOTATION

Per your request to provide you with a quotation for plumbing services, we quote the cost to be

\$8,500.00

\$8,075.00

This quotation includes the cost of labor, materials, and equipment in order to

- Remove and dispose of existing bathtub
- Install ABS pipes and fittings for shower drain
- Install and waterproof wonderboard using Redguard products
- Tiling area exposed upon bathtub removal and install 6"x6" non-skid tiles for floor area
- Apply sealant to tiles
- Cleanup and remove debris to complete.

NOTE: Tiles will be matched as close as possible to existing tiles.

TERMS: 50% DEPOSIT UPON ACCEPTANCE OF QUOTATION; BALANCE IN FULL UPON COMPLETION OF WORK.

Please note that due to periodic increases in labor and materials, this quotation is valid for thirty (30) days from the date above.

Thank you and Si Yu'us Ma'ase for your interest in our company. We look forward to serving you.

Sincerely,

Justica M. Barrell

President

ACCEPTANCE OF QUOTATION FOR THE PROJECT DESCRIBED ABOVE:

CUSTOMER'S SIGNATURE: _____ DATE: _____

Fwd: Re: Cost estimate

paulpattyterlaje <paulpattyterlaje@gmail.com>

Wed 11/8/2017, 11:18 PM

To: Patricia Terlaje <paterlaje@hotmail.com>

Sent via the Samsung GALAXY S5 5, an AT&T 4G LTE smartphone

----- Original message -----

From: Nonet Dela Cruz <delacruznonet@gmail.com>

Date: 11/08/2017 5:06 PM (GMT+10:00)

To: paulpattyterlaje <paulpattyterlaje@gmail.com>

Subject: Re: Cost estimate

Hello Mr. Paul Terlaje,

Sorry for my late reply, I have spoke to our supervisor as of now we can't do give quotes due to lack of manpower. Thank you for your understanding.

Nonet Dela Cruz

Detry Plumbing Service

646-5946

DAMAGE CLAIMS ASSESSMENT

EXHIBIT "F"

ITEM	COST - NEW	QUANTITY	TOTAL	AVE. LIFE EXP.	AGE	DEPRECIATION.	LESS DEPRECIATION.	PRESENT VALUE	
1 Living Room Rugs 5 x 8	\$199.00	1	\$199.00	7	2	28.57%	56.86	142.14	
2 Master Bedroom Rug 4 x 6	\$90.00	2	\$180.00	7	2	28.57%	51.43	128.57	
3 Master Bedroom Rug 2 x 3	\$35.00	1	\$35.00	7	2	28.57%	10.00	25.00	
4 Hallway Rug 4 x 5	\$50.00	3	\$150.00	7	3	42.86%	64.29	85.71	
5 Master/Hallway Bathroom Carpet	\$35.00	2	\$70.00	7	1	14.29%	10.00	60.00	
Personal Property Total:								\$ 441.43	
1 Housing Accommodations Oct. 18 -21, 2017	COST								
2 Food	474.10								
3 Plumbing Cost	235.41								
4 Cleaning Supplies	217.36								
Displacement, Plumbing Service, and Cleaning Supplies Total:								\$ 937.19	
5 Real Property Repairs - Totto Mauleg	Real Property Total:								\$ 3,312.00
Total Recommended Settlement Amount								\$ 4,690.62	

Depreciation is based on the age of the item divided by its average life expectancy
Present Value is the Total Value less depreciation

Average Life Expectancy was taken from a document provided by AM Insurance

RELEASE AND SETTLEMENT AGREEMENT

KNOWN TO ALL MEN BY THESE PRESENTS:

That for and in consideration of the sum of Four Thousand Six Hundred Ninety and 62/100 Dollars (\$4,690.62) money of the United States, Paul J. Terlaje, whose residence address is #131 Ramona Street Asan, Guam 96910 and whose mailing address is P.O. Box 6145 Tamuning, Guam 96931 (Hereafter referred to as "Releasor"), do by these presents, remise, release and forever discharge the Guam Waterworks Authority, a public corporation organized and existing under the laws of Guam, whose address is 688 Route 15 Mangilao, Guam 96913 (Hereafter referred to as "Releasee"), its agents, servants, officers, and employees, and each of them, and all other persons, firms, corporations, insurers, associations, or partnerships having any interest in or in any way connected with said Releasees, of all claims and demands for damages of every kind and nature whatsoever, and whether now known or unknown, by reason of or arising from that certain incident more particularly described in the Government Claim GWA GC File No. 2017-017 filed by Releasors with the Guam Waterworks Authority on October 26, 2017 and subsequently revised on November 9, 2017 attached herein as Exhibit A.

In further consideration of the payment of Four Thousand Six Hundred Ninety and 62/100 Dollars (\$4,690.62), the Releasor does hereby knowingly, voluntarily, and expressly waive the benefits of the provisions of 18 GCA § 820602, which reads as follows:

A general release does not extend to claims which the creditor does not know or suspect to exist in his favor at the time of executing the release, which if known by him must have materially affected his settlement with the debtor.

The Releasor further declares and represents and hereby agrees that this Release and Settlement Agreement expresses a full and complete settlement of a liability claimed and denied, and that regardless of the adequacy of the compensation, this Release and Settlement Agreement is intended to avoid litigation, and that there is absolutely no promise, inducement or agreement on the part of the Releasee to make any payment or do any act or thing other than what is expressly stated and clearly agreed to herein, and that this Release and Settlement Agreement are contractual and not a mere recital.

GWA: _____
P. J. Terlaje: _____

Releasors further jointly and severally agree to indemnify, defend and hold harmless Releasee, its agents, servants and employees, and each of them, and all other persons, firms, corporations, associations, or partnerships, having any interest in, or in any way connected with said Releasee, from and against any and all loss, liability, and expenses of whatsoever kind or nature, including but not limited to attorney's fees which may arise from the assertion by Releasors or any third party of any claim against anyone arising out of the incident and occurrence that are the basis of the Government Claim GWA GC File No. 2017-017 attached as Exhibit A herein.

The Releasor hereby declares that they have read the foregoing Release and Settlement Agreement and that they have executed the same of their own free will and accord.

This Release and Settlement Agreement consists of three (3) pages, each of which has been initialed by the Releasor and Releasee at the lower left corner, and the Releasor has retained a copy of the Release and Settlement Agreement.

Dated this _____ day of _____ 2018.

FOR RELEASOR:

PAUL J. TERLAJE, Claimant

FOR RELEASEE:

MIGUEL C. BORDALLO, P.E.,
General Manager
Guam Waterworks Authority

SETTLEMENT OF GOVERNMENT CLAIM APPROVED BY:

THE HONORABLE EDDIE B. CALVO
Governor of Guam
DATE:

APPROVED AS TO FORM AND LEGALITY:

ELIZABETH BARRETT-ANDERSON
Attorney General of Guam
DATE: